

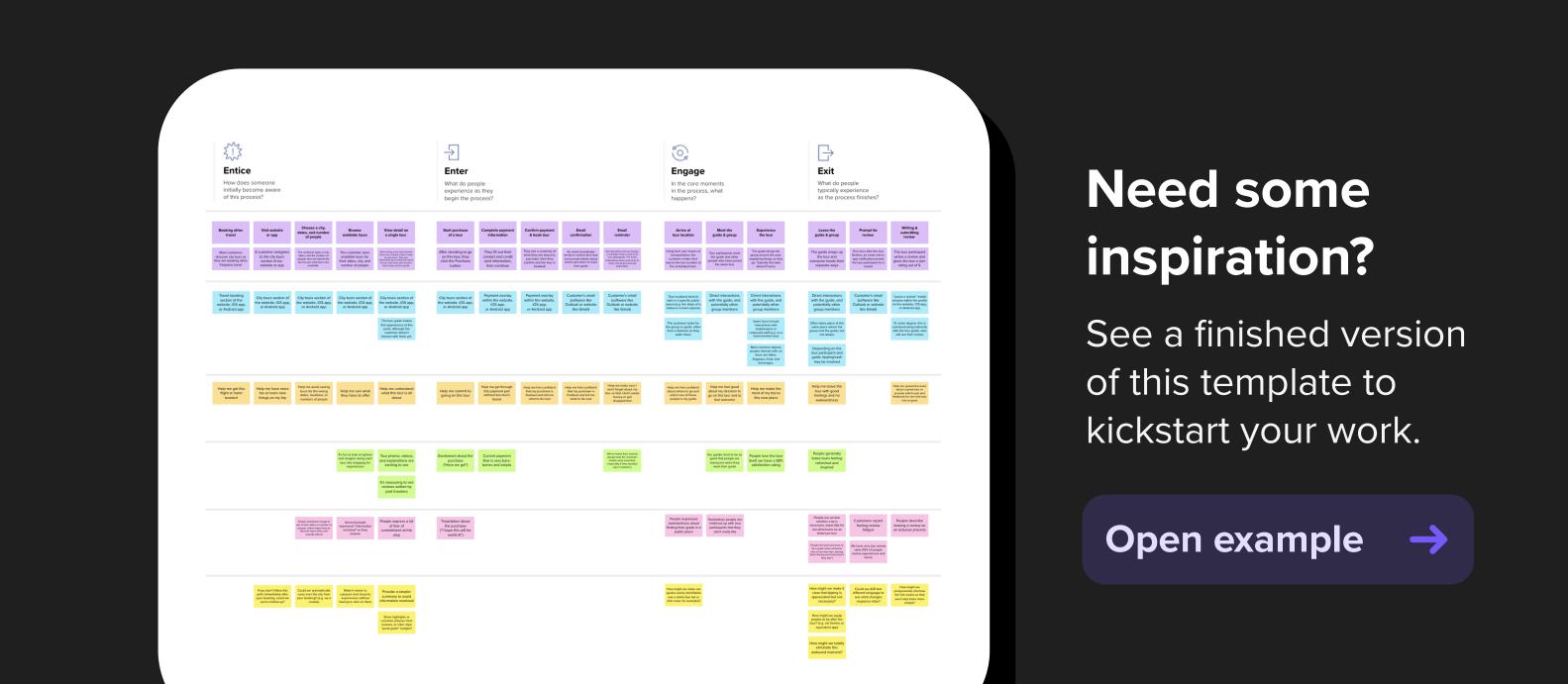
experience Journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

Created in partnership with

Product School

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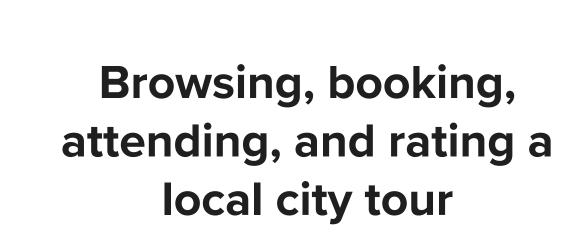




