

**Project Design Phase-I**  
**Solution Architecture**

Date	19 September 2022
Team ID	PNT2022TMID38920
Project Name	Project - AI based discourse of banking
Maximum Marks	4 Marks

**Solution Architecture:**

- In this project, we will be building a chatbot using Watson's assistant. This chat should have the following capabilities:
- The Bot should be able to guide a customer to create a bank account.
- The Bot should be able to answer loan queries.
- The Bot should be able to answer general banking queries.
- The Bot should be able to answer queries regarding net banking

**Example - Solution Architecture Diagram:**

