# SMART LENDER-APPLICANT CREDIBILITY PREDICTION FOR LOAN APPROVAL

### A PROJECT REPORT

# **Submitted by**

PRASANTH S
AADHISESHAN K S
NAVEEN KUMAR R
SANJEEVE S P

in partial fulfillment for the award of degree of

Bachelor of Engineering (B.E.)

in

**ELECTRONICS AND COMMUNICATION** 

**ENGINEERING** 

at

BUILDERS ENGINEERING COLLEGE

#### **ACKNOWLEDGEMENT**

We would like to express our special thanks of gratitude to our Faculty Mentor and Industry Mentor for their support and guidance in completing our project on the Smart Fashion Recommender Application We would like to extend our gratitude to the IBM for Nalaiya Thiran project for providing us with all the facility that was required. It was a great learning experience. We would like to take this opportunity to express our gratitude.

Date:20/11/202 Team Members
PRASANTH S

AADHISESHAN K S

NAVEEN KUMAR R

SANJEEVE S P

#### **Table of Contents**

- 1. INTRODUCTION
  - a. Project Overview
  - b. Purpose
- 2. LITERATURE SURVEY
  - a. References
  - b. Problem Statement Definition
- 3. IDEATION & PROPOSED SOLUTION
  - a. Empathy Map Canvas
  - b. Ideation & Brainstorming
  - c. Proposed Solution
  - d. Problem Solution fit

## 4. REQUIREMENT ANALYSIS

- a. Functional requirement
- b. Non-Functional requirements

#### 5. PROJECT DESIGN

- a. Data Flow Diagrams
- b. Solution & Technical Architecture
- c. User Stories

## 6. PROJECT PLANNING & SCHEDULING

- a. Sprint Planning & Estimation
- b. Sprint Delivery Schedule
- c. Reports from JIRA

#### 7. CODING & SOLUTIONING

- a. Feature 1
- b. Feature 2
- c. Database Schema

#### 8. TESTING

- a. Test Cases
- b. User Acceptance Testing

#### 9. RESULTS

a. Performance Metrics

#### **10.ADVANTAGES & DISADVANTAGES**

#### 11. CONCLUSION

### 12. FUTURE SCOPE

#### 13. APPENDIX

- a. Source Code
- b. GitHub & Project Demo Link

## **Chapter 1: INTRODUCTION**

## 1.1 Project Overview

The credit system governed by the banks is one of the most important factors which affect our country's economy and financial condition. Also, credit risk is one of the main functions of the banking community. The prediction of credit defaulters is one of the difficult tasks for any bank. This problem occurs when the banks need to provide loans to the customers who are in need of the money. But by forecasting the loan defaulters, the banks definitely may reduce their loss by reducing their non-profit assets.

## 1.2 Purpose

People who need loan and want to check whether they are eligible for loan or not

## **Chapter 2: LITERATURE SURVEY**

## 2.1 Existing Problem

Dream Housing Finance company deals in all home loans. They have a presence across all urban, semi-urban and rural areas. Customers first apply for a home loan after that company validates the customer's eligibility for a loan. The company wants to automate the loan eligibility process (real-time) based on customer detail provided while filling out the online application form. These details Gender, Marital Status, Education, Number of Dependents, Income, Loan Amount, Credit History, and others.

To automate this process, they have given a problem to identify the customer segments, that are eligible for loan amounts so that they can specifically target

these customers.

#### 2.2 References

Ashwini S. Kadam, Shraddha R Nikam, Ankita A. Aher, Gayatri V. Shelke, Amar S Chandgude (2021)[1]. Our financial framework has a ton of merchandise to offer to banks, yet the principal kind of revenue for all banks is using a loan line. So, you can get the interest in advance. The bank's financing cost or misfortune is exceptionally reliant upon the loan, for instance, regardless of whether the client is reimbursing the advance. By prompting nonmoneylenders, banks can lessen non-performing resources. This makes learning these things vital. Momentum research shows that there are numerous ways of concentrating on repayment. In any case, it is essential to concentrate on the construction in a manner that is not quite the same as contrasting, similarly as evident prediction is vital for benefit. Loan Assumptions (I) Data assortment, (ii) Data cleaning, (iii) Basic element examination strategies are utilized to concentrate on execution evaluation issues. Research tests have shown that the Naive Baye s model performs best in loan arranging.

Sivasree M S, Rekha Sunny T (2015) [2]. Used efficient Decision Tree is formulated with Decision Tree Induction Algorithm. It produces a model with the most relevant 6 attributes. A decision is made at each node and the leaf node gives us the final result. That is, if the customer possesses the minimumloan repayment capacity, then the futurerisks can be avoided. implemented the proposed model in ASP.NET-MVC5. A Decision Tree is developed by performing data mining on an existing bank dataset containing 4520 records and 17 attributes. The accuracy croreis 81.7.

Anuja Kadam, Pragati Namde, Sonal Shirke, Siddhesh Nandgaonkar, Dr.D.RIngle (2021)[3]. Data mining algorithms are used to study the loan-approved data and exact patterns, which would help in predicting the reasonable defaulters, thereby helping the banks for making better choices in the future. Data Mining is the process of examining underlying and potentially useful patterns in big chunks of source data. For the packages of three algorithms (Logistic regression, Decision tree and Random Forest) were imported. The model was then defined and the accuracy score was evaluated. Logistic Regression was the best fit with the highest accuracy score 81.12%.

Pidikiti Supriya, Myneedi Pavani, Nagarapu Saisushma, Namburi Vimala Kumari, K Vikas (2019) [4]. This Problem is done by mining the Big Data of the previous records of the people to whom the loan was granted before and on the basis of these records/experiences the machine was trained using the machine learning model which gives the most accurate result.

The dataset collected for predicting loan default customers is predicted into a Training set and testing set. Generally, an 80:20 ratio is applied to split the training set and testing set. For predicting the loan defaulter and non- defaulter's problem, a Decision tree algorithm is used. The best accuracy on a public test set is 81.1%.

