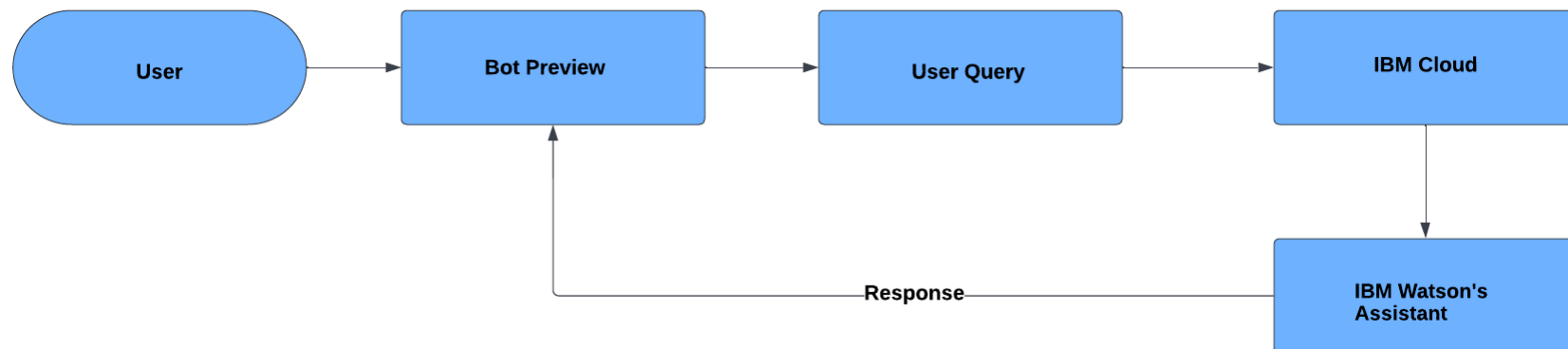


Project Design Phase-II
Data Flow Diagram & User Stories

| | |
|---------------|---|
| Date | 14 October 2022 |
| Team ID | PNT2022TMID44248 |
| Project Name | Project - AI Based Discourse For Banking Industry |
| Maximum Marks | 4 Marks |

Data Flow Diagram:



User Stories

Use the below template to list all the user stories for the product.

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|----------------------------|-------------------------------|-------------------|---|--|----------|----------|
| Customer (Mobile/Web user) | Bot Preview | USN-1 | As a user, I can see the chatbot preview to ask inquiries, which includes a message box where I can type queries. | I can access the chatbot's message box. | High | Sprint-1 |
| | | USN-2 | As a user, I can view the Frequently Asked Questions (FAQ). | I get access to the Frequently Asked Questions (FAQ). | High | Sprint-1 |
| | Updates | USN-3 | As a user, I can see the updates and search for further information about them. | I can able to view and access the updates. | Medium | Sprint-2 |
| Administrator | Edit Options | USN-4 | As an admin, I can add / edit greeting messages, FAQs to the Bot. | I can access to add options like greeting messages, etc. | High | Sprint-1 |
| | | USN-5 | As an admin, I have the authority to provide ideas and alternatives to the Bot. | I can deliver ideas and alternatives. | Medium | Sprint-2 |
| | | USN-6 | As an admin, I can make a post regarding new updates. | I can post new updates. | Medium | Sprint-2 |
| Developer | Support | USN-7 | As a developer, I can implement Bot for bank conveniently using IBM Watson Assistant. | I can easily accessible Watson Assistant. | High | Sprint-1 |
| | Upcoming Features | USN-8 | As a developer, I can implement new features for the Bot. | I can able to perform new features to the bot. | Medium | Sprint-2 |
| | Design | USN-9 | As a developer, I can create as well as design the chatbot's UI. | I can design the chatbot's UI. | High | Sprint-1 |