

## IDEATION PHASE

### DEFINE THE PROBLEM STATEMENTS

Date	14 October 2022
Team ID	PNT2022TMID50638
Project Name	Project – AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	2 Marks

#### PROBLEM STATEMENT 1:



#### PROBLEM STATEMENT 2:



#### PROBLEM STATEMENT 3:



#### PROBLEM STATEMENT 4:



<b>Problem Statement (PS)</b>	<b>I am (Customer)</b>	<b>I'm trying to</b>	<b>But</b>	<b>Because</b>	<b>Which makes me feel</b>
PS-1	A bank Customer	Do my transactions via bank	It takes long time	The bank is rush and distant	frustrated
PS-2	A Traveller	To send my money to my family	It is inconvenient	I don't stay in a single place for a long time and I keep travelling	I couldn't support my family
PS-3	Priya, a busy working woman	To do my transactions via bank	It is not possible	I don't have enough time to go bank directly	unfinished
PS-4	Hosteller	Avail an educational loan	I am unaware of the details	My hostel has strict outing restrictions so I couldn't go bank directly	That my fee payment is pending