Project Development Phase

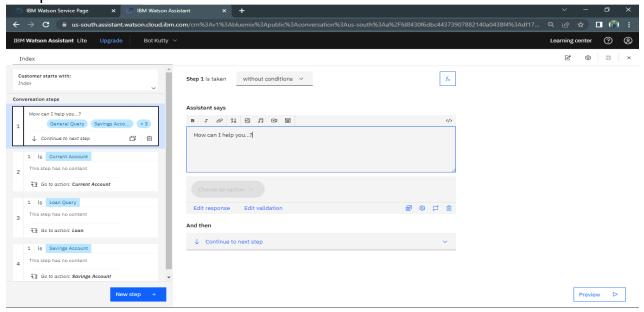## Sprint 2:

Date	09 November 2022
Team ID	PNT2022TMID44248
Project Name	AI based discourse for Banking Industry

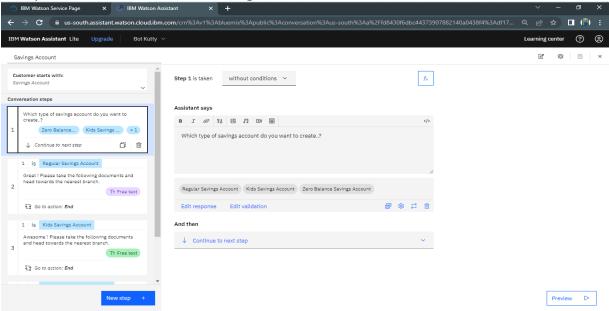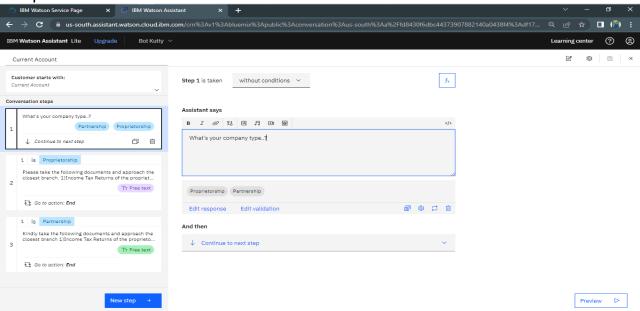## Step 1: Create the actions for Greetings.
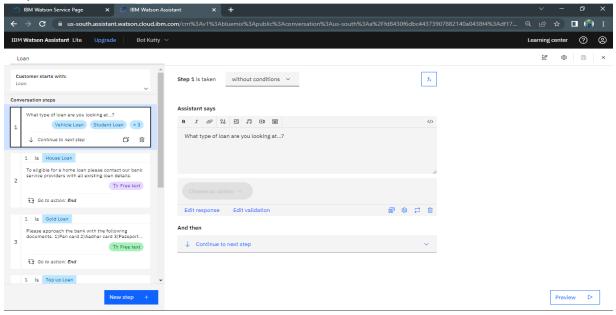

Step 2: Create the actions for Index
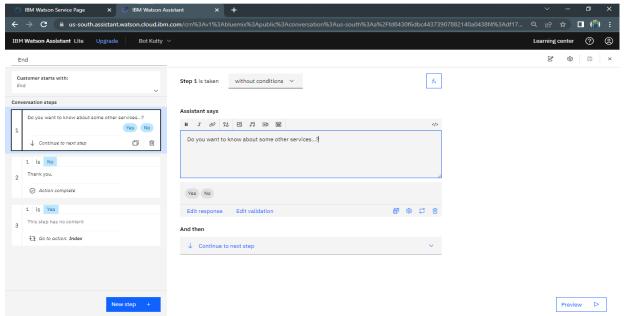
Step 3: Create actions for Savings Account

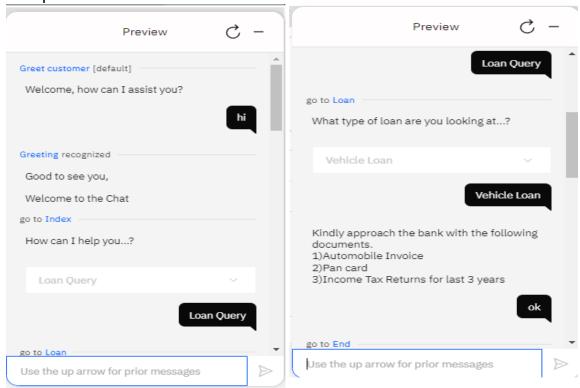## Step 4: Create actions for Current Account.
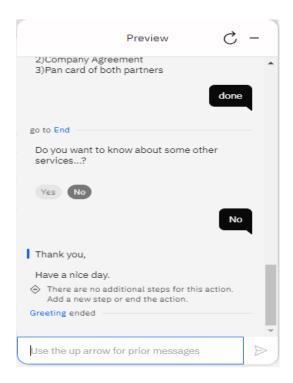
Step 5: Create actions for Loan.

Step 6: Create actions for End.

Response Screenshots:

Preview

Greet customer [default]
Welcome, how can I assist you?

hi

Greeting recognized
Good to see you,
Welcome to the Chat

go to **Index**
How can I help you...?

Loan Query ⌄

Loan Query

go to **Loan**

Use the up arrow for prior messages

Preview

Loan Query

go to **Loan**
What type of loan are you looking at...?

Vehicle Loan ⌄

Vehicle Loan

Kindly approach the bank with the following documents.
1)Automobile Invoice
2)Pan card
3)Income Tax Returns for last 3 years

ok

go to **End**

Use the up arrow for prior messages

There is no coding in sprint 1 and sprint 2 in our project hence we attach the screenshots.