

Customer Journey

User Journey Maps give an overview of the customer experience. How do you want your business to reach users?

Phases	INSTALLATION PHASE	TRACKING PHASE	MONITORING PHASE	NOTIFICATION PHASE
STEPS	Start the device	Enable the GPS/Bluetooth	To check Health conditions	Check the Notification
PAIN POINTS	High cost of installation	Affect the health	Traffic is difficult when the GPS is improper	Delay of receiving notification
FEELINGS	<div>Wheather it's possible or not</div> <div>Is this good for health or not</div>	<div>Is this possible in all places</div> <div>Not supported in urban areas</div>	<div>Monitoring is possible at anyti</div> <div>Is this possible in large distance</div>	<div>Is this receive a notfication at any time</div> <div>Does not receive a notification during a device in offline condition</div>
OPPORTUNITIES	Giving guidelines to follow	Provide faith by showing demo	Anytime anywhere	Should be noticed frequently