

TEAM ID	PNT2022TMID48665
Topic	Prediction of Chronic Kidney Disease using Machine Learning.
Date	23/10/2022

Customer Journey Map for Prediction of Chronic Kidney Disease using Machine Learning

Steps to be taken	Step 1	Step 2	Step 3	Step 4	Step 5
Activities to be taken	Users wants to know whether he/she has a Chronic Kidney Disease, by using his/her clinical data.	Searching websites to predict Chronic Kidney Disease by using clinical data with high accuracy.	<u>Users click the URL of our Website.</u>	It Displays the first page, it shows the introduction and causes of Chronic Kidney Disease, and then it asks the medical data of the user to predict. User have to enter the data and click the submit button.	Finally, it predicts the output with good accuracy.
Emotions	Eager	Seeking best options to predict	Satisfied	Good experience	Neutral
Experiences	Good	Good	Good and satisfied	Good	Good
Users Expectations	Expects easy and safe availability of app.	Search engine that can make the website search process easy and also it is easy to use.	Faster loading of home page	Secured process.	Predicting their results within a fraction of seconds.
Conclusion	User must predict the Chronic Kidney Disease as much as earlier.	He/She will know the predicted results within a seconds by using our website.	If he/she has an CKD they must take the necessary treatments as in earlier stages.	Mortality rate decreases.	This model going to be very helpful in the medical field.

