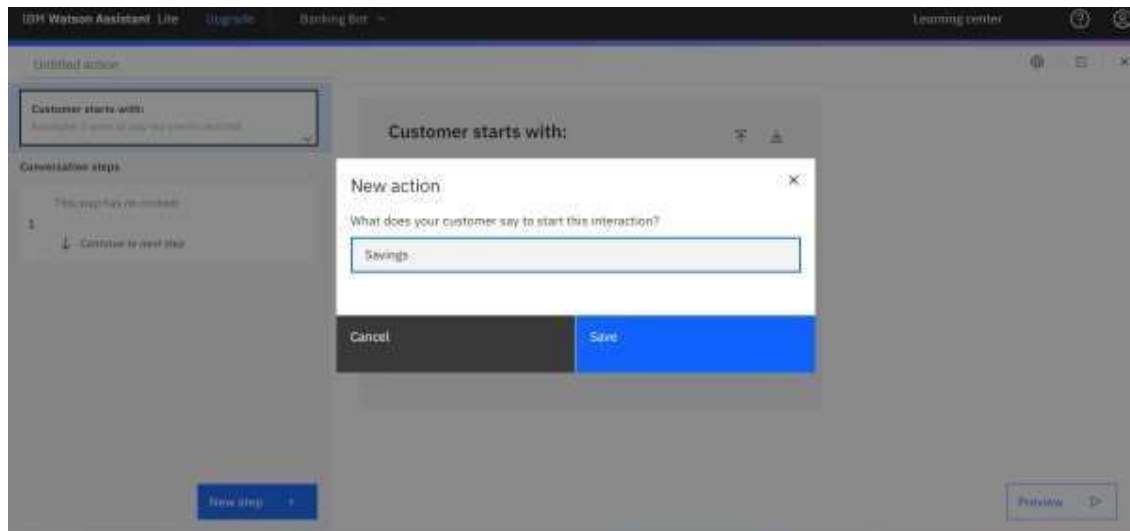


Project Development Phase Delivery of Sprint - 2

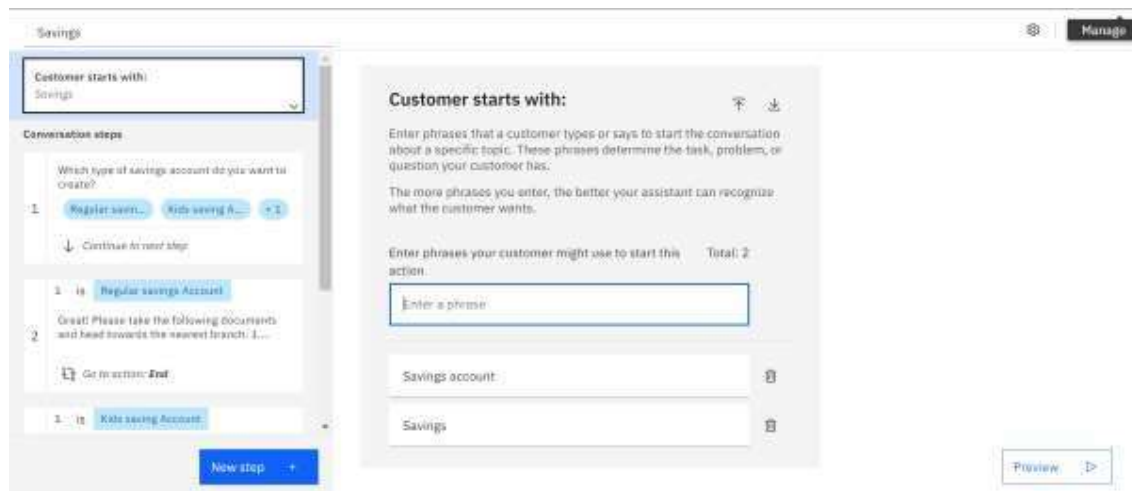
Date	11 November 2022
Team ID	PNT2022TMID50638
Project Name	AI-based discourse for Banking Industry

Creating Saving Account Action

Create a saving account in IBM Watson. Create new **Action Saving**.



Add steps in savings action.



Creating the action for Index and End skills

The screenshot displays the IBM Watson Assistant console interface for configuring a skill named 'Index'. On the left, a sidebar titled 'Index' shows the 'Conversation steps' section with three steps. Step 1 is labeled '4 is Net banking' and includes a 'Go to action: Net banking' button. Step 2 is labeled '4 is General enquiry' and includes a 'Go to action: General' button. Step 3 is labeled '4 is Loan enquiry'. A 'New step +' button is at the bottom of the sidebar. The main area, titled 'Customer starts with:', provides instructions on entering phrases to start the conversation. It includes a text input field labeled 'Enter a phrase' and a 'Total: 1' indicator. Below this is a search bar labeled 'Index' with a magnifying glass icon. A 'Preview' button with a play icon is located at the bottom right of the main area. The Windows taskbar is visible at the bottom of the screen.

Creating Current Account Action

Create a new **Action** Current for the current account action.

The screenshot shows the IBM Watson Assistant console interface for configuring a new action named 'Current'. A modal dialog box titled 'New action' is open, asking 'What does your customer say to start this interaction?'. The input field contains the word 'Current'. Below the input field are 'Cancel' and 'Save' buttons. The background shows the 'Conversation steps' section of the console, with a 'Continue to next step' button visible. The top of the console shows the 'IBM Watson Assistant' header with 'L100' and 'Banking Bot' labels, and a 'Learning center' link. The Windows taskbar is visible at the bottom.

Creating General query

The screenshot shows the IBM Watson Assistant interface for creating a general query. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'banking', and 'Learning center'. The main content area is titled 'General' and contains the following elements:

- Customer starts with:** A dropdown menu with 'General' selected.
- Conversation steps:** A list of steps for the conversation flow.
 - Step 1: 'Select the general query listed below.' with buttons 'Bank workin...', 'Find a neares...', and '+ 4'. Below it is a 'Continue to next step' button.
 - Step 2: '1 is Bank working Days' followed by a description: 'The banking is open all all days from Monday to Saturday from 9am to 3pm with exception to...'. Below it is a 'Go to action: End' button.
 - Step 3: '1 is List of branches' followed by the text 'KANDHASAMPURAM.MAPPILLAIURANI.KULATH'.
- Customer starts with:** A section with instructions: 'Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has. The more phrases you enter, the better your assistant can recognize what the customer wants.' It includes a text input field 'Enter a phrase' and a list of queries: 'General query' and 'General', each with a trash icon.

Note: No code for this project. So, I attached the screenshot and step to build it.