# Project Development Phase
# Delivery of Sprint-1

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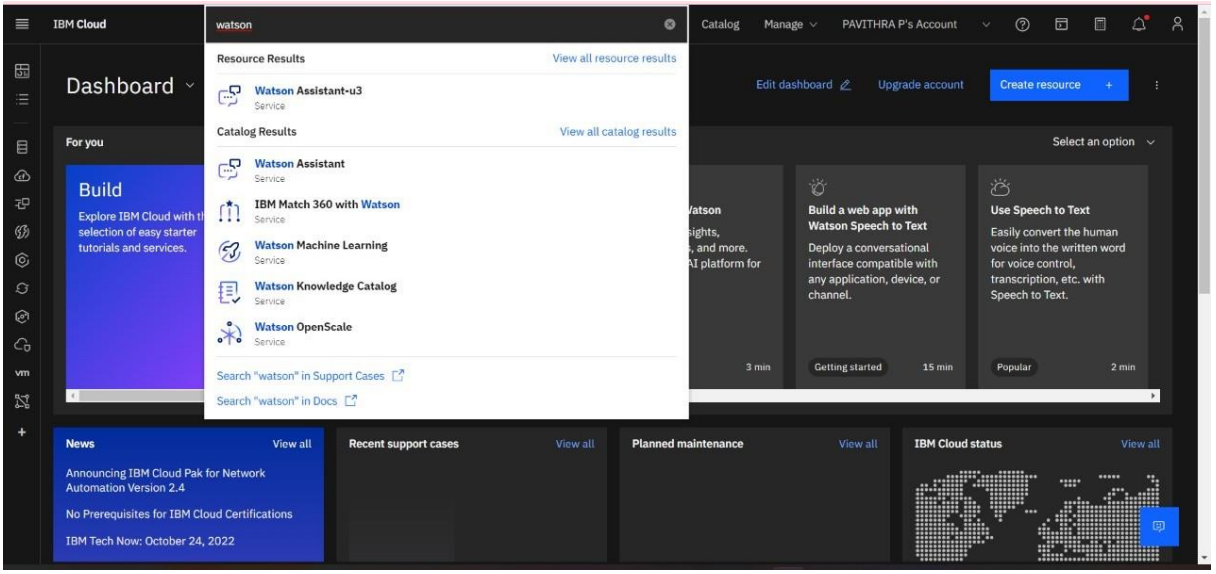
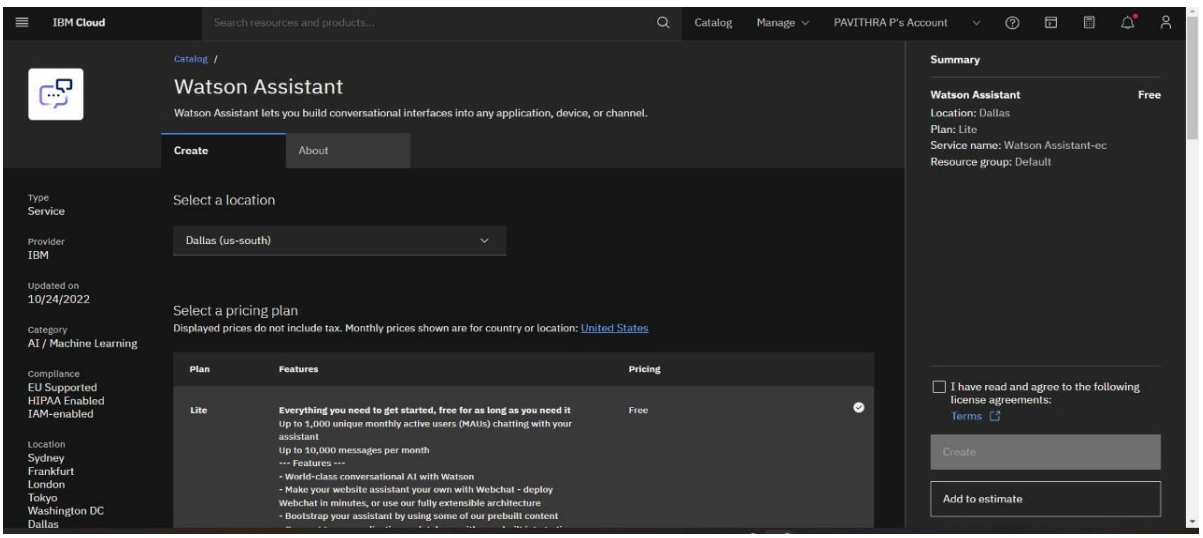
| Date | 29 October 2022 |
| Team ID | PNT2022TMID45800 |
| Project Name | AI based discourse for Banking Industry |

