

LOAN QUERY ACTION

Customer starts with:
LOAN ENQUIRYACTION

Conversation steps

1 WHAT TYPE OF LOAN YOU ARE LOOKING FOR?
TOPUP LOAN VEHICLE LOAN +3
Continue to next step

1 is HOUSE LOAN
TO BE ELIGIBLE FOR A BANK LOAN CONTACT OUR
BANK SERVICE PROVIDERS WITH ALL EXISTING...
2 Free text
Go to action: END

1 is STUDENT LOAN
PLEASE APPROACH WITH THE FOLLOWING...

New step +

Step 1 is taken without conditions

f_x

Assistant says

B I [link] [table] [code] [image] [video] [audio] [document]

WHAT TYPE OF LOAN YOU ARE LOOKING FOR?

Choose an option

Edit response Edit validation [copy] [settings] [refresh] [delete]

And then

Continue to next step

Preview ▶

LOAN QUERY ACTION

Customer starts with:
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1 WHAT TYPE OF LOAN YOU ARE LOOKING FOR?
TOPUP LOAN VEHICLE LOAN +3
Continue to next step

2 1 is HOUSE LOAN
TO BE ELIGIBLE FOR A BANK LOAN CONTACT OUR BANK SERVICE PROVIDERS WITH ALL EXISTING...
Free text
Go to action: END

1 is STUDENT LOAN
PLEASE APPROACH WITH THE FOLLOWING DOCUMENT 1. ACCEPTANCE LETTER FROM

New step +

Step 2 is taken with conditions

Conditions 1 condition
If All of this is true:
1. WHAT TYP... is HOUSE LOAN
and Add condition +
New condition group +

Assistant says
TO BE ELIGIBLE FOR A BANK LOAN CONTACT OUR BANK SERVICE PROVIDERS WITH ALL EXISTING LOAN DETAILS

Preview

LOAN QUERY ACTION

2

TO BE ELIGIBLE FOR A BANK LOAN CONTACT OUR BANK SERVICE PROVIDERS WITH ALL EXISTING...

Free text

Go to action: END

3

1 is STUDENT LOAN

PLEASE APPROACH WITH THE FOLLOWING DOCUMENT 1.ACCEPTANCE LETTER FROM...

Free text

Go to action: END

4

1 is GOLD LOAN

PLEASE APPROACH WITH THE FOLLOWING DOCUMENTS. 1.PAN CARD 2.AADHAR CARD...

Free text

Go to action: END

New step +

If All of this is true:

1. WHAT TYP... is STUDENT LOAN

and Add condition +

New condition group +

Assistant says

B I %

PLEASE APPROACH WITH THE FOLLOWING DOCUMENT

1.ACCEPTANCE LETTER FROM INSTITUTION

2.PAN CARD

3.PASSPORT SIZE PHOTO

User enters free text

Preview

LOAN QUERY ACTION

1 is STUDENT LOAN

PLEASE APPROACH WITH THE FOLLOWING DOCUMENT 1.ACCEPTANCE LETTER FROM...

3

Free text

Go to action: END

1 is GOLD LOAN

PLEASE APPROACH WITH THE FOLLOWING DOCUMENTS. 1.PAN CARD 2.AADHAR CARD...

4

Free text

Go to action: END

1 is TOPUP LOAN

TO BE ELIGIBLE FOR TOP-UP LOAN PLEASE CONTACT OUR BANK PROVIDERS WITH ALL...

5

Free text

New step +

If All of this is true:

1. WHAT TYP... is GOLD LOAN

and Add condition +

New condition group +

Assistant says

PLEASE APPROACH WITH THE FOLLOWING DOCUMENTS.
1.PAN CARD
2.AADHAR CARD
3.PASSPORT SIZE PHOTO

User enters free text

Preview

LOAN QUERY ACTION

3

Try Free text

Go to action: END

1 is GOLD LOAN

PLEASE APPROACH WITH THE FOLLOWING DOCUMENTS. 1.PAN CARD 2.AADHAR CARD...

4

Try Free text

Go to action: END

1 is TOPUP LOAN

TO BE ELIGIBLE FOR TOP-UP LOAN PLEASE CONTACT OUR BANK PROVIDERS WITH ALL...

5

Try Free text

Go to action: END

1 is VEHICLE LOAN

New step +

If All of this is true:

1. WHAT TYP... is TOPUP LOAN

and Add condition +

New condition group +

Assistant says

B I [link] [table] [code] [image] [video] [audio] [document]

TO BE ELIGIBLE FOR TOP-UP LOAN PLEASE CONTACT OUR BANK PROVIDERS WITH ALL EXISTING LOAN DETAILS.

User enters free text

Preview

LOAN QUERY ACTION

4

PLEASE APPROACH WITH THE FOLLOWING DOCUMENTS. 1.PAN CARD 2.AADHAR CARD...

Try Free text

Go to action: END

5

1 is TOPUP LOAN

TO BE ELIGIBLE FOR TOP-UP LOAN PLEASE CONTACT OUR BANK PROVIDERS WITH ALL...

Try Free text

Go to action: END

6

1 is VEHICLE LOAN

KINDLY APPROACH WITH THE FOLLOWING DOCUMENT 1.AUTOMOBILE INVOICE 2.PAN CAR...

Try Free text

Go to action: END

New step +

If All of this is true:

1. WHAT TYP... is VEHICLE LOAN

and Add condition +

New condition group +

Assistant says

B I @ % & * ~ </>

KINDLY APPROACH WITH THE FOLLOWING DOCUMENT
1.AUTOMOBILE INVOICE
2.PAN CARD
3.INCOME TAX RETURNS OF THE LAST THREE YEARS

User enters free text

Preview ▶