Project Design Phase-I

Problem Solution Fit

Team ID PNT2022TMID43386

Project Name: News Tracker Application

CS CC AS 1. CUSTOMER SEGMENT(S) 6. CUSTOMER CONSTRAINTS 5. AVAILABLE SOLUTIONS Who is your customer? What constraints prevent your customers from taking action or limit their choices Which solutions are available to the customers when they face the problem i.e. working parents of 0-5 y.o. kids or need to get the job done? What have they tried in the past? What pros & cons do of solutions? i.e. spending power, budget, no cash, network connection, available devices. these solutions have? i.e. pen and paper is an alternative to digital notetaking 1. Consumes more cost Newspapers, Television or any other People who reads news 2. Network connection youtube channels may be used to get 3. Account security to know what's happenning around the world. J&P 9. PROBLEM ROOT CAUSE 7. BEHAVIOUR 2. JOBS-TO-BE-DONE / PROBLEMS Which jobs-to-be-done (or problems) do you address for your customers? What is the real reason that this problem exists? What does your customer do to address the problem and get the job done? There could be more than one: explore different sides. What is the back story behind the need to do this job? i.e. directly related: find the right solar panel installer, calculate usage and benefits; i.e. customers have to do it because of the change in regulations indirectly associated; customers spend free time on volunteering work (i.e. Greenpeace) At this fast and digital world, 1. Providing news based on To know about any news, they go everyone wants everything in their for television or buy a newspaper. their interest. fingertips. They wants to know only This may not always provide news 2. Avoiding fake news. that is relevant to them. They want that they required and there may to get updated instantly using their not be any storage to store any mobiles. news for later view. СН TR 10. YOUR SOLUTION SL 8. CHANNELS of BEHAVIOUR 8.1 ONLINE What triggers customers to act? i.e. seeing their neighbour installing If you are working on an existing business, write down your current solution first, solar panels, reading about a more efficient solution in the news. fill in the canvas, and check how much it fits reality. What kind of actions do customers take online? Extract online channels from #7 If you are working on a new business proposition, then keep it blank until you fill in Identify strong TR & They can read news any where any time Reading about a more efficient solution the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour they needed in online mode in the news Developing a news app that provides 4. EMOTIONS: BEFORE / AFTER EM 8.2 OFFLINE instant news to user only that is What kind of actions do customers take offline? Extract offline channels from #7 How do customers feel when they face a problem or a job and afterwards? and use them for customer development i.e. lost, insecure > confident, in control - use it in your communication strategy & design. relyant to their domain which would Before: Anxiety due to waste of time in searching Some time is to be allocated dedicatedly save their time. to read newspaper in offline. After: Relaxed because of no waste of time