## BUILDING PHASE:

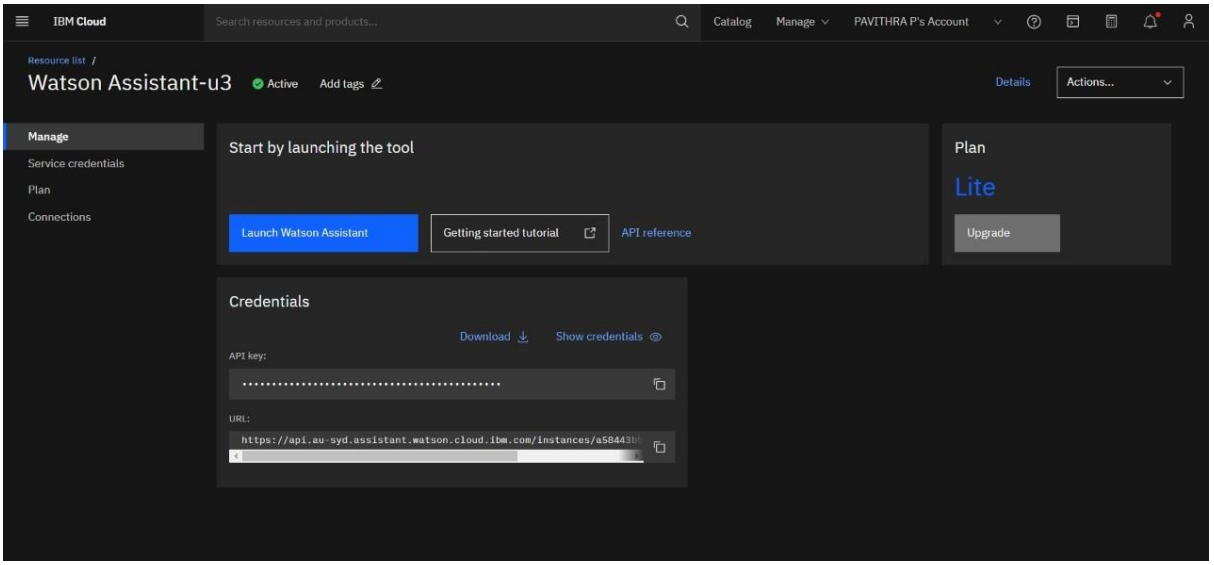
### Creating Watson Assistant Service:




