

PROJECT PLANNING AND ACTIVITY LIST

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Team ID	PNT2022TMID33620
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY

- Creating, implementing, and supporting a computer program that automates time-consuming and repetitive tasks is referred to as chatbot development (like frequently asked questions in support or lead qualification).
- Depending on how sophisticated the chatbot's objectives are, there may be a varying amount of steps.
- Artificial intelligence in the banking industry makes banks effective, reliable, helpful, and more understanding. This is the problem's answer. In this digital age, it is enhancing the competitive edge of modern banks. The expanding influence of AI in the banking sector reduces operational costs, enhances customer service, and automates processes.
- To take advantage of next-generation AI capabilities, close to 40% to 50% of financial and banking service providers are incorporating AI into their operations. According to the corporations, artificial intelligence (AI) will revolutionize the banking industry by making a variety of financial tasks quicker, simpler, and more secure.
- Banking using AI Chatbots assist clients in a variety of ways. One of the important uses for AI in banking is a chatbot service for the financial sector.
- AI chatbots in the banking sector can serve clients around-the-clock and provide thorough answers to their questions. Users receive a tailored experience from these chatbots.
- AI chatbots in banking are enhancing the client experience.
- Consequently, AI chatbots for banking and finance processes enable banks to increase brand recognition, improve customer service, and draw in more customers.

ACTIVITY LIST

1. Create IBM Services.
2. Developing Assistant & Skills for Chatbot.
3. The act of creating a savings account.
4. Action of creating a current account.
5. Opening a Loan account.
6. Developing an all-purpose query action.
7. Establishing an online banking action.
8. Create a webpage in HTML.
9. Include Watson Chatbot on website.