

Project Development Phase

Sprint 2

Date	16 November 2022
Team ID	PNT2022TMID38899
Project Name	AI Based Discourse for Banking Industry

Design of Assistant:

The screenshot displays the IBM Watson Assistant interface for the 'BANK OF KCET' project. The 'Actions' tab is active, showing a list of actions created by the user. A preview window is open, showing a conversation flow for the 'Create an account' action.

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50 Showing 1-7 of 7 actions

Preview Window:

- Header: Greet customer [default]
- Message: Welcome, how can I assist you?
- User Input: create an account
- Assistant Response: Create an account recognized. I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process! First, please provide your first name.

Loan related queries:

The screenshot displays the IBM Watson Assistant interface for the 'BANK OF KCET' project. The 'Actions' tab is active, showing a list of actions created by the user. A preview window is open, showing a conversation flow for the 'loan' action.

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50 Showing 1-7 of 7 actions

Preview Window:

- Header: Greet customer [default]
- Message: Welcome, how can I assist you?
- User Input: loan
- Assistant Response: Did you mean: loan queries, home loan, Personal Loan, Business Loan, Net Banking, None of the above

Home loan:

IBM Watson Assistant Lite Upgrade BANK OF KCET Learning center ?

Actions

Actions

- Created by you
- Set by assistant

Variables

- Created by you
- Set by assistant
- Set by integration

Saved responses

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50 Showing 1-7 of 7 actions

Preview

New action +

Greet customer [default]

Welcome, how can I assist you?

home loan

home loan recognized

Select Your Queries

Select an option

Use the up arrow for prior messages

Personal Loan:

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Actions

Actions

- Created by you
- Set by assistant

Variables

- Created by you
- Set by assistant
- Set by integration

Saved responses

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
Net Banking	7 days ago	1
loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50 Showing 1-7 of 7 actions

Preview

New action +

Greet customer [default]

Welcome, how can I assist you?

personal loan

Personal Loan recognized

Select Your Queries

Select an option

Use the up arrow for prior messages

Business Loan:

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Learning center

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples
Business Loan	7 days ago	1
Banking queries	7 days ago	1
Personal Loan	7 days ago	1
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loan queries	7 days ago	1
home loan	7 days ago	1
Create an account	7 days ago	1

Items per page: 50Showing 1-7 of 7 actions

Preview

Greet customer (default)

Welcome, how can I assist you?

business loan

Business Loan recognized

Select Your Queries

Select an option

Type something...