

Define CS, fit into CC	<b>1. CUSTOMER SEGMENT(S)</b> <b>CS</b> Who is your customer?  <b>SOLUTION IS INTENDED FOR ALL CUSTOMER SEGMENTS SINCE IT IS A HEALTH RELATED APPLICATION</b>	<b>6. CUSTOMER</b> <b>CC</b> What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.  <b>SOLUTION REQUIRES THE CUSTOMER TO ALLOW LOCATION ACCESS AND CANNOT BE INTERNET ALWAYS</b>	<b>5. AVAILABLE SOLUTIONS</b> <b>AS</b> Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking  <b>CONTAINMENT ZONE COULD BE SEARCHED BY PEOPLE THROUGH ONLINE</b>	Explore AS, differentiate
Focus on J&P, tap into BE, understand RC	<b>2. JOBS-TO-BE-DONE / PROBLEMS</b> <b>J&amp;P</b> Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.  <b>COVID STATISTICS</b>  <b>IDENTIFICATION OF ZONES</b>	<b>9. PROBLEM ROOT CAUSE</b> <b>RC</b> What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.  <b>AS A RESULT, THERE IS HIGHER RISK OF THEM GETTING AFFECTED BY COVID-19</b>	<b>7. BEHAVIOUR</b> <b>BE</b> What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)  <b>ONCE USER ENTER A ZONE, ALERT WILL GIVEN</b>	Focus on J&P, tap into BE, understand RC
Identify strong TR & EM	<b>3. TRIGGERS</b> <b>TR</b> If user enter into zone, solution fit to user by giving alert  <hr/> <b>4. EMOTIONS: BEFORE / AFTER</b> <b>EM</b> BEFORE: user might fear AFTER: no need to panic unwantedly.	<b>10. YOUR SOLUTION</b> <b>SL</b> <ul style="list-style-type: none"> <li><b>Alerting application gives a alert whenever zone within a certain distance</b></li> <li><b>Real time tracking</b></li> </ul>	<b>8.1 ONLINE</b> What kind of actions do customers take online? Extract online channels from #7 <b>Updation of zone and count of patients statistics</b>  <b>8.2 OFFLINE</b> What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development  <b>Preloaded data can be viewed offline.</b>	Extract online & offline CH of BE