Scenario of a critical surgery where the surgeon has to change the radiology images on the screen by making a physical contact with the screen

Says

What have we heard them say?
What can we magine them saying?

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Doctors say
"Hand hygiene is
a great way to
prevent
infections."

Avoid touching unnecessary objects,
Surgeon's hands must be clean

Everything in operating theatre can be sterlized, Except for the screen

Is there any way we can avoid contacting other objects because good hygiene is important when performing operations

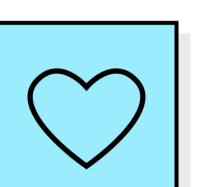
It is harder cleaning electronic objects



Doctor thinks "Is there any way we can adjust the screen without physically touching it"







The device gets messier everytime with all the blood from doctor's hands

charge for changing the screen to keep himself fully focused on the operation which may not be a good practice when other people's life is at stake. Sometimes the person do exact opposite thing to which the surgeon told him to do

Surgeons put other people in

Surgeons might need to clean their hands as many as 100 times per 12-hour shift

Surgeon's hands need to move farther from the patient. which may be risky when he was doing complex operations like brain or heart surgery

Doctor feels frustration when dropping the surgical instrument for adjusting the image on the screen and doing it again and again until the end of surgery

The doctor feels uncleanliness in the operation theatre

Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

Pain

Fears
Frustrations
Obstacles

Gain

Wants / Needs
Measures of Success
Obstacles

Fear of infection

Time gets
wasted while
performing a
surgery

Avoidance of health issues

Possibility of getting better results

Frustration of not getting fully concentrated on operation

Being able to concentrate fully on the job