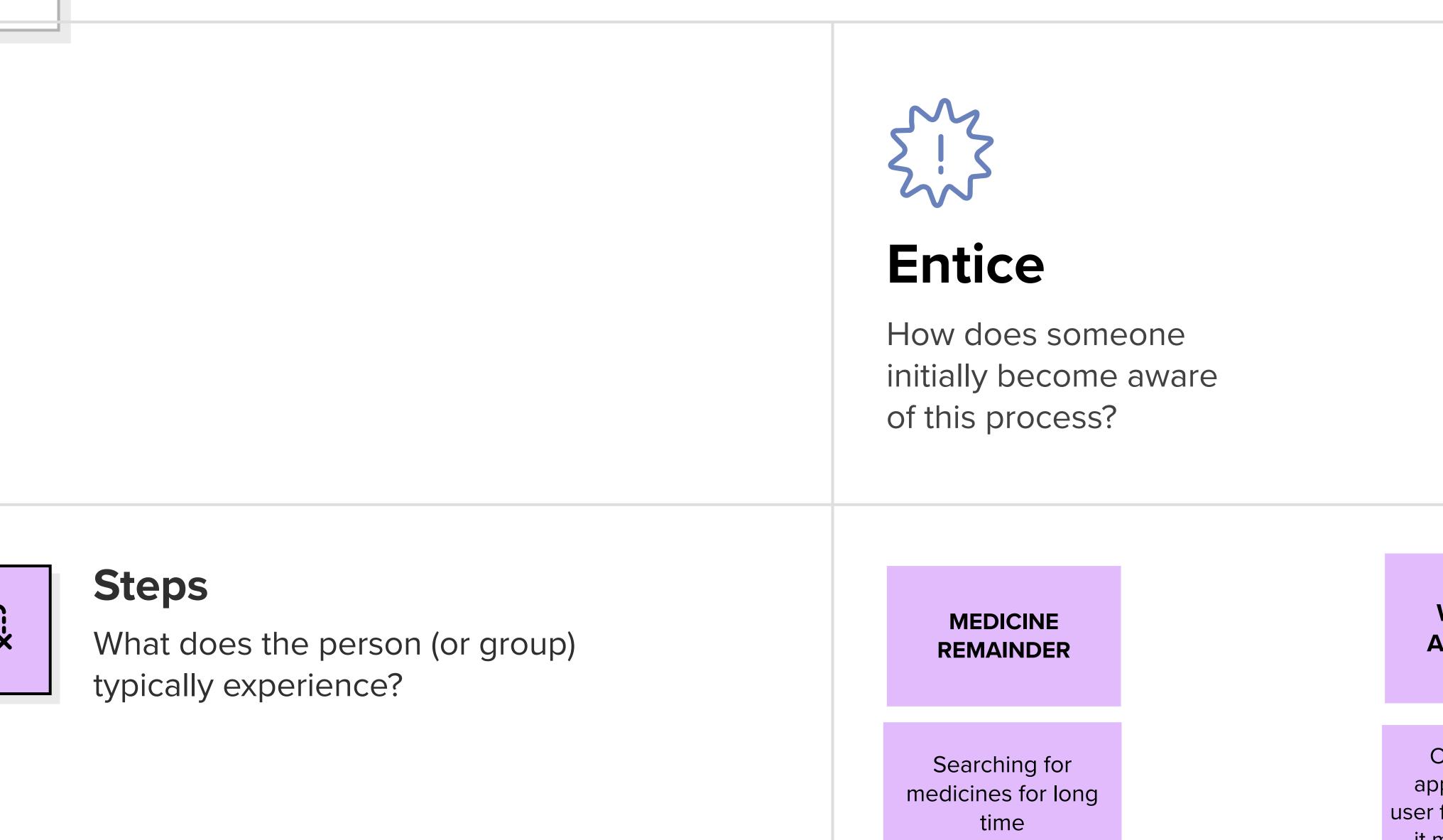
Document an existing experience

