



EMPATHY MAP

Date	19.10.2022
Team ID	PNT2022TMID17661
Project Name	Real-Time River Water Quality Monitoring and Control System
Maximum Marks	4 Marks

Template



Empathy map

MOGIT B T
NAVEEN V
PRASAD M
SANTHOSH P

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Build empathy

The information you add here should be representative of the observations and research you've done about your users.

Says
What have we heard them say?
What can we imagine them saying?

Good to monitor regularly

Fertilizers affect the quality of river

Reducing the usage of fertilisers

Water quality can be monitored regularly

Reliable water source

Keeps the biological creatures safe

Thinks
What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Affects the living organisms in river

Why river is polluted

Proper monitoring of river is important

Ph value is important during supply

Analyse the data collected

Healthy Eco system

Greatly help people

Does
What behavior have we observed?
What can we imagine them doing?

Water quality can be monitored regularly

Reliable water source

Keeps the biological creatures safe

Feels
What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

Analyse the data collected

Healthy Eco system

Greatly help people