6. CUSTOMER

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

- It measures toxic gases in very low concentrations.
- It has ability to detect wide range of gases.
- ✓ It is difficult to know failure

5. AVAILABLE SOLUTIONS

CC

Which adutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons dothese solutions have? i.e. pen and paper is an alternative to digital solutioning.

Testbenches, Quick connectors (They enable a fast and tight "Connection" also on non-round and cast surfaces), Leak tester are some of the available solutions.

9. PROBLEM ROOT CAUSE

What is the real masor that this problem exists? What is the back story behind the need to do this job? i.e. continues have to do it because of the chance in regulations

Behind this gas leakage problem there could be many reasons like atomic reactions between gas molecules, material's quality... etc. Even though customers have to do this job then only we can get our end products or needful chemical solutions.

7. BEHAVIOUR

What does your customer do to address the problem and ort the iob done?

i.e. directly related: find the right solar purel installer, calculate usage and benefits, indirectly associated: customers spend froe time on volunteering work (i.e. Greenpeace).

Have a check of where it has the sense of Harmful gases such as H2S, Methane, and CO.

Will also check for temperature sensor that helps to detect the concentration of the gases present in the atmosphere to avoid hazardous consequences like fire breakouts.

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the curvus, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you till in the case as and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

We are planning to fit a sensor nearby the gas plants which will detect if there is any leak of gas. If there is a gas leak then we will send a message to admin department and also alarm will be set on so that the workers can know about the leak and run into a safe place

8. CHANNELS of BEHAVIOUR

ONLIN

SL

What kind of actions do customers take online? Extract online channels from #7

- In online, user can monitor the each sensor and its rates, sensor like temperature, gas, humidity, oxygen level.
- ✓ Also have the statistical report.
- Precautions can be altered and users take care of the

OFFLINE

What kind of actions do contourers take offline? Extract offline channels from #7 and use them for customer development.

- The have to manually check the leakage of gases when the statistics changes.
- Handling the critical situation should be taken care of the safety officers.

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J&P, tap into BE, understand RC

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