- 1. Ashwini S. Kadam, Shraddha R Nikam, Ankita A. Aher, Gayatri V. Shelke, Amar S. Chandgude, 2021, "Prediction for Loan Approval using Machine Learning Algorithm", No "Apr" / "2021".
- 2. Sivasree M S, RekhaSunny T, (2015), "LoanCredibility Prediction System Based on Decision Tree Algorithm", No "September" / "2015".
- 3. Anuja Kadam, Pragati Namde, Sonal Shirke, Siddhesh Nandgaonkar, Dr.D.R

Ingle, 2021, "Loan Credibility Prediction System using Data Mining Techniques" No "May" / "2021".

4. Pidikiti Supriya, Myneedi Pavani, Nagarapu Saisushma, Namburi Vimala Kumari, K Vikas, 2019, "Loan Prediction by using Machine Learning Models",

No "April" / "2019".

- 5. https://medium.com/swlh/lending-club-data-web-app-ada56ff64cee
- 6. https://github.com/smartinternz02/SI-GuidedProject-48927-1652694502 7. https://www.academia.edu/77162007/BANK\_LOAN\_PREDICTION\_USING

\_MACHINE\_LEA RNIG

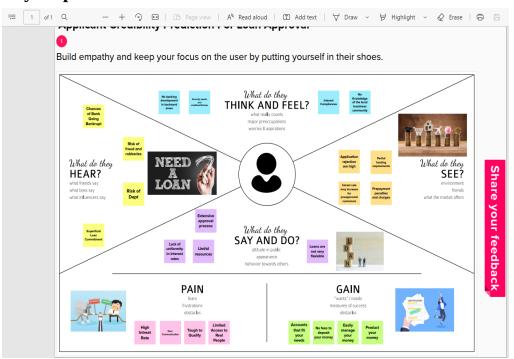
#### 2.3 Problem statement definition

1. Company wants to automatethe loan eligibility process (real time) based on customer detail provided while filling online

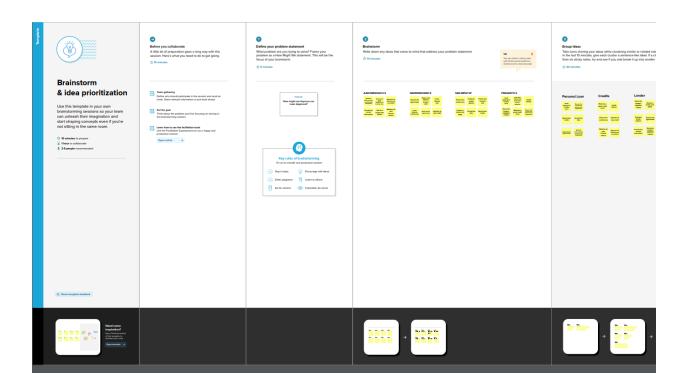
- application form.
- 2. These details are Gender, Marital Status, Education, Number of Dependents, Income, Loan Amount, Credit History and others.
- 3. To automate this process, they have given a problem to identify the customers segments, those are eligible for loan amount so that they can specifically target these customers.
- 4. It is a classification problem where we have to predict whether loan would be approved or not.

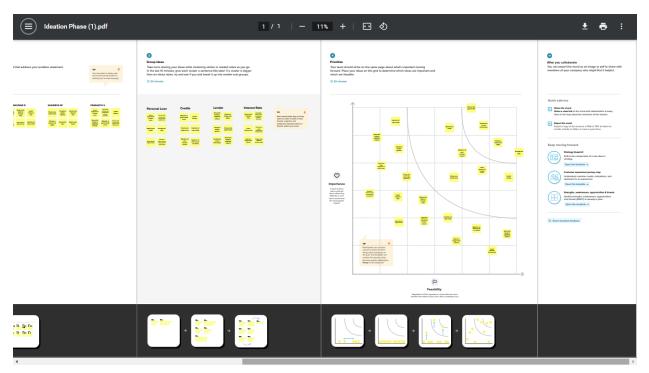
## **Chepter 3. IDEATION & PROPOSED SOLUTION**

## 3.1 Empathy map canvas



## 3.2 Ideation & Brainstorming





## 3.3 Proposed solution

# MACHINE LEARNUING BASED LOAN APPROVAL-PROPOSED SOLUTION

#### PROBLEM STATEMENT:

- > Inaccurate Details in Application
- > Too Many Pending Loans
- > Job Instability and Low Income
- Difficult to manage the time.
- > Bank employees cannot provide instant responses and quick answers.

#### IDEA/SOLUTION DESCRIPTION:

- > To deal with the problem, we developed automatic loan prediction using machine learning techniques.
- > We will train the machine with previous dataset. so machine can analyses and understand the process.
- > Then machine will check for eligible applicant and give us result.

#### UNIQUENESS:

- > Among all the algorithms logistic regression performs best on the validation data with an accuracy score of 82.7%
- Having a help-line 24/7 is not needed while we have Machine learning based application.
- With the help of application, we provide an interactive service to our customers.

#### SOCIAL IMPACT/ CUSTOMER SATISFACTION:

- > Instant Approval and Disbursal
- > Flexible loan repayment period.
- > Low-interest rates.
- > Usage flexibility.
- > Easy documentation.

#### SOCIAL IMPACT/ CUSTOMER SATISFACTION:

- > Instant Approval and Disbursal
- > Flexible loan repayment period.
- > Low-interest rates.
- Usage flexibility.
- Easy documentation.
- > Quick processing.
- > Several discounts.
- > Paperless process.

