on J&P, tap into BE,

AS

BE

Define

CS

fit into

 \mathbf{CH}

1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

> **Both Patients and the stake** holdeís involved in the healthcaíe and hospitals to diagnose and píedict the liveí disease

6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

I'he constíaints is mainly in the hospital side to manage and fetch the iepoit without any delay

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the

or need to get the job done? What have they tried in the past? What pros &

cons do the Piedicting the stage of the live i disease which class it belongs to Píos: Reducing the man-work behindthe píocess

> Cons: Mis-tíaining the system may lead to faulty piedictions

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

> Píedicting the stage of the liveí disease wheie the patient falls undeí into the categoív.

9. PROBLEM ROOT CAUSE

J&P

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What is the real reason that this problem exists? What is the back story behind the need to do

i.e. customers have to do it because of the change in

l'he majoí setback to seaích foí this solution is to get moie accuiate píedictions in the health-caíe domain and the human eiíoí should be minimized and eliminated.

7. BEHAVIOUR

RC

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e.

Patients can veiify theií iesults with the doctois in case if they don't tiust the iesults fiom the system.

3. 1°RIGGERS

What tíiggeís customeís to act? i.e. seeing theií neighbouí installingsolaí panels, íeading about a moíe efficient solution in the news.

Patients can get the moie optimized íesults.

4. EMOTIONS: BETORE / ATTER

How do customeis feel when they face a pioblem of a job and afteiwaids? i.e. lost, insecuíe > confident, in contíol - use it in youí communication stíategy & design.

Befoie: l'ime delay, lack of claiity Aftei : No time delay, Moíe íelieved, Automated iesults

10. YOUR SOLUTION

If you aie woiking on an existing business, wiite down youi cuiient solution fiist, fill in the canvas, and check how much it fits feality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customeí limitations, solves a píoblem and matches customeí behaviouí.

Health-case industiv has been booming with cuíient technology day-by-day, so píedicting the type of the liveí disease based on the Scan iepoit may be moie useful in the futuie occuíences, it may lead to ieduce the human eííoí and lead tomoíe optimized íesults.

8. CHANNELS of BEHAVIOUR

NLINE

What kind of actions do customeís take online? Extíact online channels fíom

JÜLINE

What kind of actions do customeis take offline? Extiact offline channels from 7 and use them foi customei development.

Online: check whethei othei sites could píovide moie optimized iesults than the cuiient one.

Offline: Can check the quality and peifoimance of othei hospitals in the suííoundings.







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