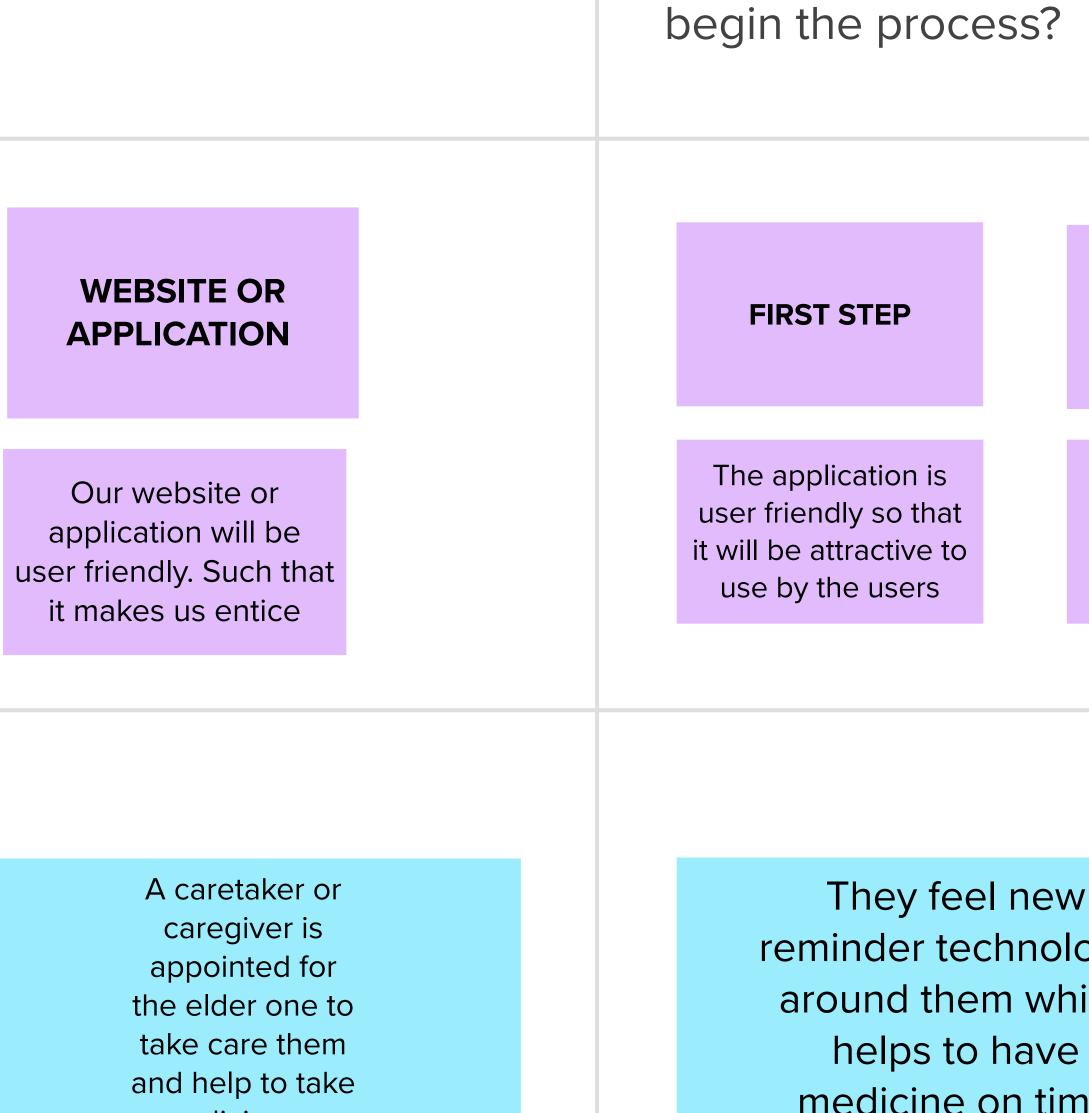
Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