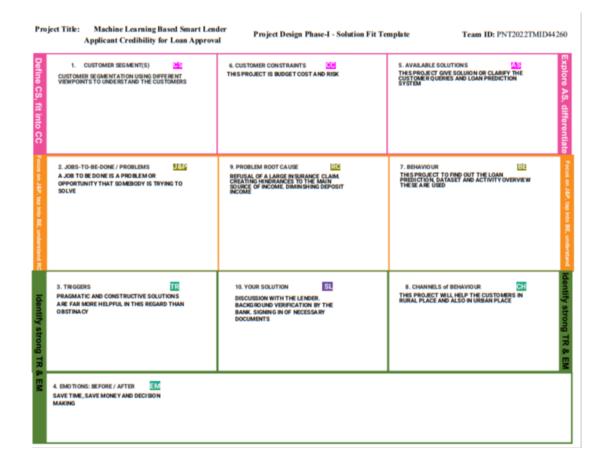
#### BUSINESS MODEL:

- ➤ As we are dealing with customers need, Implementing this will increase the trustamong the people.
- Feedback provides an opportunity to build a 2-way communication channel with your customers.
- With the amount of customers increase, during the growth of the application. We can provide premium features to the user with advanced options.

#### SCALABILITY OF SOLUTION:

- > Go paperless and switch to digital documents.
- Loan origination, for many lending companies, still involves a series of manual steps.
- The processes usually require logging into multiple systems. This causes delays in the processing and decision making. To make more accurate and more informed lending decisions, it would be a better idea if lending companies could eliminate the manual steps in their processes.
- ightharpoonup Analyze processes using modern analytic tools

## **Chepter 4. Problem Solution fit**



## **Chepter 5. REQUIREMENT ANALYSIS**

## **5.1Functionalrequirement**

Following are the non-functional requirements of the proposed solution.

| FR No. | Non-Functional Requirement | Description                                      |
|--------|----------------------------|--|
| NFR-1  | Usability                  | Simple and understandable UI.                    |
|        |                            | Easy to navigate                                 |
|        |                            | Smooth and seamless Easy to comprehend           |
| NFR-2  | Security                   | Restricted access to data.                       |
|        |                            | Login verification                               |
|        |                            | Registration verification                        |
|        |                            | Upholding privacy of user                        |
| NFR-3  | Reliability                | Backup to prevent data loss                      |
|        |                            | Negation of data loss due to lag.                |
| NFR-4  | Performance                | Web based application.                           |
|        |                            | Requires minimum Intel Pentium 4 processor, 4 GB |
|        |                            | RAM, 1280x1024 screen with application window    |
|        |                            | size 1024x680                                    |

# **5.2 Non-Functional requirements**

#### Non-functional Requirements:

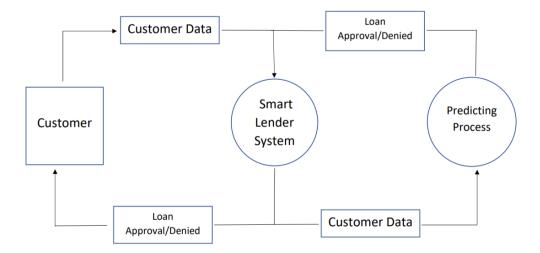
Following are the non-functional requirements of the proposed solution.

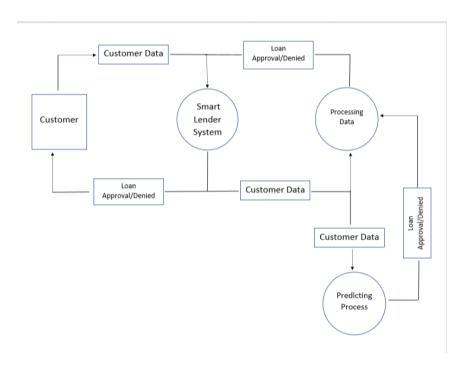
| FR No. | Non-Functional Requirement | Description                               |
|--------|----------------------------|---|
| NFR-1  | Usability                  | Easy to access                            |
| NFR-2  | Security                   | User proofs                               |
| NFR-3  | Reliability                | Based on the customer Income              |
| NFR-4  | Performance                | Previous history of the user bank account |
| NFR-5  | Availability               | Based on the customer Address             |
| NFR-6  | Scalability                | Based on the customer Assets proofs       |

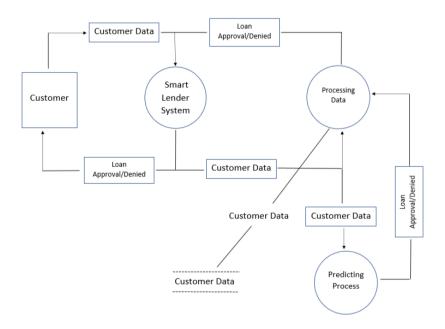
# **Chepter 6. PROJECT DESIGN**

# **6.1. Data Flow Diagrams**

#### DATA FLOW DIAGRAM







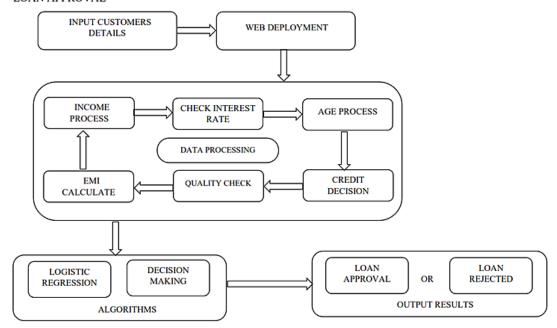
#### **6.2 Solution & Technical Architecture**

