

F o c u s o n J & P , t	<div>1. CUSTOMER SEGMENT(S)<div>CS</div></div> <div>Customers who are not able to solve them own complaints of what they are facing.customers who do not know the solution of the questions they get.</div>	<div>6. CUSTOMER CONSTRAINTS<div>CC</div></div> <div>The application will be supported by almost all the devices.This solutions also provides insights in a graphical way.</div>	<div>5. AVAILABLE SOLUTIONS<div>AS</div></div> <div>By reading the guidelines properly.Address to issuse within the company.By communication properly.</div>
	<div>2. JOBS-TO-BE-DONE / PROBLEMS<div>J&P</div></div> <div>They application allow the customers to find the solutions for there queries.They also get free solution where we provide our agents.They will be also given opinion for the general questions.</div>	<div>9. PROBLEM ROOT CAUSE<div>RC</div></div> <div>Lot of customers don't know the guidelines for the problems.Not knowing the answer to a question.Some customers have a lack of knowledge.</div>	<div>7. BEHAVIOUR<div>BE</div></div> <div>Make sure he/she read the guidelines properly.Make sure they find proper solution not the queries.</div>
	<div>3. TRIGGERS<div>TR</div></div> <div>Customers can know the solve to solve the solutions.</div> <div>4. EMOTIONS: BEFORE / AFTER<div>EM</div></div> <div>Customers can get the from the help desk.</div>	<div>10. YOUR SOLUTION<div>SL</div></div> <div>To design a personal help desk using flask.To provide insights on the queries in a graphical way.</div>	<div>8. CHANNELS of BEHAVIOUR</div> <div>8.1 ONLINE</div> <div>All the data are secured and being updated to cloud storage.</div> <div>8.2 OFFLINE</div> <div>Make sure they find the best solutions for the complaints.</div> <div></div>