

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID34671
Project Name	Customer care registry
Maximum Marks	2 Marks

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Engineer	Figure out the options in the website	I couldn't find what i am trying t find	The UI is so complex	Confused
PS-2	Marketing agent	Find out the advertizing options	I am in the wrong path of the page	The Page has too many options	Frustrated
PS-3	Physician	Find out the list of scheduled patients	Its showin g bad gatewa y	The LAN connectio n isn't properly connected	Tensed
PS-4	Lab Assistant	Get the list of The submitted Reports	The page isn't redirect ing to the Patients profile	The internet connectio n is too slow	Tensed
PS-5	Distributor	Inserting the product meta data	The server isn't respond ing	The list of products is huge	Angry