

Define CS, fit into CC

1. CUSTOMER SEGMENT(S)

CS

Who is your customer?
i.e. working parents of 0-5 y.o. kids

Natural disasters are inevitable, and the occurrence of disasters drastically affects the economy, ecosystem and human life

6. CUSTOMER CONSTRAINTS

CC

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Neural networks provide multilevel network architectures, where Convolutional Neural Networks are the most frequently implemented architecture as the direct input of multidimensional vector images, speech recognition, and image processing can be carried out with low complexity.

5. AVAILABLE SOLUTIONS

AS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

However, the detection of natural disasters by using deep learning techniques still faces various issues due to noise and serious class imbalance problems.

Explore AS, differentiate

Focus on J&P, tap into BE, understand RC

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

In convolutional neural networks, a model to detect wildfire smoke named wildfire smoke dilated dense net was proposed by Li et al.

9. PROBLEM ROOT CAUSE

RC

What is the real reason that this problem exists?
What is the back story behind the need to do this job?
i.e. customers have to do it because of the change in regulations.

Studies analyzing the intensity of natural disasters have gained significant attention in the current decade

7. BEHAVIOUR

BE

What does your customer do to address the problem and get the job done?
i.e. directly related: find the right solar panel installer, calculate usage and benefits;
indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Social media is considered as a main source of big data, with data shared in the form of images, videos and text; after the occurrence of a disaster, social platforms are overflowed with different sorts of information which helps response teams to rescue the victims.

Focus on J&P, tap into BE, understand RC

Identify strong TR & EM

3. TRIGGERS

TR

What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Floods are a calamitous and remarkable disaster. Floods impact greatly on human lives, economically and financially affecting nations.

4. EMOTIONS: BEFORE / AFTER

EM

How do customers feel when they face a problem or a job and afterwards?
i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

As the population is growing rapidly, people need to acquire land to live on, and as a result the ecosystem is disturbed horribly

After:It is easy to use in this process.

10. YOUR SOLUTION

SL

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.
If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

The proposed model performs significantly better for natural disaster detection and classification, but in the future the model can be used for various natural disaster detection processes.

8.CHANNELS of BEHAVIOUR

CH

8.1 ONLINE
What kind of actions do customers take online? Extract online channels from #7

8.2 OFFLINE
What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

This section defines the overall method for natural disaster intensity analysis and classification based on multispectral images using a multilayered deep convolutional neural network

Identify strong TR & EM