Proposed Solution

Featured Articles

- How does a chatbot work?
- What are the benefits of chatbot?
- Why are chatbots important?

- AI chatbot can understand language outside of a set of preprogrammed commands and continue learning based on the inputs it receives.This means AI bots can be applied to a range of uses from sentiment analysis to make predictions about what a visitor is looking on your website.

What problem do chatbots solve in the banking industry?

The main problem-Customer support queries, Here over 85% of customer interactions will be managed without human. Customer satisfaction is increased by the banks with the help of AI chatbot by proactively cross-selling and up-selling their product and services during customer interaction.

Problems can be solved by chatbot

- Automate customer support
- Handle more customer interaction
- Lead generation
- Assist customer queries immediately