CUSTOMER JOURNEY MAP

SCENARIO

PROJECT TITLE: EARLY DETECTION OF CHRONIC KIDNEY DISEASE USING MACHINE LEARNING

TEAM ID: PNT2022TMID12535

experience Journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

Product School























