

## Ideation Phase

### Define the Problem Statements

Date	19September2022
Team ID	PNT2022TMID48334
Project Name	Project-customer car registry
Maximum Marks	

#### Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	ABI	To post the query in chat bot	Need internet facility	He want to know about the correct details of the relevant products	can feel comfort With this feature
PS-2	SIVA	To responsible the use's query from vendor side	Incompatability of browser	He wants to maintain the queries status and updated manner	Acquiring fast result saves time
PS-2	SURYA	To take care the feedback reviews of the customer	Exploiting available data	He wants to reduce the compliance registry	User friendly nature

PS-4	SWETHA	To manage the details in both customer and company side	Lack of strategies	She needs to forward the messages and manage the queries which is given by customer side	Feels better experience
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