### Choosing location as Dallas:



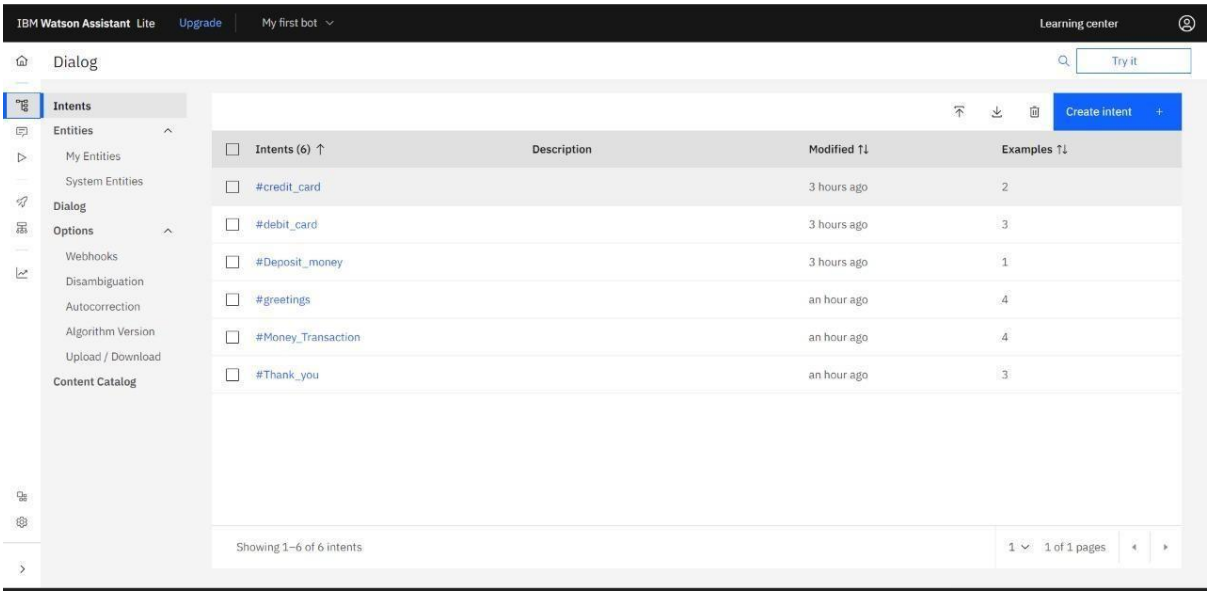
## Launching Watson Assistant Service:




In the above screenshots we created the IBM watson assistant service and also created skills like intent, entities and dialogue in the below screenshots.

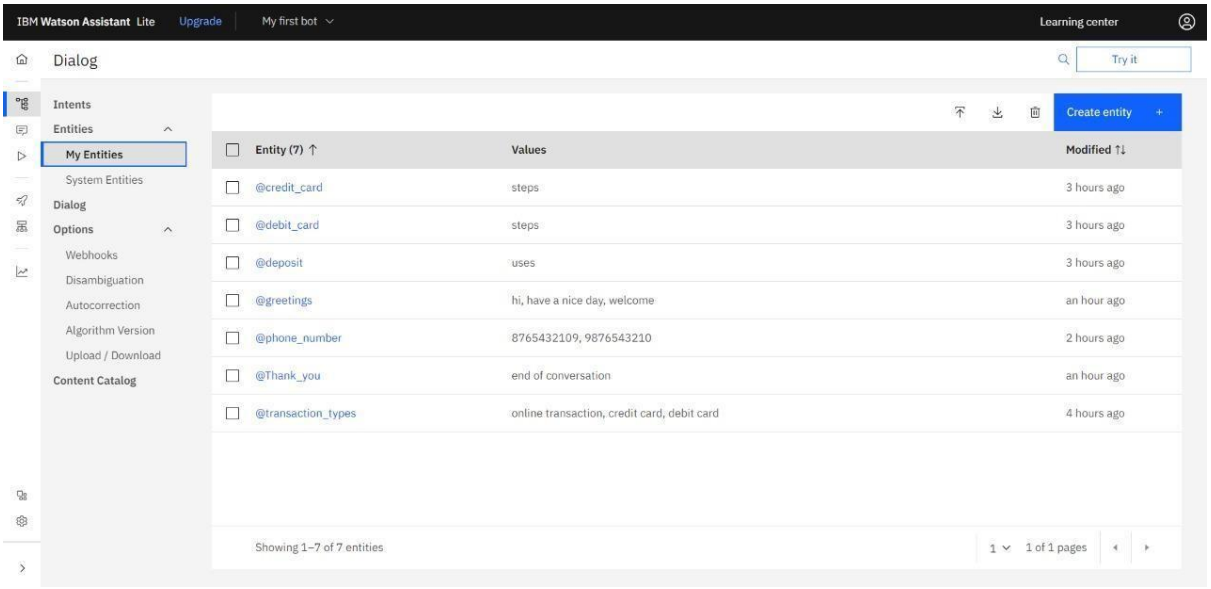
## CREATING SKILLS FOR IBM WATSON ASSISTANT