#### a. Solution Architecture

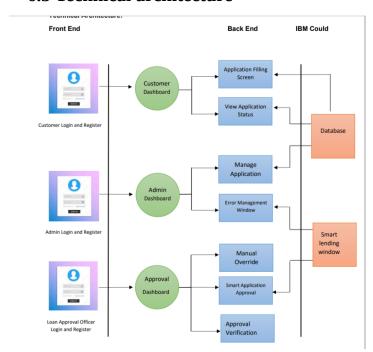
#### SOLUTION ARCHITECTURE DIAGRAM

TEAM ID: PNT2022TMID44260

PROJECT NAME: MACHINE LEARNING BASED SMART LENDER APPLICANT CREDIBILITY FOR LOAN APPROVAL



## **6.3 Technical architecture**



# **6.4 User Stories**

| S.No | Components                         | Description  | Technology   |
|------|------------------------------------|--|--|
|      |                                    |  |  |
| 1.   | User Interface                     | How user interacts with<br>application e.g.<br>Web UI, Mobile App,<br>Chatbot etc                                  | HTML, CSS, JavaScript /<br>Angular Js / React Js etc.                |
| 2.   | Application Logic-1                | Logic for a process in the application   | Java / Python  |
| 3.   | Application Logic-2                | Logic for a process in the application   | IBM Watson STT service   |
| 4.   | Application Logic-3                | Logic for a process in the application   | IBM Watson Assistant   |
| 5.   | Database                           | Data Type, Configurations etc.   | MySQL, NoSQL, etc.   |
| 6.   | Cloud Database                     | Database Service on<br>Cloud   | IBM DB2, IBM Cloudant etc  |
| 7.   | File Storage                       | File storage requirements  | IBM Block Storage or Other<br>Storage Service or Local<br>Filesystem |
| 8.   | External API-1                     | Purpose of External API used in the application  | IBM Weather API, etc.  |
| 9.   | External API-2                     | Purpose of External API used in the application  | Aadhar API, etc.   |
| 10.  | Machine Learning<br>Model          | Purpose of Machine<br>Learning Model   | Object Recognition Model, etc.                                       |
| 11.  | Infrastructure<br>(Server / Cloud) | Application Deployment on<br>Local System / Cloud<br>Local Server Configuration:<br>Cloud Server<br>Configuration. | Local, Cloud Foundry,<br>Kubernetes, etc                             |

| S.NO | Characteristics             | Description  | Technology       |
|------|-----------------------------|--|------------------|
| 1.   | Open-Source<br>Frameworks   | Flask is used to host<br>the website. Scikit,<br>NumPy and<br>TensorFlow are all<br>open source python<br>machine learning<br>frameworks.  | Sckit            |
| 2.   | Security<br>Implementations | OpenSSL is a program and library that supports many different cryptographic operations, including: Symmetric key encryption. Public/private key pair generation. Public key encryption. Hash functions   | OpenSSL          |
| 3.   | Scalable<br>Architecture    | Since the application servers can be deployed on many machines. Also, the database does not make longer connections with every client – it only requires connections from a smaller number of application servers. It improves data integrity. | 3 Tier           |
| 4.   | Availability                | Decentralized storage<br>and distribution along-<br>with web application<br>approach make the<br>service highly<br>available.  | IBM cloud online |
| 5.   | Performance                 | Long term header expiration.   | AJAX             |

# **Chepter 7. PROJECT PLANNING & SCHEDULING**

# 7.1 Sprint Planning & Estimation

#### Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

| Sprint   | Functional<br>Requirement (Epic) | User Story<br>Number | User Story / Task   | Story Points | Priority | Team Members  |
|----------|----------------------------------|----------------------|---|--------------|----------|---|
| Sprint-1 | Registration                     | USN-1                | As a user, I can register for the application by<br>entering my email, password, and confirming<br>my password. | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint-1 |                                  | USN-2                | As a user, I will receive confirmation email once<br>I have registered for the application                      | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint-1 |                                  | USN-3                | As a user, I can register for the application through Facebook  | 1            | Low      | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint-1 |                                  | USN-4                | As a user, I can register for the application through Gmail   | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |

| Sprint     | Functional<br>Requirement (Epic) | User Story<br>Number | User Story / Task   | Story Points | Priority | Team Members  |
|------------|----------------------------------|----------------------|---|--------------|----------|---|
| Sprint-1   | Login                            | USN-5                | As a user, I can log into the application by<br>entering email & password                                 | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR F |
| Sprint-1   | Dashboard                        | USN-6                | As a user, I should be able to access the dashboard with everything I am allowed to use.                  | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR I |
| Sprint - 1 | Registration                     | USN-7                | As a user, I can register for the application by entering my email, password, and confirming my password. | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR F |
|            |                                  |                      |   |              |          |   |
| Sprint-1   |                                  | USN-8                | As a user, I will receive confirmation email once<br>I have registered for the application                | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN I<br>NAVEEN KUMAR   |
| Sprint-1   |                                  | USN-9                | As a user, I can register for the application through Facebook  | 1            | Low      | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN I                   |
|            |                                  |                      |   |              |          |   |
| Sprint-1   |                                  | USN-8                | As a user, I will receive confirmation email once<br>I have registered for the application                | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN I<br>NAVEEN KUMAR   |
| Sprint-1   |                                  | USN-9                | As a user, I can register for the application through Facebook  | 1            | Low      | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN I<br>NAVEEN KUMAR   |
| Sprint-1   |                                  | USN-10               | As a user, I can register for the application through Gmail   | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN I<br>NAVEEN KUMAR   |
| Sprint-1   | Login                            | USN-11               | As a user, I can log into the application by entering email & password                                    | 3            | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN I<br>NAVEEN KUMAR   |
| Sprint-1   | Dashboard                        | USN-12               | As a user, I should be able to access the dashboard with everything I am allowed to use                   | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN<br>NAVEEN KUMAR     |

| Sprint     | Functional<br>Requirement (Epic)     | User Story<br>Number | User Story / Task  | Story Points | Priority | Team Members  |
|------------|--------------------------------------|----------------------|--|--------------|----------|---|
| Sprint-2   | Register                             | USN-13               | As a loan approval officer, I should be able to<br>register myself as one using a unique email and<br>password                             | 5            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint-2   | Login                                | USN-14               | As a loan approval officer, I should be able to login myself as one using a unique email and password.                                     | 5            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint - 3 | Automated analysis of credit history | USN-15               | As a loan approval officer, I can access the dashboard where I feed applications for loan prediction.                                      | 10           | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint - 3 |                                      | USN-16               | As a loan approval officer, I can get a decision followed by some details for the decision when I feed an application for loan prediction. | 15           | High     | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint - 4 | Register                             | USN-17               | As an admin, I should be able to register myself as one using a unique email and password  | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint - 4 | Login                                | USN-18               | As an admin I should be able to login myself as one using a unique email and password.   | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |
| Sprint - 4 | Dashboard                            | USN-19               | As an admin, I should be able to access the dashboard with everything I am allowed to use  | 2            | Medium   | PRASANTH S<br>SANJEEVE S P<br>AADHISESHAN K<br>NAVEEN KUMAR R |

