Browsing, booking, attending, and rating a local city tour	Entice  How does someone initially become aware of this process?	Enter  What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Conduct an initial brainstorming meeting with team members  caption describing what someone typically experiences during this step  Create user personas  caption describing what someone typically experiences during this step	Search for required Need to recognize the database or input image	Find the accurate image image	Request GUI to sometime to analyse complete the image process	Get desired predicted ouput
<ul> <li>Interactions</li> <li>What interactions do they have at each step along the way?</li> <li>People: Who do they see or talk to?</li> <li>Places: Where are they?</li> <li>Things: What digital touchpoints or physical objects would they use?</li> </ul>	Interaction with a person  Interaction with a thing	Setting up the environment	Upload or input the image	Be patient till the output is acquired	Predict and compare the results
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")	Goal or Goal or motivation	Technical requirements	Pelay in processing	In need of high resolution image	Less time consuming
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Description of a positive moment	Satisfed	Excited	Independent	Curious
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Pescription of a negative moment	Annoyed	Pllemma	Unsure	lmpatient
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	Idea 1 Idea 2	Improvement in accuracy	Fast and efficient Processing	Reduce dependency on others	Not suitable for wide applications