# Project Planning Phase
## Milestone and Activity List

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|---|---|
| Date | 29 October 2022 |
| Team ID | PNT2022TMID43934 |
| Project Name | Customer Care Registry |

| TITLE | DESCRIPTION | DATE |
|---|---|---|
| **Literature Survey & Information Gathering** | Literature survey on the selected project & gatheringinformation by referring the,technical papers, research publications etc. | 21 SEPTEMBER 2022 |
| **Prepare Empathy Map** | Prepare Empathy Map Canvasto capture the user Pains & Gains, Prepare list of problemstatements | 23 SEPTEMBER 2022 |
| **Ideation** | List the by organizing the brainstorming session andprioritize the top 3 ideas based on the feasibility &importance. | 5 OCTOBER 2022 |
| **Proposed Solution** | Prepare the proposed solutiondocument, which includes thenovelty, feasibility of idea, business model, social impact, scalability of solution, etc. | 26 SEPTEMBER 2022 |
| **Problem Solution Fit** | Prepare problem - solution fitdocument. | 05 OCTOBER 2022 |

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| **Solution Architecture** | Prepare solution architecturedocument. | 09 OCTOBER 2022 |

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| **Customer Journey** | Prepare the customer journeymaps to understand the user interactions & experiences with the application (entry to exit). | 28 OCTOBER 2022 |
| **Functional Requirement** | Prepare the functional requiremen t document. | 19 OCTOBER 2022 |
| **Data Flow Diagrams** | Draw the data flow diagrams and submit forreview. | 19 OCTOBER 2022 |
| **Technology Architecture** | Prepare the technology architecture diagram. | 19 OCTOBER 2022 |
| **Prepare Milestone & ActivityList** | Prepare the milestones &activity list of the project. | 29 OCTOBER 2022 |
| **Project Development - Delivery of Sprint-1, 2, 3 & 4** | Develop & submit the developed code by testing it. | IN PROGRESS.. |