JOURNEY: Which step of the experience are you describing?	Entice — How does someone initially become aware of this process?	Enter — What do people experience as they begin the process?	Engage — In the core moments in the process, what happens?	Exit — What do people typically experience as the process finishes?
Steps: What does the person or group typically experience?	checking for updates; searching for solutions; checking for updated technologies for specially abled people; specially abled person checks for new technologies for communication	starting their usage; finding difficulties; find solution; as they begin to start the usage, they start experiencing the advanced features of this application; as they start to use the application they start to find the errors or some discomfort in handling the application; they finally come to know about the application and start using it	start using the application; as they start to use they see the features that are available for engaging the people; they communicate with the app using CNN and that converts them into voice; as they get benefited continuously from the app they get familiar with it; good interaction between the user and the application takes place	they get certain uploads in the application as they use the app continuously; they also get the steps that to be handled during new versions of the application
Interaction: What interaction do they have at each step along the way?	they keep interacting with technically strong engineering students; they go for the pieces who give info on machines that help specially abled people; they try to create new things by their intuition	during usage they interact with the mentors who help for their better usage of the app; after getting clear they try to explain things to deaf and dump people like them	using this app they can communicate with each other and with the normal people; they make communication much more easier and does not have the feel of disability	after usage they suggest this type of apps to nearby friends
Goal and Motivations: At each step, what is a person's primary goal or motivation.	during this step the motivation is to find a better technology	the motivation of the people during this session is to understand the application; to get to know about the information of the project	to experience the advanced features of the application and make use of the system efficiently	they have a desire to share this to their friends
Positive moments: What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	they will get several information related to advanced technology	they will come to know about the features and start using the benefits of the applications	they will enjoy the advanced feature of the application and forgot their disabilities	they will do good thing to their friends by suggesting this to others
Negative moments: What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	they get more information which will get them confused	they may get disappointed due to the usage	they may even get addicted to this type of applications	this app may be not usable for their friends and they may get disappointed
Area of opportunity How might we make each step better? What ideas do we have? What have others suggested	they get good ideas and information regarding advanced technologies; they get more suggestions from different people	they have an idea of using and good things application	making use for this advancement may make the person more satisfied and happy	they have such a better experience good enough to teaching this to their friends

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