

NALAIYA THIRAN

PROBLEM STATEMENT

USER CASE: PERSONAL ASSISTANCE FOR SENIORS WHO ARE SELF RELIANT

Customer Problem Statement:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
Can't Remember the Amount of the medicine remaining	Caretaker	Keep remembering the amount of remaining medicine.	But I forget every time.	Sometimes the amount of medicine is less in the Pack.	Frustrated
Can't Give medicine at time	Caretaker	Provide the medicine at time.	Every time I'm missing it.	I'm unable to remember.	Feeling sad