Date	14 October 2022
Team ID	PNT2022TMID42506
Project Name	Customer Care Registry
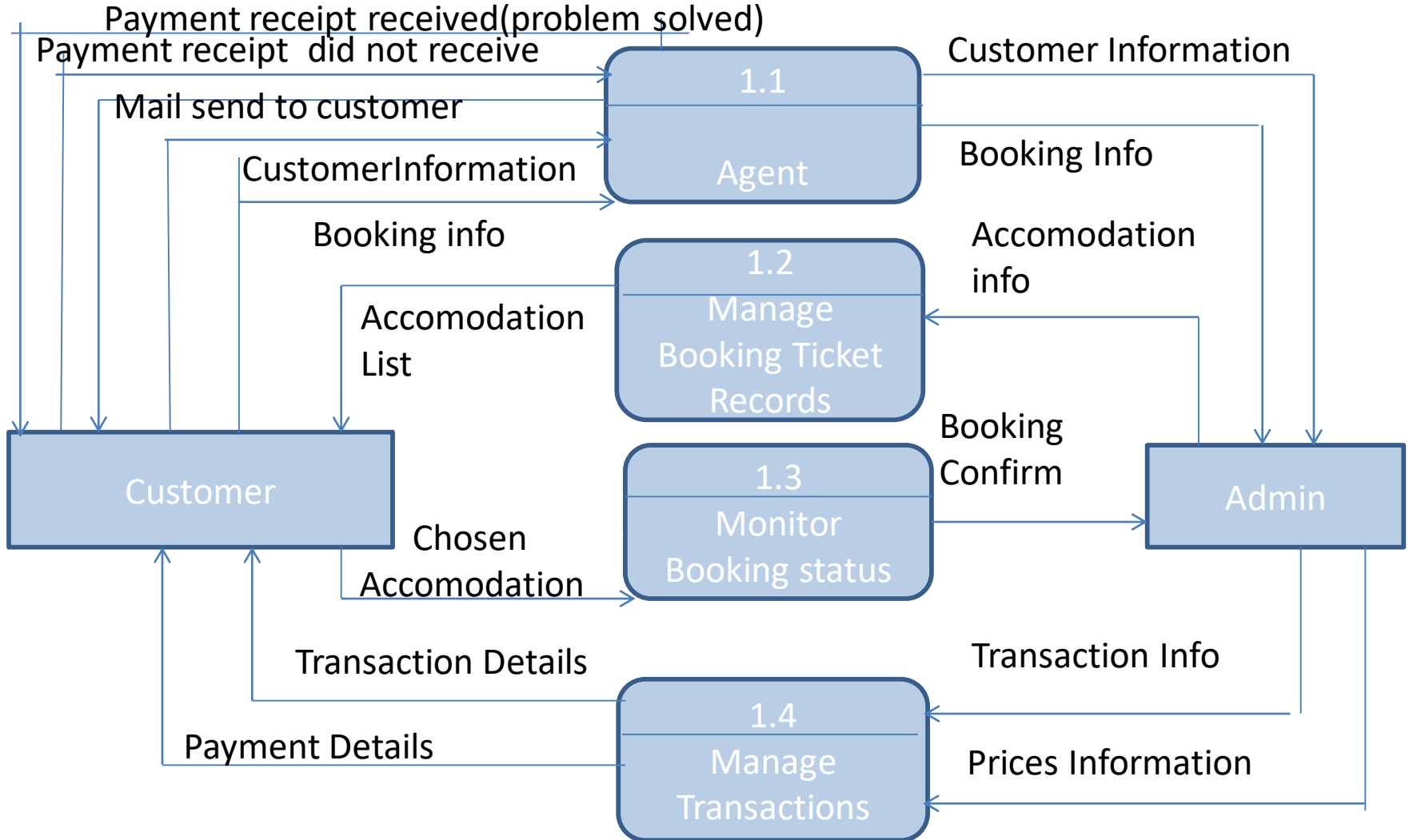
User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I c;an access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail		Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password		High	Sprint-1
	Dashboard	USN-6	As a user ,I can access our profile,booking details,assigned agent details	I can access our profile,booking details,assigned agent details	High	Sprint-1
Customer (Web user)	Registration	USN-7	As a user, I can register for the application by entering my email, password, and confirming my password	I can register for the application by entering my email, password, and confirming my password	High	Sprint-1
Customer Care Executive	Satisfaction	USN-8	As a agent,I can solve my customers problems	I can solve my customers problems	High	Sprint-3
Administrator	Customer support	USN-9	AS a admin,I can access all the process in our system	I can access all the process in our system	High	Sprint-4