

Project Planning Phase

Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

Date	22/10/2022
Team ID	PNT2022TMID40784
Project Name	Customer Care Registry
Maximum Marks	8 Marks

Sprint Delivery Plan :

Product Backlog, Sprint Schedule, and Estimation

Sprint Delivery planning:

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Team Members
Sprint-1	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Manoj raj soti L
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Suresh S
Sprint-1		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Karthi P
Sprint-1		USN-4	As a user, I can register for the application through Gmail	I can receive confirmation email & click confirm	Medium	Sanjay Kumar E
Sprint-2	Login	USN-5	As a user, I can log into the application by entering email & password	I can access my account / dashboard	High	Manoj Raj Soti L
Sprint-2	Dashboard	USN-6	Create a model set that contains those models, then assign it to a role.	Assign that group to the appropriate roles on the Roles page	High	Karthi P
Sprint-3		USN-7	Open, public access, User- authenticated access, Employee- restricted access	Company public website. App running on the company intranet. App with access to customerprivate information	High	Suresh S

Sprint-3	Communication	USN-8	A customer care executive is a professional responsible for communicating the how's and why's regarding service expectations within a company.	For how to tackle customer queries.	Medium	Sanjay Kumar E
Sprint-4	Device management	USN-9	You can Delete/Disable/Enable devices in Azure Active Directory but you cannot Add/Remove Users in the directory.	Ease of use.	Medium	Manoj Raj Soti L

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022		
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022		
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022		

Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{\textit{sprint duration}}{\textit{velocity}} = \frac{20}{10} = 2$$

Burndown Chart:

A burn down chart is a graphical representation of work left to do versus time. It is often used in agile software development methodologies such as Scrum. However, burn down charts can be applied to any project containing measurable progress over time.

