

Project Development Phase

Delivery of Sprint - 3

Date	12 November 2022
Team ID	PNT2022TMID44248
Project Name	AI-based discourse for Banking Industry

Creating General Query Account Action

The screenshot shows the IBM Watson Assistant interface for a 'General Query' action. The left sidebar displays the conversation steps:

- Step 1: Select the general queries listed below. (Find a nearest..., Bank Workin..., +4) Continue to next step.
- Step 2: Bank Working Days. The bank is open all days from monday to saturday from 9am to 3pm ,with exception of second... (Tr Free text) Go to action: End.
- Step 3: List of Branches. CHENNAI WEST MAMBALAM,CHINMAYA NAGAR VIRUGAPAKKAM,CHITLAPAKKAM,CIT... (Tr Free text) Go to action: End.
- Step 4: Storage locker facility.

The main area shows the 'Assistant says' section with the prompt: 'Select the general queries listed below'. Below this is a 'Choose an option' dropdown and buttons for 'Edit response' and 'Edit validation'. The 'And then' section shows a 'Continue to next step' button. A 'Preview' button is located at the bottom right.

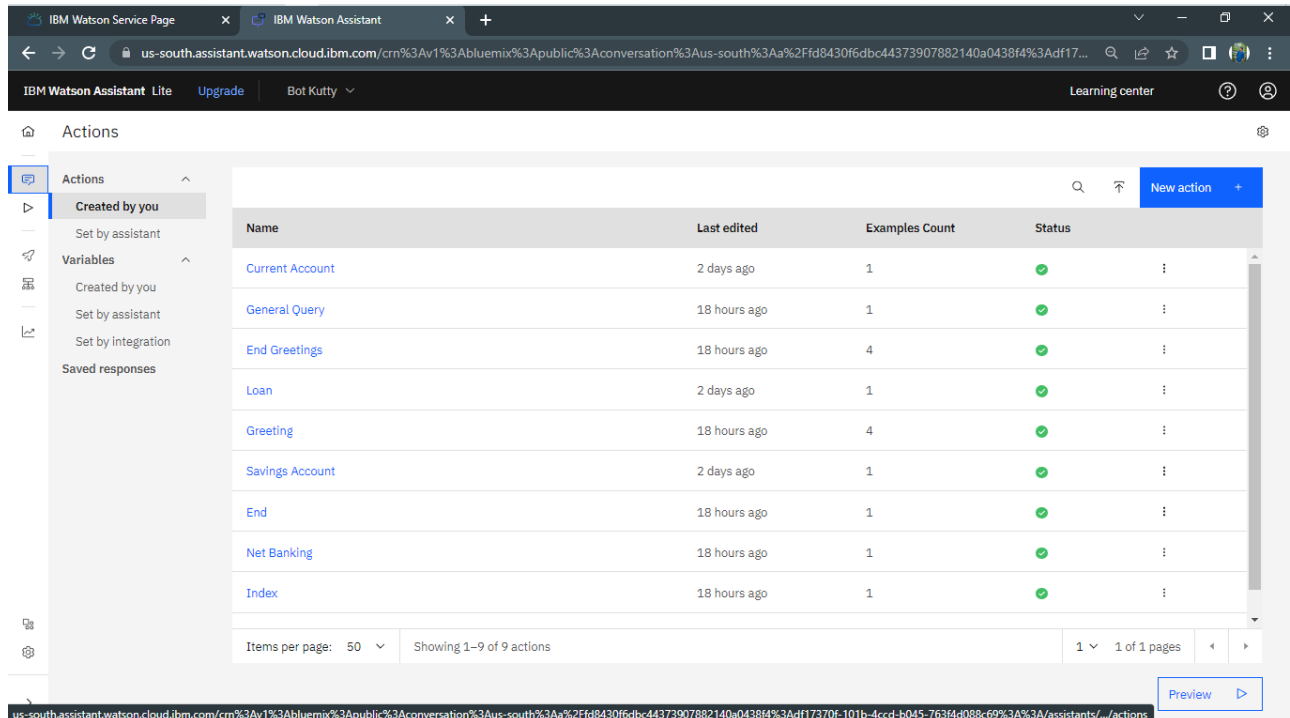
Creating Net Banking Action

The screenshot shows the IBM Watson Assistant interface for a 'Net Banking' action. The left sidebar displays the conversation steps:

- Step 1: What queries do you have regarding Net Banking? (Facing errors..., What are the..., +2) Continue to next step.
- Step 2: What is Net Banking.?. The facility offered by the bank allows customers to use banking services over the internet.Customers... (Tr Free text) Go to action: End.
- Step 3: How do I register for Net Banking.?. Please download and fillup the net banking requisition form and submit it to your home branch. (Tr Free text) Go to action: End.
- Step 4: What are the features of Net Banking.?

