

Project Design Phase-II

Customer Journey Map

TEAM ID	PNT2022TMID25916
PROJECT NAME	Virtual Eye - LifeGuard For Swimming Pools To Detect
MAXIMUM MARKS	4 MARKS

User journey

by the Design team of Accenture Interactive NL

People
2-9

Time
30 min

Difficulty
Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. [🔗](#)

1 Phases <small>High-level steps your user needs to accomplish from start to finish</small>	<div>Monitor the person using Virtual eye pool safety system</div>	<div>Set the Automatic alarm for drowning detection</div>	<div>Set to inform to the Life Guards to rescue the people</div>	<div>Life guard will perform rescue in the event of drowning or swimming accidents</div>
2 Steps <small>Detailed actions your user has to perform</small>	<div>systems have been installed in swimming pools</div>	<div>Set the alarm to be alert the LifeGuard</div>	<div>Continuously Monitoring the drowning</div>	<div>Save the life of the drowning person</div>
3 Feelings <small>What your user might be thinking and feeling at the moment</small>	<div> <div>Earlier prediction can be possible</div> <div>Easy to Use the virtual eye drowning detection system</div> </div>	<div> <div>It reduce the death possibilities</div> <div>It provide high accuracy</div> </div>	<div> <div>Pulse rate detect automatically</div> <div>It provide information to the LifeGuard</div> </div>	<div> <div>Its is more secure and highly effective</div> <div>Real time detection of a drowning person in pool</div> </div>
	<div> <div>Installation cost high</div> </div>	<div> <div>Sometimes cant find correct drowning person</div> </div>	<div> <div>Increase Performance</div> </div>	<div> <div>Much more needs to be done to prevent drowning</div> </div>
4 Pain points <small>Problems your user runs into</small>	<div>Sometimes may occur error</div>	<div>During drowning associated water enters into the and cause some problems</div>	<div>Drowning injuries can cause brain damage & other serious outcomes</div>	<div>Sometimes cant find correct drowning person</div>
5 Opportunities <small>Potential improvements or enhancements to the experience</small>	<div> <div>It has AI camera, So that easy to identify the drowning</div> <div>Identify the errors during the process</div> </div>	<div> <div>Identify the people during drowning</div> <div>It can provide very stable monitoring</div> </div>	<div> <div>Its is more secure and highly effective</div> <div>Real time detection of a drowning person in pool</div> </div>	<div> <div>Its is suitable for any swimming pool</div> <div>Ensuring safety</div> </div>