

Project Development Phase

Sprint 3

Date	17 November 2022
Team ID	PNT2022TMID38899
Project Name	AI Based Discourse for Banking Industry

Queries:

The screenshot shows the IBM Watson Assistant interface. The top navigation bar includes "IBM Watson Assistant Lite", "Upgrade", "BANK OF KCET", and "Learning center". The left sidebar has a "Build" section with "Actions" selected. The main area displays a table of actions:

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Below the table, it says "Items per page: 50" and "Showing 1-7 of 7 actions". A "Preview" window is open on the right, showing a chat interaction:

Greet customer [default]
Welcome, how can I assist you?
queries
Did you mean:
loan queries Banking queries
None of the above
Type something...

Loan queries:

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Business Loan	7 days ago	1
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Create an account	7 days ago	1

Below the table, it says "Items per page: 50" and "Showing 1-7 of 7 actions". A "Preview" window is open on the right, showing a chat interaction:

Greet customer [default]
Welcome, how can I assist you?
loan queries
loan queries recognized
Select what type of loan queries you have ?
Home Loan Personal Loan
Business Loan
Type something...

Banking queries:

The screenshot shows the IBM Watson Assistant interface for the 'BANK OF KCET' workspace. The 'Actions' tab is selected, and the 'Created by you' filter is applied. A table lists seven actions, all created 7 days ago. The 'Banking queries' action is highlighted. A preview window is open for this action, showing a chat interface where the user input 'banking queries' is recognized as 'Banking queries' and prompts the user to 'Select your queries'.

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50 | Showing 1-7 of 7 actions

Preview window content:

Greet customer [default]
Welcome, how can I assist you?
banking queries
Banking queries recognized
Select your queries
Select an option

Net banking:

The screenshot shows the IBM Watson Assistant interface for the 'BANK OF KCET' workspace. The 'Actions' tab is selected, and the 'Created by you' filter is applied. A table lists seven actions, all created 7 days ago. The 'Net Banking' action is highlighted. A preview window is open for this action, showing a chat interface where the user input 'net banking' is recognized as 'Net Banking' and prompts the user to 'Select your queries'.

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50 | Showing 1-7 of 7 actions

Preview window content:

Greet customer [default]
Welcome, how can I assist you?
net banking
Net Banking recognized
Select your queries
Select an option