

Date	19 September 2022
Team ID	PNT2022TMID48334
Project Name	Customer Care Registry
Maximum Marks	4 Marks

Solution Architecture:

Solution architecture is a complex process – with many sub-processes – that bridges

the gap between business problems and technology solutions. Its goals are to:

- * Find the best tech solution to solve existing business problems.
- * Describe the structure, characteristics, behavior, and other aspects of the software to project stakeholders.
- * Define features, development phases, and solution requirements.
- * Provide specifications according to which the solution is defined, managed, and delivered.

Example - Solution Architecture Diagram