"Five Es" the left or right



SCENARIO







The pill reminder app

notifes or reminds

the user when to take

the specifc

medication through

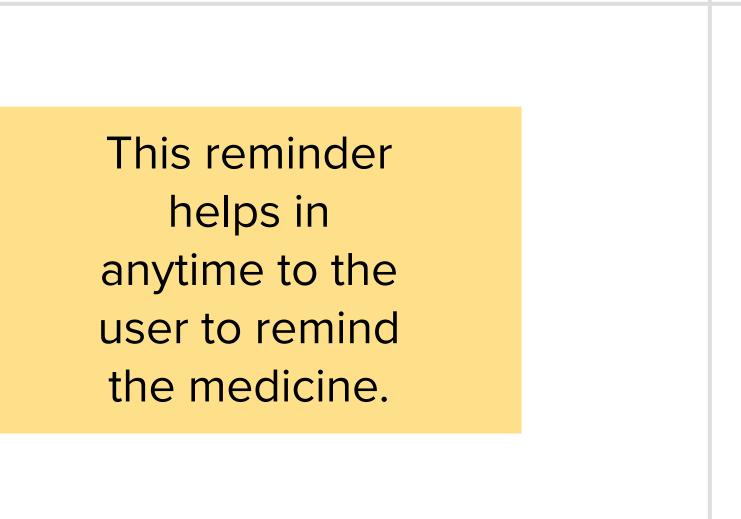
the TTS services.

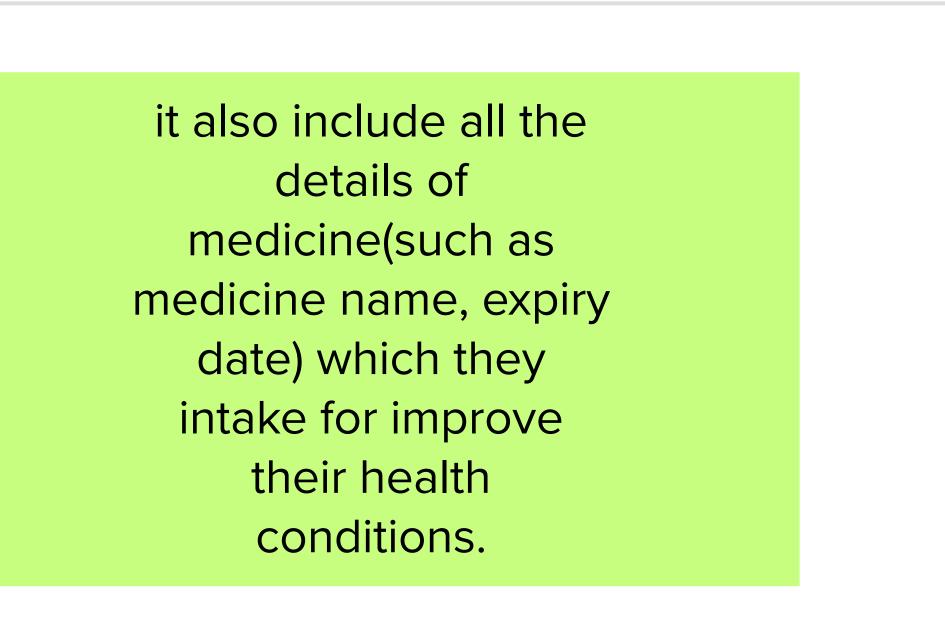
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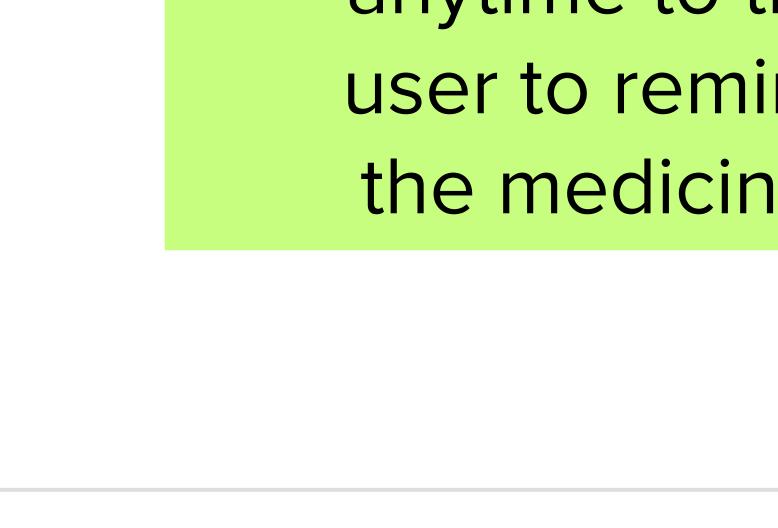
What do people

