

# Create Loan Account Action

Team id: PNT2022TMID38899

IBM Watson Assistant Lite UpgradeBANK OF KCET

Learning center ?

loan queries

loan queries

Conversation steps

Select what type of loan queries you have ?

1

Business Loan Personal Loan + 1

Continue to next step

1 is Home Loan

2

This step has no content

Go to action: home loan

1 is Personal Loan

3

This step has no content

Go to action: Personal Loan

1 is Business Loan

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

loan queries

Preview ▶