

# Project Development Phase

## Sprint 1

Date	15 November 2022
Team ID	PNT2022TMID38899
Project Name	AI Based Discourse for Banking Industry

### Create of Banking Chatbot:

The screenshot shows the IBM Cloud Watson Assistant console. The top navigation bar includes the IBM Cloud logo, a search bar, and user information. The main content area is titled 'Watson Assistant-su' and shows a 'Manage' tab with options to 'Service credentials', 'Plan', and 'Connections'. A 'Launch Watson Assistant' button is prominent, along with links to 'Getting started tutorial' and 'API reference'. A 'Plan Lite' section shows an 'Upgrade' button. A 'Credentials' section displays the API key and URL for the assistant.

### Home Page:

The screenshot shows the IBM Watson Assistant home page. The top navigation bar includes the IBM Watson Assistant logo, an 'Upgrade' button, and user information. The main content area is titled 'Home' and shows a 'Welcome, you're in the new Watson Assistant!' message. Below this, a 'Get started' section shows a progress bar with 3 steps left and 7 minutes remaining. The steps are: 'Learn about Watson Assistant' (5 min), 'Explore your learning center' (Explore at your own pace, and mark as complete when you're ready), and 'Explore Watson Assistant features on interactive demo site' (2 min). A 'Create a conversation' section shows 1 step left and 5 minutes remaining. A rocket icon is visible on the right side of the progress bar.

## Formation of steps:

IBM Watson Assistant Lite UpgradeBANK OF KCET

Learning center

Create an account

Customer starts with:  
create a bank account

Conversation steps

1

I can help you with that! To create an account, we will need a few pieces of information. Let me gui...

Continue to next step

2

First, please provide your first name.

Free text

Continue to next step

3

Thanks! Now, enter your last name.

Duplicate

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

create a bank account

Preview

## Actions:

IBM Watson Assistant Lite UpgradeBANK OF KCET

Learning center

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples Count	Status
Business Loan	7 days ago	1	✓
Banking queries	7 days ago	1	✓
Personal Loan	7 days ago	1	✓
Net Banking	7 days ago	1	✓
loan queries	7 days ago	1	✓
home loan	7 days ago	1	✓
Create an account	7 days ago	1	✓

Items per page: 50 Showing 1-7 of 7 actions

1 1 of 1 pages

New action +

## Options Creation:

The screenshot displays the IBM Watson Assistant interface for managing actions. The top navigation bar includes 'IBM Watson Assistant Lite', an 'Upgrade' button, the account name 'BANK OF KCET', and links to 'Learning center', help, and user profile. The left sidebar contains navigation options: 'Actions' (selected), 'Variables', and 'Saved responses'. The main area shows a table of actions created by the user.

Name	Last edited	Examples
<a href="#">Business Loan</a>	7 days ago	1
<a href="#">Banking queries</a>	7 days ago	1
<a href="#">Personal Loan</a>	7 days ago	1
<a href="#">Net Banking</a>	7 days ago	1
<a href="#">loan queries</a>	7 days ago	1
<a href="#">home loan</a>	7 days ago	1
<a href="#">Create an account</a>	7 days ago	1

Items per page: 50 | Showing 1-7 of 7 actions

The 'Preview' modal is open, showing a sample action 'Greet customer [default]' with a response 'Welcome, how can I assist you?'. The modal includes a search bar, a 'New action +' button, and a 'Type something...' input field at the bottom.