


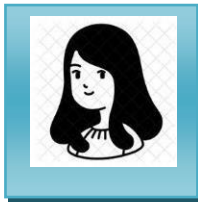

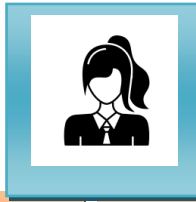


Customer Journey Map

Journey mapping helps you visualize how customers experience your skill and job and how?

Phases of journey	Registration		Onboarding		First session	
Actions What does the customer do ?	Choose a Company	Register full detail to the company account	Graduate skill acquired	Company skill needed	Show Recommended course for leader	Candidate profile explicit feedback
Touch point What part of the service do they interact with?	Traditional media ,website ,social	Recommended to the office staff to company	Training the job and skill recommend	Helps to the recommend er team in jobseeker	Updating your new profile our company	Sharing your experience developmet
Customer Thoughts What is the customer thinking?	Find the good job related to her skills	Which is the best job in her sourroundin	Get the complete knowledge	Educational material easy to follow	Creating a really document is a simple	Adding a team members very brisk
Customer feeling What is the customer feeling ?						
Process of the ownership Who is the lead on this ?						
Opportunities	Suggested training the additional job	She gave a two more appointment	Make a training shorter	Review the Over all work	Easy to learn in company	Fully covered in observe

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