#### Project Tracker, Velocity & Burndown Chart: (4 Marks)

| Sprint   | Total Story<br>Points | Duration | Sprint Start Date | Sprint End Date<br>(Planned) | Story Points<br>Completed (as on | Sprint Release Date<br>(Actual) |
|----------|-----------------------|----------|-------------------|------------------------------|----------------------------------|---------------------------------|
|          |                       |          |                   |                              | Planned End Date)                |                                 |
| Sprint-1 | 20                    | 6 Days   | 24 Oct 2022       | 29 Oct 2022                  | 28                               | 29 Oct 2022                     |
| Sprint-2 | 20                    | 6 Days   | 31 Oct 2022       | 05 Nov 2022                  | 10                               | 05 Nov 2022                     |
| Sprint-3 | 20                    | 6 Days   | 07 Nov 2022       | 12 Nov 2022                  | 25                               | 12 Nov 2022                     |
| Sprint-4 | 20                    | 6 Days   | 14 Nov 2022       | 19 Nov 2022                  | 6                                | 19 Nov 2022                     |

Velocity:
Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

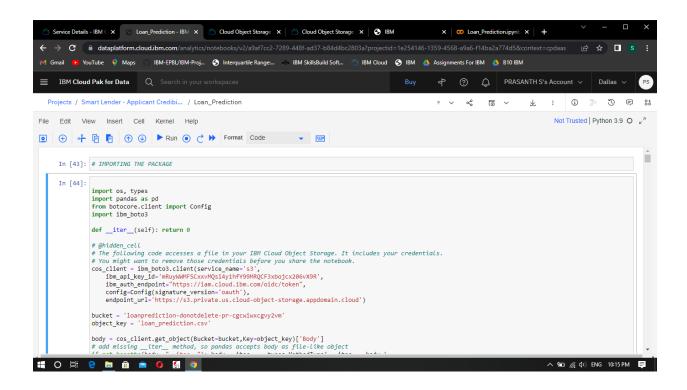
#### **Burndown Chart:**

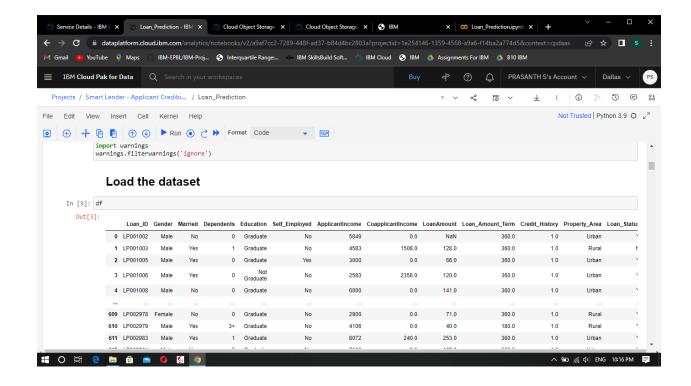
A burndown chart is a graphical representation of work left to do versus time. It is often used in agile software development methodologies such as Scrum. However, burn down charts can be applied to any project containing measurable progress over time.

```
Burndown Chart

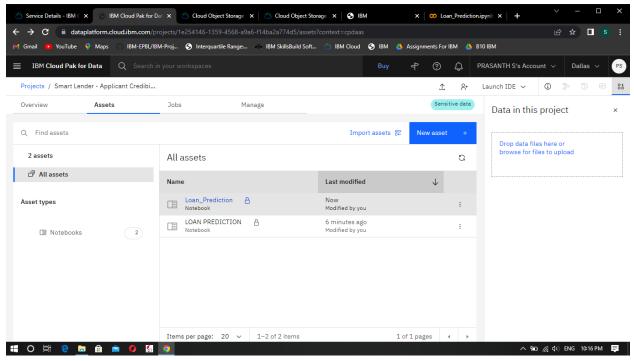
30
25
20
15
10
5
0
Sprint 1 Sprint 2 Sprint 3 Sprint 4
```

## 7.2 Reports from JIRA





# Chepter 8. CODING & SOLUTIONING (Explainthe features addedin the project along with code)



# Chepter 9. TESTING 9.1Test Cases

## **TEST CASES**

| Test case ID          | Feature Type | Component | Test Scenario   | Steps To Execute   | Test Data                            | Expected Result  | Actual Result       | Status | Comments   | TC for<br>Automatio<br>n(Y/N) | BUG ID | Executed By              |
|-----------------------|--------------|-----------|---|--|--------------------------------------|--|---------------------|--------|------------|-------------------------------|--------|--------------------------|
| LoginPage_T<br>C_001  | Functional   | Home Page | Verify user is able to see the<br>Login/Signup page when<br>user clicked on Sign up<br>button | 1.Enter URL and<br>click go 2.Scroll<br>down<br>3.Verify<br>login/Singup<br>popup displayed or<br>not  | http://189.51.2<br>04.<br>215.20106: | Login/Signup<br>popup should<br>display  | Working as expected | PASS   | Successful |                               |        | Manju T<br>Jusmine Mary  |
| LoginPage_T<br>C_002  | UI           | Home Page | Verify the UI<br>elements in Sign<br>in Signup peopup   | I.Enter URL and click<br>go 2.Click on Signup<br>button for User<br>3.Verify<br>login Singup<br>propup with below<br>UI elements;<br>add text box<br>c.Login button<br>d.New customer?<br>Create account link<br>e.Last password?<br>Recovery password link  | huga:169,54.2<br>06.                 | Application<br>should show<br>below UI<br>elements;<br>a email test box<br>b, password test<br>box e.Legin<br>bation<br>d.New<br>customer?<br>Create account<br>link | Working as expected | PASS   | Successful |                               |        | Manju T                  |
| LoginPage_T.<br>C_003 | Functional   | Home page | Verify user is able to log<br>into application with<br>Valid<br>credentials                   | I.Emer URL and click go 2. Click on My Account dropdown Salator of the Doron Salator of the D | ID: 5342<br>password:<br>Texting 123 | User should<br>navigate to user<br>section!<br>homepage:   | Working as expected | PASS   | Successful |                               |        | Manju T<br>Jesanise Mary |

