

GENERAL QUERIES

Customer starts with:
GENERAL QUERIES

Conversation steps

SELECT THE GENERAL QUERIES LISTED BELOW

1 is LIST OF BRANCHES CURRENT CO... + 3

Continue to next step

1 is BANK WORKING DAYS

THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF...

2 is

Free text

Go to action: END

1 is LIST OF BRANCHES

CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR, E...

3 is

Free text

Go to action: END

1 is CURRENT CONVERSION FACILITY

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

4 is

Free text

Go to action: END

1 is CIBIL

New step

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 1

Enter a phrase

GENERAL QUERIES

GENERAL QUERIES

Customer starts with:
GENERAL QUERIES

Conversation steps

1

SELECT THE GENERAL QUERIES LISTED BELOW

LIST OF BRANCHES CURRENT CO. +3

Continue to next step

1

is

BANK WORKING DAYS

THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF ...

Free text

Go to action: END

1

is

LIST OF BRANCHES

CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR,D...

Free text

Go to action: END

1

is

CURRENT CONVERSION FACILITY

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

Free text

Go to action: END

1

is

CBSA

New step

Step 1 is taken without conditions

Assistant says

SELECT THE GENERAL QUERIES LISTED BELOW

Choose an action

Edit response Edit validation

And then

Continue to next step

GENERAL QUERIES

Customer starts with:
GENERAL QUERIES

Conversation steps

SELECT THE GENERAL QUERIES LISTED BELOW

1 **LIST OF BRANCHES** **CURRENT CO...** +3

↓ Continue to next step

1 **BANK WORKING DAYS**
THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF...

2 **Free text**

Go to action: END

1 **LIST OF BRANCHES**
CHENNAI WEST MAMBALAM, CHINMAYA NAGAR, VIRUGAMPAKAM, CHITLAPAKKAM, CIT NAGAR, D...

3 **Free text**

Go to action: END

1 **CURRENT CONVERSION FACILITY**
ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

4 **Free text**

Go to action: END

1 **CIBOL**

New step

Step 2 is taken with conditions

Conditions 1 condition

If All of this is true:

1. SELECT THE GENERAL QUERIES LI... is BANK WORKING DAYS

and Add condition +

New condition group

Assistant says

THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF 2ND SATURDAY

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action: END

Pass values

Preview

GENERAL QUERIES



SELECT THE GENERAL QUERIES LISTED BELOW

1 **LIST OF BRANCHES** **CURRENT CO...** **+3**

Continue to next step

1 **BANK WORKING DAYS**

THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF...

2 **Free text**

Go to action: END

1 **LIST OF BRANCHES**

CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR,D...
VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR,D...

3 **Free text**

Go to action: END

1 **CURRENT CONVERSION FACILITY**

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

4 **Free text**

Go to action: END

1 **CIBL**

TRANSUNION CIBL LIMITED IS A CREDITED INFO COMPANY OPERATING IN INDIA.IT...

5 **Free text**

New step +

Step 3 is taken with conditions

Conditions 1 condition

If All of this is true:

1. SELECT THE GENERAL QUERIES LI... is LIST OF BRANCHES

and Add condition +

New condition group +

Assistant says

B I L

CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR,DLP RAMAPURAM,EAST ASIRAMAPURAM, EGMORE BRANCH,II AVENUE,KK NAGAR,KORATTUR,KOTTVAKKAM,KOYAMBEDU,MADAMBAKKAM

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action END

Pass values

Preview

GENERAL QUERIES

1

is

SELECT THE GENERAL QUERIES LIST

THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF...

2

Free text

Go to action: END

1

is

LIST OF BRANCHES

CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR,D...

3

Free text

Go to action: END

1

is

CURRENT CONVERSION FACILITY

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

4

Free text

Go to action: END

1

is

CIBIL

TRANSUNION CIBIL LIMITED IS A CREDITED INFO COMPANY OPERATING IN INDIA.IT...

5

Free text

Go to action: END

1

is

FIND A NEAREST BRANCH

KINDLY REACH OUT TO OUR CUSTOMER CARE EXECUTIVE

6

Free text

New step

Step 4 is taken with conditions

Conditions

1 condition

If All of this is true:

1. SELECT THE GENERAL QUERIES LI... is CURRENT CONVERSION FACILITY

and Add condition

New condition group

Assistant says

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action END

Pass values

Preview

GENERAL QUERIES

2 THE BANK IS OPEN FROM MONDAY TO SATURDAY FROM 9AM TO 3PM, WITH THE EXCEPTION OF...

1 1 is LIST OF BRANCHES

CHIENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAMPAKAM,CHITLAPAKKAM, CIT NAGAR,D...

3 1 is CURRENT CONVERSION FACILITY

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE FACILITY

4 1 is CIBIL

TRANSONION CIBIL LIMITED IS A CREDITED INFO COMPANY OPERATING IN INDIA.IT MAINTAINS CREDIT FILES ON 600 MILLION INDIVIDUALS AND 32 MILLION BUSINESSES.TRANSONION IS ONE OF THE FOUR CREDIT BUREAU S OPEARTING IN INDIA AND IS PART OF TRANSONION,AN AMERICAN MULTINATIONAL GROUP

5 1 is FIND A NEAREST BRANCH

KINDLY REACH OUT TO OUR CUSTOMER CARE EXECUTIVE

6

New step +

Step 5 is taken with conditions

Conditions 1 condition

If All of this is true:

2. SELECT THE GENERAL QUERIES LI... is CIBIL

and Add condition +

New condition group +

Assistant says

B I P S Q A R G

TRANSONION CIBIL LIMITED IS A CREDITED INFO COMPANY OPERATING IN INDIA.IT MAINTAINS CREDIT FILES ON 600 MILLION INDIVIDUALS AND 32 MILLION BUSINESSES.TRANSONION IS ONE OF THE FOUR CREDIT BUREAU S OPEARTING IN INDIA AND IS PART OF TRANSONION,AN AMERICAN MULTINATIONAL GROUP

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action END

Preview

GENERAL QUERIES

FROM HERE TO JPM, WITH THE SCRIPTS OF ...

1 is **LIST OF BRANCHES**

CHENNAI WEST MAMBALAM, CHINMAYA NAGAR
VIRUGAMPAKAM, CHITLAPAKKAM, CITI NAGAR, D...

2 is **FREE TEXT**

Go to action: END

1 is **CURRENT CONVERSION FACILITY**

ALL OUR BANK HAVE A LOAN FOREX EXCHANGE
FACILITY

3 is **FREE TEXT**

Go to action: END

1 is **CIBIL**

TRANSUNION CIBIL LIMITED IS A CREDITED
INFO COMPANY OPERATING IN INDIA. IT ...

4 is **FREE TEXT**

Go to action: END

1 is **FIND A NEAREST BRANCH**

KINDLY REACH OUT TO OUR CUSTOMER CARE
EXECUTIVE

5 is **FREE TEXT**

Go to action: END

6 is **FREE TEXT**

Go to action: END

New step +

Step 6 is taken with conditions

Conditions 1 condition

If All of this is true:

1. SELECT THE GENERAL QUERIES LI... is FIND A NEAREST BRANCH

and Add condition

New condition group

Assistant says

B I Q \$ % & ' " , . : ; ' " , . : ; ' " , . : ;

KINDLY REACH OUT TO OUR CUSTOMER CARE EXECUTIVE

User enters free text

Edit response Edit validation

And then

Go to another action

Goes to action END

Preview