

Resource list /

Watson Assistant-e6

Active

Add tags

Details

Actions...

- Manage
- Service credentials
- Plan
- Connections

Start by launching the tool

Launch Watson Assistant

Getting started tutorial

API reference

Plan

Lite

Upgrade

Credentials

Download

Show credentials

API key:

.....

URL:

https://api.us-south.assistant.watson.cloud.ibm.com/ins...



				Q	↑	New action +
Name	Last edited	Examples Count	Status			
INDEX	5 days ago	1	✓	⋮		
CURRENT ACCOUNT	5 days ago	2	✓	⋮		
GREETING	5 days ago	4	✓	⋮		
SAVINGS ACCOUNT	5 days ago	1	✓	⋮		
END	5 days ago	1	✓	⋮		
LOAN QUERY ACTION	5 days ago	2	✓	⋮		
Items per page: 50 ▾				Showing 1–9 of 9 actions		1 ▾ 1 of 1 pages

Preview 

INDEX

Customer starts with:  
INDEX

Conversation steps

5 is NET BANKING

1 This step has no content

Go to action: NET BANKING

5 is GENERAL QUERIES

2 This step has no content

Go to action: GENERAL QUERIES

5 is CURRENT ACCOUNT

3 This step has no content

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

INDEX





Preview

INDEX

Customer starts with:

INDEX

Conversation steps

1	5	is	NET BANKING
			This step has no content
			 Go to action: <b>NET BANKING</b>  
2	5	is	GENERAL QUERIES
			This step has no content
			 Go to action: <b>GENERAL QUERIES</b>
3	5	is	CURRENT ACCOUNT
			This step has no content

New step +

If All of this is true:

5. HOW CAN I... is NET BANKING

and Add condition +

New condition group +

Assistant says

**B** *I*       </>

For example: What size do you want to order?

 Define customer response

Preview

INDEX



Customer starts with:

INDEX



Conversation steps

1

5 is NET BANKING

This step has no content.

Go to action: NET BANKING

2

5 is GENERAL QUERIES

This step has no content.

Go to action: GENERAL QUERIES

3

5 is CURRENT ACCOUNT

This step has no content.

New step +

If All of this is true:

5. HOW CAN I... is GENERAL QUERIES

and Add condition +

New condition group +

Assistant says

B I

For example: What size do you want to order?

Define customer response

Preview



INDEX

INDEX

Conversation steps

5 is NET BANKING

1 This step has no content

Go to action: NET BANKING



5 is GENERAL QUERIES

2 This step has no content

Go to action: GENERAL QUERIES

5 is CURRENT ACCOUNT

3 This step has no content

Go to action: CURRENT ACCOU...  

New step +







If All of this is true:

5. HOW CAN I... is CURRENT ACCOUNT x


and Add condition +

New condition group +

Assistant says

B I      

For example: Please select from the following options:

 Define customer response

Preview ▶

INDEX

2

This step has no content

Go to action: GENERAL QUERIES

5

is CURRENT ACCOUNT

This step has no content

Go to action: CURRENT ACCOU...

4

5 is LOAN ENQUIREY

This step has no content

Go to action: LOAN QUERY ACT...

5

HOW CAN I HELP YOU?

CURRENT AC... LOAN ENQUI... + 3

Continue to next step

New step +

If All of this is true:

5. HOW CAN I... is LOAN ENQUIREY

and Add condition +

New condition group +

Assistant says

B I Link Image Audio Video Embed Code

For example: What type of transfer would you like to make?

Define customer response

Preview



INDEX

3

Go to action: CURRENT ACCOU...

5

is LOAN ENQUIREY

4

This step has no content

Go to action: LOAN QUERY ACT...

5

HOW CAN I HELP YOU?

CURRENT AC... LOAN ENQUI... + 3

Continue to next step

5

is SAVINGS ACCOUNT

6

This step has no content

Go to action: SAVINGS ACCOU...

New step +

Step 5 is taken without conditions fx

Assistant says

B I @ % ☒ 🎵 📺 📺

HOW CAN I HELP YOU?

Choose an option >

Edit response Edit validation 📄 ⚙️ ↺ 🗑️

And then

Continue to next step

Preview ▶