Test Case (SPRINT,01) 3 1.Enter
the url and click go
2.Click on My Account
button
3.Enter In Valid ID in
ID text box
4.Enter valid
password in
pussword in
pussword text box
5.Click on login button ID: 5342 password: Testing123 LoginPege\_ TC\_OO4 Functional PASS Successful Manju T L'Enter
URL and click go
2. Click on My Account
button
3. Enter Valid ID in ID
text box
4. Enter Invalid
password in
pussword text box
5. Click on login button Application should show 'Incorrect email or password' validation message. ID: 5342 password: Testing1236 7868 6786876876 Functional Verify user is able to log into application with InValid credentials Manju T LoginPage\_ TC\_005 Working as expected PASS Litinter
URL and elick go
2.Click on My Account
dropdown batton
3.Enter InValid ID in
ID text box
4.Enter Invalid
password in
pussword text box
5.Click on login button Verify user is able to log into application with InValid credentials LoginPage\_ TC\_OO6 Functional

|                      |            |            |   |   | Test Case                            | (SPRINT 0  | 1).4                |      |            |  |                         |
|----------------------|------------|------------|---|---|--------------------------------------|--|---------------------|------|------------|--|-------------------------|
| LaginPage_<br>TC_007 | Functional | Login page | Verify User is able to log<br>into application with<br>Valid<br>Credentials | I.Enter URL and click go 1.2.Click on My Account dropdown button 3.Enter laValid ID in ID text box 4.Enter lavalid password in password text box 5.Click on login | ID: 5434<br>possword:<br>Testing 123 | Application<br>should show<br>'correct email<br>or password'<br>validation<br>message. | Working as expected | PASS | Successful |  | Manju T<br>Jasmine Mary |

|                      |            |                      |   |  | est Case                            | (SPRINT (  | 01) 4               |      |            | <br>                   |
|----------------------|------------|----------------------|---|--|-------------------------------------|--|---------------------|------|------------|------------------------|
| LoginPage_<br>TC_007 | Functional | Login page           | Verify User is able to log<br>into application with<br>Vadd<br>Credentials  | 1.Enter URL and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button   | ID: 5434<br>password:<br>Testing123 | Application<br>should show<br>'correct email<br>or password'<br>validation<br>message. | Working as expected | PASS | Successful | Manju T<br>Jasmine Mar |
| Loginfuge_<br>TC_OO8 | Functional | Login page for ADMIN | Verify User is able to log<br>into application with<br>Valid<br>Credentials | I.Enter URL and click go 2.Crick on My Account dropdown button Usat box 4.Enter valid [D in ID text box 1.Enter valid passoword in password to the control of the control password in the control of the control of the control password the control of the con | ID: 1111<br>password:<br>5678       | Application<br>should show<br>'correct email or password'<br>validation<br>message.    | Working as expected | PASS | Successful | Manju T<br>Jasmine Mar |
| LoginPage_<br>TC_OO9 | ui         | ADMIN PAGE           | Verify all the<br>Customer database<br>is visible                           | 5.Click on login button  I.Enter URL and click po 2.Click on My Account drop,lown button  3.Enter Invalid ID in ID text box 4.Enter Invalid password in password ext box 5.Click on login button   | http://169.51<br>204.<br>215-781061 | Customer<br>database is<br>visible   | Working as expected | PASS | Successful | Мапји Т                |

| LoginPage_<br>TC_OIO | Functional | USER REGISTER  | Verify Id sent to<br>customer email<br>address                            | 1.Enter URL and click go 1.Register the account by giving credentials 2. Click on button Submit   | 215-3 0106/                          | Email<br>sent<br>successful<br>ly | Working as expected   | PASS | Successful | N |
|----------------------|------------|----------------|---|---|--------------------------------------|-----------------------------------|---|------|------------|---|
| LoginPage_<br>TC_OH  | Functional | AGENT REGISTER | Verify AGENT is able to<br>log into application with<br>Valid Credentials | 1.Enter URL[http://169.51.20 4.21 5.3010/6/ and 4.21 5.3010/6/ and 6.lick go Z. Chick on My Account dropdown button 3.Enter InValid ID in ID text box 4.Enter Invalid password in password in password sext box 5.Click on login button | ID: 5342<br>password:<br>Testing 123 | ID sent<br>successfully           | Application should<br>show a "cornect<br>entail or password<br>" validation<br>message. | PASS | Successful | M |

| LoginPage_<br>TC_O12 | Functional | Login page for ADMIN | Verify User is able to log<br>into application with<br>InVolid Credentiols                            | LEnter URL and elick go 2.Click on account button 3.Enter InValid ID in ID text box 4.Enter Invalid password in password ist box 5.Click on login button | ID: 1111<br>password: 5678 | Application should show 'Incorrect ID or password' validation message, | Working as expected | PASS | Successful | Manju T<br>P.Jasmine Mary |
|----------------------|------------|----------------------|---|--|----------------------------|--|---------------------|------|------------|---------------------------|
| LoginPage_<br>TC_O13 | UI         | Home page for Agent  | Verify user is able to see<br>the agent home page<br>when user finish on<br>submitting<br>Credentials | I.Enter URLand click go 2. To the Agent Login page and submit Your Credentials   | ID: 1111<br>password: 5678 | AGENT<br>Home Page<br>popup<br>should<br>display                       | Working as expected | PASS | Successful | Manju T                   |