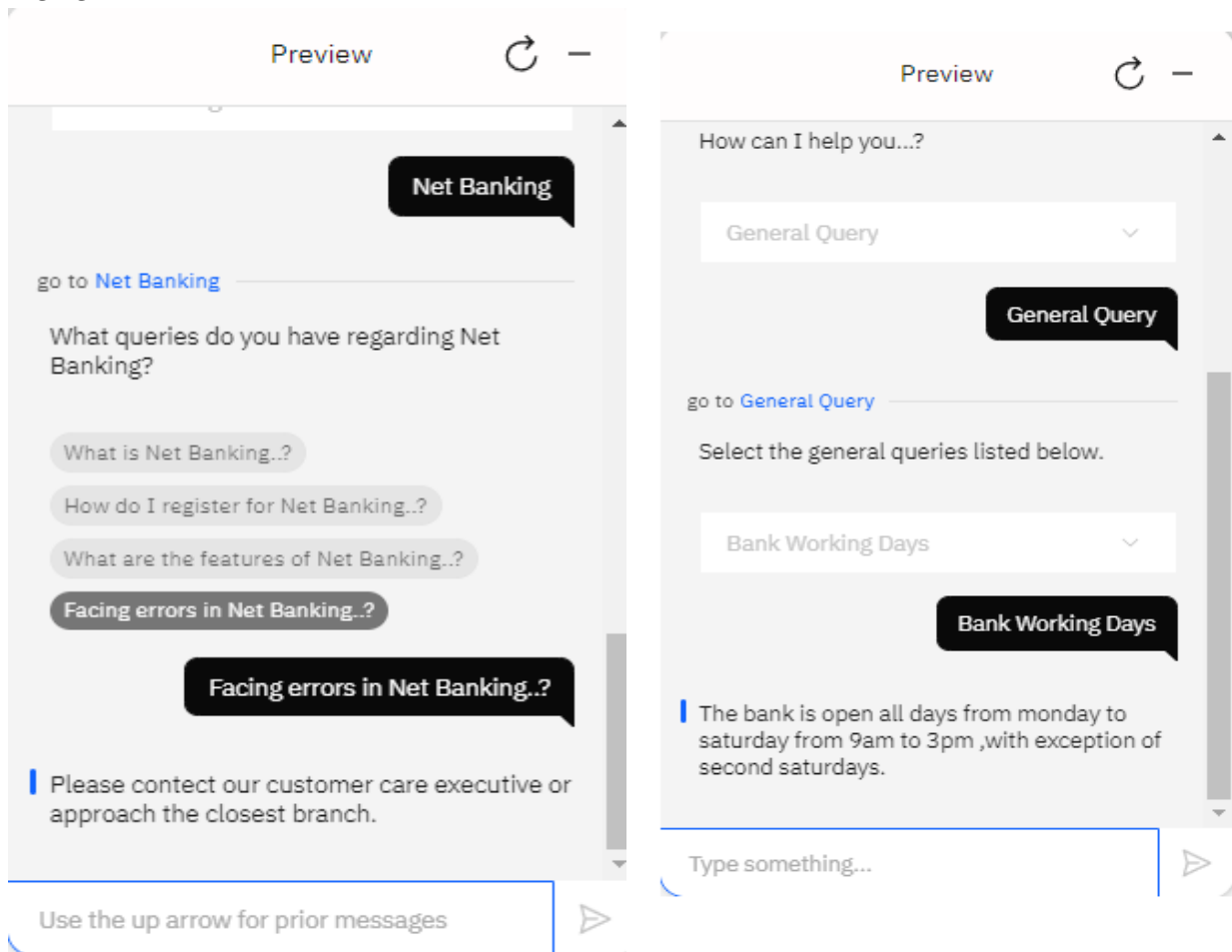
The main area shows the 'Assistant says' section with the prompt: 'What queries do you have regarding Net Banking?'. Below this are several suggested responses: 'What is Net Banking.?', 'How do I register for Net Banking.?', 'What are the features of Net Banking.?', and 'Facing errors in Net Banking.?'. Buttons for 'Edit response' and 'Edit validation' are present. The 'And then' section shows a 'Continue to next step' button. A 'Preview' button is located at the bottom right.

In addition to this greeting, end greeting ,index and end actions are also created.



Name	Last edited	Examples Count	Status
Current Account	2 days ago	1	✓
General Query	18 hours ago	1	✓
End Greetings	18 hours ago	4	✓
Loan	2 days ago	1	✓
Greeting	18 hours ago	4	✓
Savings Account	2 days ago	1	✓
End	18 hours ago	1	✓
Net Banking	18 hours ago	1	✓
Index	18 hours ago	1	✓

Preview:



Net Banking

go to [Net Banking](#)

What queries do you have regarding Net Banking?

- What is Net Banking..?
- How do I register for Net Banking..?
- What are the features of Net Banking..?
- Facing errors in Net Banking..?

Facing errors in Net Banking..?

Please contact our customer care executive or approach the closest branch.

Use the up arrow for prior messages

General Query

How can I help you...?

go to [General Query](#)

Select the general queries listed below.

- Bank Working Days

Bank Working Days

The bank is open all days from monday to saturday from 9am to 3pm ,with exception of second saturdays.

Type something...

Note: No code for this project. So, I attached the screenshot and step to build it.