

PROJECT PLANING PHASE

MILESTONES AND ACTIVITY LIST

Date	21 October 2022
Team Id	PNT2022TMID40203
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature survey & information Gathering	Literature Survey on the selected project&gathering information by referring the technical papers,research publications etc.	28 SEPTEMBER 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user pains&gains,prepare list of problem statements.	24 SEPTEMBER 2022
Ideation	List the by organising the brainstorming session and prioritisation the top 3 ideas based on the feasibility&importance.	25 SEPTEMBER 2022
Proposed Solution	Prepare the proposed solution document,which includes the novelty,feasibility of idea, business model,social impact,scalability of solution,etc.	23 SEPTEMBER 2022
Problem Solution Fit	Prepare problem-Solution Fit document.	30 SEPTEMBER 2022
Solution Architecture	Prepare solution architecture document.	28 SEPTEMBER 2022

Customer Journey Map	Prepare the Customer journey map to understand the user interactions&experiences with the application(entry to exit).	20 OCTOBER 2022
Functional Requirement	Prepare the Functional requirement document.	8 OCTOBER 2022
Data Flow Diagrams	Draw the data flow diagrams and Submit for review.	9 OCTOBER 2022
Technology Architecture	Prepare the technology architecture diagram.	10 OCTOBER 2022
Prepare Milestone&Activity list	Prepare the Milestones&activity list of the project.	22 OCTOBER 2022
Project Development-Delivery of Sprint-1,2,3&4	Develop &Submit the developed code by testing it.	IN PROGRESS...