|                      |    |                     |   | 3.Enter In Valid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button |                            | ID or<br>password validation<br>message.         |                     |      |            |  |         |
|----------------------|----|---------------------|---|--|----------------------------|--|---------------------|------|------------|--|---------|
| LoginPage_<br>TC_O13 | UI | Home page for Agent | Verify user is able to see<br>the agent home page<br>when user finish on<br>submitting<br>Credentials | I.Enter URLand click go 2. To the Agent Login page and submit Your Credentials                           | ID: 1111<br>password: 5678 | AGENT<br>Home Page<br>popup<br>should<br>display | Working as expected | PASS | Successful |  | Munju T |

| LoginPage_<br>TC_OI4 | וט         | Home page for USER  | Verify user is able to see<br>the User home page<br>when user finish on<br>submitting<br>Credentials | I.Enter UR and click go 2. To the User Login page and submit Your Credentials              | http://169.3<br>1.20<br>4.215.3010<br>6/   | SPRINT 01) USER Home Page popup should display | Working as<br>expected | PASS | Successful | Manju T<br>P.Jasmine Mary |
|----------------------|------------|---------------------|--|--|--|--|------------------------|------|------------|---------------------------|
| LoginPage_<br>TC_O15 | UI         | Home page for ADMIN | Verify user is able to see<br>the ADMIN home page<br>when user finish on<br>submitting Credentials   | I.Enter<br>URL and click go<br>2. To the User Login<br>page and submit Your<br>Credentials | http://fi/0.5<br>1.20<br>4.215/3.010<br>60 | ADMIN Home<br>Page popup<br>should display     | Working as<br>expected | PASS | Successful | Manju T                   |
| LoginPage_<br>TC_016 | Functional | AGENT PAGE          | On delete Button the<br>user Credentials will<br>be detected   | I.Enter URL and elick go 2. To the Admin Page and detect the User Credentials              | http://169.5<br>1.20<br>4.215:3010<br>6/   | ADMIN Heme<br>Page papup<br>should display     | Working as<br>expected | PASS | Successful | Manju T                   |

# **9.2 User Acceptance Testing**

### i. Purpose of Document

The purpose of this document is to briefly explain the lestcoverage and open issues of the [CUSTOMER CARE REGISTRY] project at !he {ime of the release to User Acceptance Tesling (UAT)

#### ii. Defect Analysis

 $This report \ sh Dws \ lhe \ number of \ resolved \ or \ closed bugs \ at \ each severity \ level. \ and \ how \ they \ were \ resolved$ 

| Rosolutio n       | Severity 1 | Sovority 2 |   | Sove rily 4 |    |
|-------------------|------------|------------|---|-------------|----|
| By Design         | 10         | 3          | 1 | 2           | 17 |
| Duplicate         | 1          | 0          |   | 0           | 4  |
| External          | 2          |            | 0 | 1           | 6  |
| Fixed             | 11         |            | 4 | 20          | 40 |
| Nol<br>Reproduced | 0          | 0          |   | 0           |    |
| Skipped           | 0          | 0          | 1 |             | 2  |
| Won'l Fix         |            |            |   | 1           | 8  |

## iii. Test Case Anaiy sis

This report shows the number of test cases that have passed. failed. and untested

| SoCT FOR           | TolaI Casa s | Not Tostod | Fail | Pas s |
|--------------------|--------------|------------|------|-------|
| Prin( Eng ine      | 10           |            | 0    | 10    |
| Client Application | 50           | 0          | 0    | 50    |
| Security           |              |            | 0    | 1     |

| Outsource Shipping  |   | 0 | 0 | 3 |
|---------------------|---|---|---|---|
| Exceplion Reporting | 8 | 0 | 0 | 8 |
| Final Report Oulput |   | 0 | 0 | 4 |

# **Chepter 10. RESULTS**

# **10.1 Performance Metrics**



## **ADVANTAGES & DISADVANTAGES**

## 10.2 Advantages:

## **Keep Control of the Company**

A bank loans money to a business based on the value of the business and its perceived ability to service the loan by making payments on time and in full. Unlike with equity finance where the business issues shares, banks do not take any ownership position in businesses. Bank personnel also do not get involved in any aspect of running a business to which a bank grants a loan. This means you get to retain full management and control of your business with no external interference.

## **Bank Loan is Temporary**

Once a business borrower has paid off a loan, there is no more obligation to or involvement with the bank lender unless the borrower wishes to take out a subsequent loan. Compare this with equity finance, where the company may be paying out dividends to shareholders for as long as the business exists. Interest is Tax Deductible The interest on business bank loans is tax-deductible. In addition, especially with fixed-rate loans, in which theinterest rate does not changeduring the courseof a loan, loan servicing payments remain the same throughout the life of the loan. This makes it easy for businesses to budget and plan for monthly loan payments. Even if the loan is an adjustable-rate loan, business owners can use a simple spreadsheet to compute futurepayments in the event of a changein rates.

## 10.3 Disadvantages:

## **Tough to Qualify**

One of the greatest disadvantages to bank loans is that they are very difficult to obtain unless a small business has a substantial track record or valuable collateral such as real estate. Banks are careful to lend only to businesses that can clearly repay their loans, and they also make sure that they are able to cover

losses in the event of default. Business borrowers can be required to provide personal guarantees, which means the borrower's personal assets can be seized in the event the businessfails and is unable to repay all or part of a loan.

