PROJECT DESIGN PHASE II

Date	23 October 2022
Team ID	PNT2022TMID41575
Project Name	Real-time Communication System Powered by AI for Specially Abled
Maximum Marks	2 Marks

CUSTOMER JOURNEY

FACTORS	RESEARCH	COMPARSION WITH OTHERS	WORKING CONDITION OF THE APP	QUESTIONING	SIGN OUT
Typical Questions	1.What language & ide should I use? 2. What would be the total cost? 3. Will it consume more time than expected?	1.Compare expenses vs quality 2. What abilities does the developer posses and their capabilities?	1.Who will take the ownership of the app or product? 2. What measures can I make to ensure that the app works well?	1.What are the other business opportunities I have? 2. How am I going to fund this app?	1.When will the project finally get finished? 2. What else do I need to consider in the process of making the project?
Emotions/ Feelings	1.Being enthusiastic and curious. 2. Maintaining self respect and self esteem.	1.Being sublective,Weighing up. 2. Looking up on Pros and cons based on the money and quality.	1.Self motivation that the app will resolve their problems and make them feel secure and on.	1.Understand the disabled persons point of view. 2. Considering all the possible ideas and options that can be incorporated.	1.Longing to see the final results. 2. Having confidence on the efforts made in this project.
We need to...	1.Channel them with a information that we present. 2. Provide them some faith by giving them a means to contact us.	1.Get the attention and trust on us by showing them what we are capable off and be honest.	1.Make them understand the amount of work done behind the project.	1.Provide hope that our team is one among the best. 2. Open to all their questions and problems.	1.Keep them updates about all the relavant and up to date information. 2. Collect feedback frequently and ensure a happy community being developed around.