### Build intents



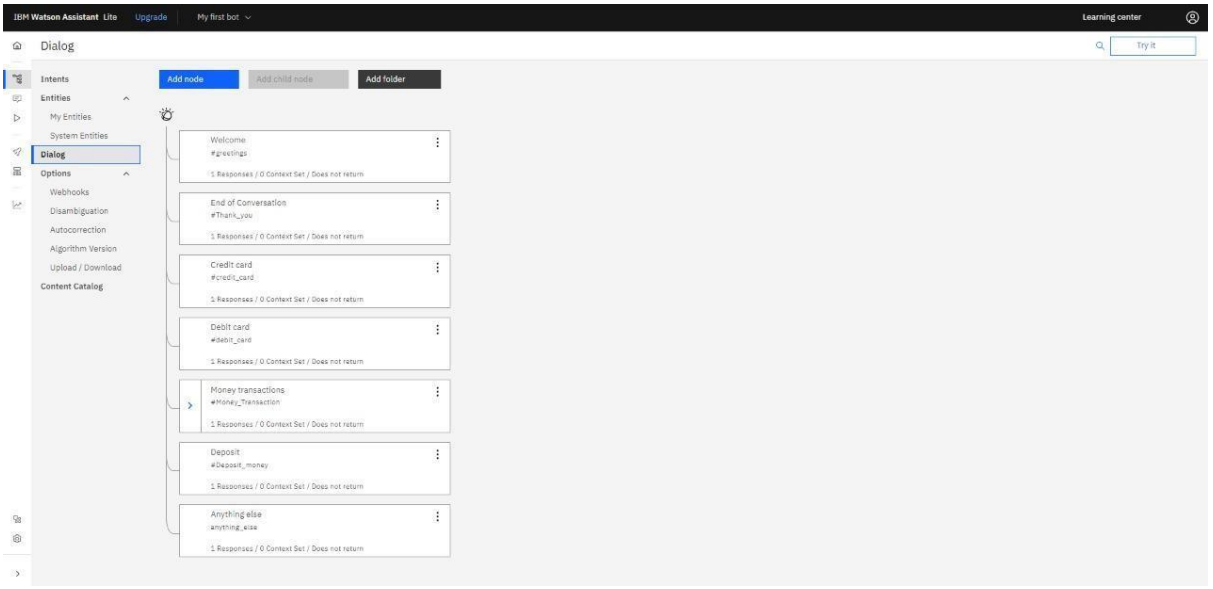

In this, we can create intents for basic queries like greetings, transactions, and deposits, about the debit card and credit card, and then this can be linked to entities. Train and modelling the bot.
For creating Intents we can use the ‘#’ symbol.

