

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID45800
Project Name	Project - AI based discourse for Banking Industry
Maximum Marks	2 Marks

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Student	Open new bank account	Takes longer processing time	Distant from home	Frustrated
PS-2	IT Person	Pay House Loan	Unable to visit banks physically	Rules and regulations in working hours	Digitalizing all procedures will be comfortable
PS-3	Worker	Send money to Parents	Any one of UPI id and smartphone is required	Some people can't afford smart phone	Uncomfortable in sending money
PS-4	Old age person	Figure out which bank gives highest rate of interests for their welfare	Reliable banking information is insufficient	They are unable to stay up to date	Building AI, gives information according to their demands

Problem Statement-1



Problem Statement-2



Problem Statement-3



Problem Statement-4

