# Identify

# 1. CUSTOMER SEGMENT(S)

- High School Graduates
- Lateral Entry Students
- Their parents
- Colleges / Universities
- Professionals in Education Sector

#### 6. CUSTOMER LIMITATIONS EG. BUDGET, DEVICES



#### 5. AVAILABLE SOLUTIONS PLUSES & MINUSES



- Education Consultancies for College Admission
- Guidance from Alumni / currently enrolled students / Faculty
- Prediction tools such as Shiksha, Careers360, Aglasem, Collegedekho, Collegedunia

#### Pros:

• Well Familiar & Established sources.

#### Cons:

- Predictions are not accurate enough
- Biased results / opinions

## 2. PROBLEMS / PAINS

- Lack of trustable prediction tool for admission in preferred courses based on the student's profile.
- Lack of College Comparison Tool
- Existing information about colleges/universities is not up-to-date or accurate in some cases.
- Existing solution are not beginner-friendly and intuitive.

# 9. PROBLEM ROOT / CAUSE

Inability predict on their own

• Others' suggestions can't be trusted

Prior knowledge

- Existing prediction tools are not satisfactory
- Unavailablity of Major Factors for Comparisons
- No Point Verfication for the already existing information
- Existing solutions focus more on features and option rather than ease of use and simplicity

#### 7. BEHAVIOR + ITS INTENSITY



- Chat with Education Experts, Attend educational counseling and webinars
- Collect various resources in search engines.
- Check various FAQs and suggestions from experienced persons in Quora, Linkedin and various Forums.

## 3. TRIGGERS TO ACT

- More number of college options to choose from
- Uncertainty about getting admission
- Referral from peers who have already used the prediction tool

## **10. YOUR SOLUTION**

 To develop a platform for predicting the Accurate Admission chances of a student based on his/her profile and the previous admission statistics of the chosen universities using Data Science Techniques.

# 8. CHANNELS of BEHAVIOR



#### ONLINE

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- Official College Websites
- Blogs and Websites like Quora, etc.
- YouTube Videos
- Colleges Information Aggregate Websites

#### **OFFLINE**

- Information gathering through alumni, experts and college staff.
- Direct college trip to gain more understanding.
- Brochures and Ads of various universities.

# 4. EMOTIONS BEFORE / AFTER

#### **Before:**

- Overwhelming information
- Anxiety
- Depression due to lack of exposure
- Confused

#### After:

- Well conscious about colleges
- Confidence to take next step

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