## Build Entities



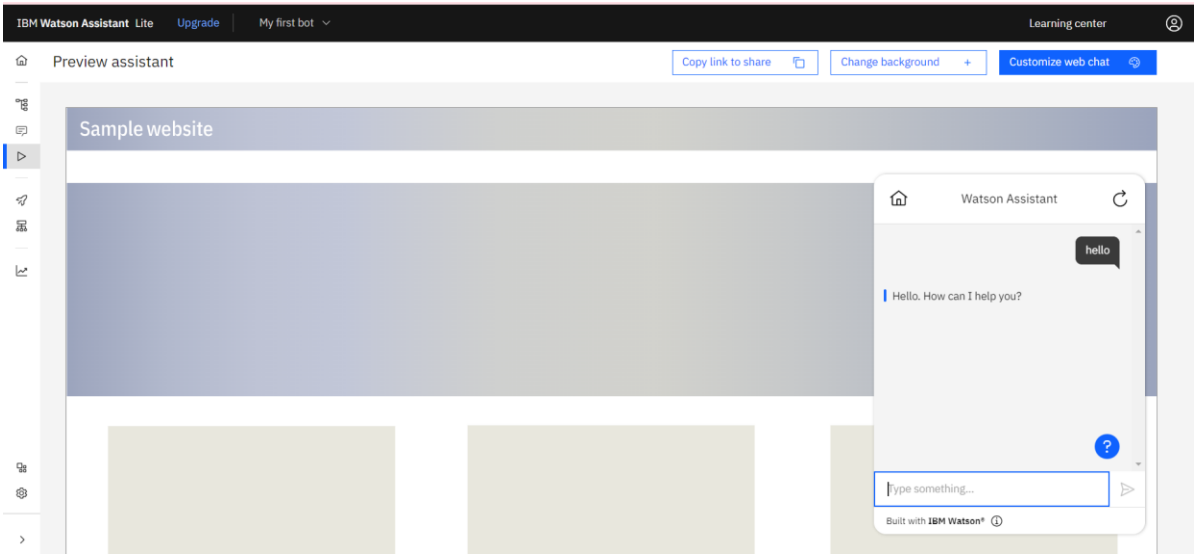

For creating Entities we can use the **'@'** symbol.

## Build Dialog



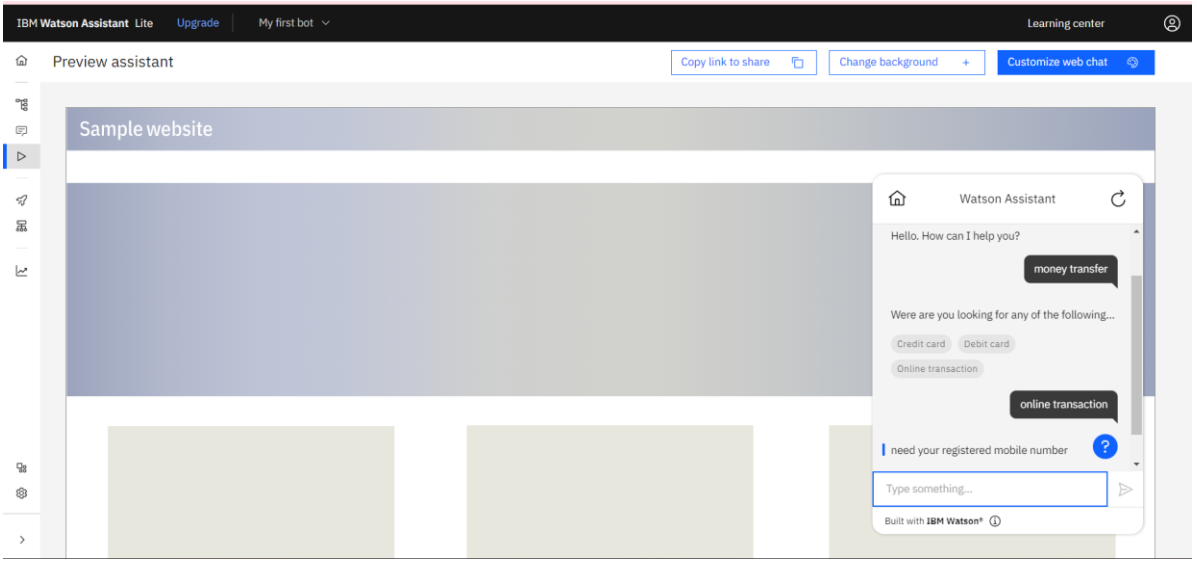

In the above screenshots, we created the response to the customer based on their queries like "Welcome" for greetings "Thank You" for the end of the conversation, etc.

## Greeting Message




The above screenshot shows the start of the conversation.

## Money Transaction




In the above screenshot, chatbot helps the customer to pick their choice for money transaction.

## Uses of Depository:

## End conversation:

**Answer for irrelevant queries:**

We have trained the bot questions like:

1. Greetings.
2. How to use credit cards & debit cards?
3. How does a depository work?
4. How can I transfer Money?
5. Online transaction?
6. Also, replay for irrelevant questions.

**Demo link:**

https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fau-syd.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-a58443bb-d712-42c5-aa16-522e0c9bc03d%3A%3A2a2e17ea-9b86-4f34-ad17-0b48902cfd28&integrationID=802c5c7b-aff4-4e03-b18a-74af8751a82b&region=au-syd&serviceInstanceID=a58443bb-d712-42c5-aa16-522e0c9bc03d