## **High Interest Rates**

Interest rates for small-business loans from banks can be quite high, and the amount of bank funding for which a business qualifies is often not sufficient to completely meet its needs. The high interest rate for the funding a business does receive often stunts its expansion, because the business needs to not only service the loan but also deal with additional funding to cover funds not provided by the bank. Loans guaranteed by the U.S. Small Business Administration offer better terms than other loans, but the requirements to qualify for these subsidized bank loans are very strict.

## Chepter 11. CONCLUSION

The analysis starts from data cleaning and processing missing value, exploratory analysis and finally model building and evaluation of the model. The best accuracy on public test set is when we get higher accuracy score and other performance metrics which will be found out. This project can help to predict the approval of bank loan or not for a candidate.

# **Chepter 12. FUTURE SCOPE**

In order to analyses the risk associated for the bank, credit evaluation largely involves gathering information about the customer and examining the project's technical, financial, and economic viability and this process developed a lot.

## **Chepter 13. APPENDIX Source Code**

#### home.html

```
DOCTYPE
```

html>

```
<html lang="en">
 <head>
  <meta charset="UTF-8"/>
  <meta http-equiv="X-UA-Compatible" content="IE=edge" />
  <meta name="viewport" content="width=device-width, initial-scale=1.0"</pre>
/>
  <link rel="stylesheet" href="style.css" type="text/css" />
  <title>Loan Predictor</title>
 </head>
 <body>
  <main>
   <div class="mail">
    <center>
      <h1>Loan Prediction</h1>
      <h3>Find your Loan Eligibility</h3>
      <h5>
       Click below button and fill the details to know your Loan
       Eligibility.
      </h5>
      <div class="container">
       <a href="predict.html">
        <button class="btn" data-hover="Loan Predictor">
         <div>Click to Check</div>
        </button>
       </a>
```

```
</div>
</center>
</div>
</main>
</body>
</html>
```

## Package.json

```
{
    "name": "static",
    "version": "1.0.0",
    "description": "This is a static template with no bundling",
    "main": "index.html",
    "scripts": {
        "start": "serve",
        "build": "echo This is a static template, there is no bundler or bundling involved!"
      },
      "repository": {
        "type": "git",
      "url": "git+https://github.com/codesandbox-app/static-template.git"
      },
      "keywords": [
```

```
"static",
"template",
"codesandbox"
],
"author": "Ives van Hoorne",
"license": "MIT",
"bugs": {
  "url": "https://github.com/codesandbox-app/static-template/issues"
},
"homepage": "https://github.com/codesandbox-app/static-template#readme",
"devDependencies": {
  "serve": "^11.2.0"
}
```

#### Predict.html

```
<div class="mail">
   <center>
   <h2>LOAN PREDICTOR FORM</h2>
   <h5>Fill the form to predict
   </center>
   <form action="submit.html" method="post">
    <h3>
      <label>Name (in Caps)</label>
      <input type="text" required="" />
      <br/>br />
      <label>Gender (Male/Female)</label>
      <input type="text" required="" />
      <br/>br />
      <label>Married(Yes/No)</label>
      <input type="text" required="" />
      <br/>br />
      <label>Dependents (Enter a number)</label>
      <input type="number" required="" />
      <br/>br />
      <label>Education (Degree)</label>
      <input type="text" required="" />
      <br/>br />
      <label>Self Employed (Yes/No)</label>
      <input type="text" required="" />
      <br/>br />
      <label>Applicant Income (Enter a number without
commas)</label>
     <input type="number" required="" />
      <br/>br />
      <label>Co-Applicant Income (Enter a number without
commas)</label>
```

```
<input type="number" required="" />
     <br/>br/>
     <label>Loan Amount (Enter a number without commas)</label>
     <input type="number" required="" />
     <br/>br/>
     <label>Loan Amount Term (Enter a number in years)</label>
     <input type="number" required="" />
     <br/>br />
     <label>Credit History (Yes/No)</label>
     <input type="text" required="" />
     <br/>br />
     <label>
      Property Area (Enter a number without comma, If none - Enter 0)
     </label>
     <input type="text" required="" />
     <br/>br />
    </h3>
    <div class="container">
     <a href="submit.html">
       <center>
        <submit class="submit" data-hover="Loan Predictor">
          <input type="submit" name="submit" value="Submit">
        </submit>
       </center>
     </a>
    </div>
   </form>
  </div>
 </body>
</html>
```

# Sandbox.config.json

```
{
    "template":
    "static"
}
```

# Style.css

```
li {
            list-style-type: none;
            font-size: 16pt;
           }
           .mail {
            margin: auto;
            padding-top: 100px;
            padding-bottom: 100px;
            width: 900px;
            background: #d8f1f8;
            border: 1px soild silver;
           }
           .mail h2 {
            margin-left: 38px;
           }
           .mail h5 {
            margin-left: 38px;
           }
           .mail h3 {
            margin-left: 38px;
           }
```

```
input {
 font-size: 10pt;
}
input:focus,
textarea:focus {
 background-color:
lightyellow;
}
input submit {
 font-size: 28pt;
}
input button {
 font-size: 28pt;
}
.rq {
 color: #ff0000;
 font-size: 10pt;
}
```

## **Submit.html**

```
!DOCTY
PE html>

<html lang="en">
<head>
<meta charset="UTF-8" />
<meta http-equiv="X-UA-Compatible" content="IE=edge" />
<meta name="viewport" content="width=device-width, initial-scale=1.0"
/>
```

```
<title>LOAN PREDICTION</title>
</head>

<body>
<main>
<div class="mail">
<center>
<h1>Loan Approval Prediction</h1>
<h3>{{Check}}</h3>
</center>
</div>
</div>
</main>
</body>
</html>
```

# 13.2 GitHub& Project Demo Link

# **GitHub Link:**

 $\underline{https://github.com/IBM-EPBL/IBM-Project-42859-1660710314/tree/main}$ 

# **Project Link:**

https://youtu.be/0T41sVg7384