

Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

Date	18 October 2022
Team ID	PNT2022TMID34671
Project Name	Customer Care Registry
Maximum Marks	8 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	2	High	Shahina Rizvana
Sprint-1	Login	USN-2	As a user, I can log into the application by entering email & password	1	High	Shamitha Sheffrin
Sprint-2	Agent	USN-3	As an agent, I can see the customers assigned to me.	2	High	Shagish Bergin-Team Lead
Sprint-3	Admin	USN-4	As an admin, I can assign the agents to the customers	2	High	Shagish Bergin v
Sprint-4	Sendgrid	USN-5	As an admin, while i assign customers It will be intimated through sendgrid email service	2	High	Sreeja
Sprint-4	Virtual Assistant	USN-6	The virtual assistant is set up to assist the customer with the options in the web page	2	Medium	Shamitha Sheffrin

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	9 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	20	14 Days	31 Oct 2022	05 Nov 2022	20	05 Nov 2022
Sprint-3	20	13 Days	07 Nov 2022	12 Nov 2022	20	12 Nov 2022
Sprint-4	20	12 Days	14 Nov 2022	19 Nov 2022	20	19 Nov 2022

Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{\text{sprint duration}}{\text{velocity}} = \frac{20}{10} = 2$$

Burndown Chart:

BURNDOWN CHART

