## Car Resale value Prediction

## Customer Journey Map

## TEAM ID: PNT2022TMID26206

SCENARIOS  Filling the fields, Processing the data, and showing the resale price, comparing the price	Entice  How does someone initially become aware of this process?	Enter  What do people experience as they begin the process?	Engage In the core mon in the process, happens?		Exit  What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	A source to view the price of the second hand cars  Validation of the prices quoted by the person who is leasing a car	They can analyse their own vehical	cking with local price this much of time	Friendly price accuretly	They feel comparsion of prices  They see comparsion with the interface	Using application Suggest to whenever they want
Interactions What interactions do they have at each step along the way?  People: Who do they see or talk to?  Places: Where are they?  Things: What digital touchpoints or physical objects would they use?	This aaplication shows the accrate value		ot of Input fields  It's update automatically	People can access it anywhere  The Physical object is Car Registeration number	Is it accurate price?  Trustworthy or not Feedback?	Convenient Is it need network?
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")	Is it Free?  Help me to avoid unwanted fields		we don't want to upload the photo of car  Find the Accurate Price	Bargaining the price Fear of Information leak	They experience the actual amount of the car  They feel we won't be scammed car easily  They can buy an second hand car easily	Can i give feedback?  i need more price comparsion
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	The user interface is very simple  Easy to access	Easy User Interface	Cool Background  Choosing the Car for their convenient price	They got Easy comparsion Options of cars price	They know the worth of the car  They can check any car  They suggest to their friends	Worthable Application  My time is saved
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Quotation of the prediction car value might not be always as expected  Entering every data might be considered to be time consuming	It need all fields to be filled	Less every field is mandatory	Difficult to keep up with industry trends  Of data	Next time it update or not  Need to fill Lack of trustworthy	I cannot see the car physically
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	Train the model Fast result perfectly	some input pr	mprove the processing of data should be fast	More Comparsion option  Reducing the input fields	Update automatically Simple Interface Reduce the memory	3D Appraoch Video of car