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# Define CS, fit into

## 1. CUSTOMER SEGMENT(S)

1. Working parents.

### 6. CUSTOMER CONSTRAINTS

- Mobile phone
- GSM GPS
- Mobile Communications

### 5. AVAILABLE SOLUTIONS

To taking care of children.

# 2. JOBS-TO-BE-DONE / PROBLEMS J&P

- 1. GPS should be on.
- 2. Device should be on when it is used.
- 3. Cloud service has to be available all the time

### 9. PROBLEM ROOT CAUSE

A child neglected, not loved or cared for has no talk to and no one is take care of.

### 7. BEHAVIOUR

RC

Network issue is very common as most of the problems are located at the country side. Here the contact both the developers and the service providers.

### 3. TRIGGERS

Currently a child's security is a crucial space of concern. Trafficked children are sold-out into slavery, domestic slavery, beggary, and therefore the sex trade. these acts triggers the people to use this device.

### 4. EMOTIONS: BEFORE / AFTER

Before-Insecure After-Secure

### 10. YOUR SOLUTION

To possess an SMS text enabled communication between the child's wearable and also the parent because the GSM mobile communication is nearly present everyplace. The parents will send a text with specific keywords like "LOCATION". The tracking device can reply back providing the correct location of the kid and it will navigate through google maps.

### 8. CHANNELS of BEHAVIOUR

CH

### Online:

• Mobile calls. SMS.