experience as they









Everyone cannot afford the cost of

Electronic Watch

with IOT

to remind the medicine

on time

It helps people to

take correct and

prescribed medicine

on time

Not ensuring Proper healthcare (that is consuming the vaccine)as like before or past in case of the elder

It makes them to feel like burden to their family because c medicine

Due to lack of vision and poor memory, elder one could'nt take pills on concern time.

themselves that time in proper

They feel anger on they could'nt even take medication on dosage due poor memory.

Due to the lack of knowledge in Digit world, they dislike to new technology products. And due illiteracy they could utilize the modern

application. They ca

don't want to rely

The medicine

reminder app

builds a full report

of when the user

take each of their

medicine.

This reminder app

helps to record the

user's health detail

with the pills they

consumed yet, and

serious conditions

It maintains

records about

the daily

anyone.

Steps
What does the person (or group) typically experience? Interactions What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?

Goals & motivations

primary goal or motivation?

Positive moments

At each step, what is a person's

("Help me..." or "Help me avoid...")

What steps does a typical person

motivating, delightful, or exciting?

find enjoyable, productive, fun,

An android application or website are used.

The medicine

reminder helps to

consume the

correct dosage of

It is User friendly

application

It makes them to

their family

because o

Pill reminder or

medicine reminder

organizer is the

most popular

the medicine on

reminder for taking

medicine on time

This app ensure

our loved ones is

property taking

their medication

can help to avoid

unnecessary risk

It is also used by

disabled persons with

some additional

features.

Once they sign in to our website or application.
They will automatically receive the OTP for verification

The experience of the user while utilizing this medicine reminder application

The old peoples can

take the medicine on

time independently.

Engage

happens?

In the core moments

in the process, what

Medicine reminder helps in decreasing medication dispensing errors and wrong dosages

> This reminder helps in anytime to the user to remind

It also include all the details of medicine(such as medicine name, expiry date) which they intake for improve their health

It helps to take old

people to take

correct dosage of

medicine

Ensuring that your

loved person or

elders is properly

taking their

medicine and

avoid the risk

It allows the user

to create and

customize the

schedules

according to

the daily report of User whether they have consume the medicine or not, through the pill reminder

Exit

What do people

typically experience

as the process finishes?

By consuming the

medicine on time, Such

that the health conditions

of the patients will get

improved

The user can track

themselves

whether they have

taken medicine or

not in case of

amnesia, other

health problem.

It helps to track

It helps to improve the health condition of

elder one by

consuming the pills/

medicine on correct

send alert message to

their family member or guardian when user did not consume the medicine

By means of our

application. They can be

independent. And they

don't want to rely on

anyone.

Medication

reminder serves as

a good way to stay

on track and

uphold an

appropriate

schedule

This app helps to

pill reminder application is highly rated among the

Extend

What happens after the

experience is over?

It gives Satisification

Negative moments

reas of opportunity

hey feel anger on themselves that they could'nt even take medication on time in proper dosage.

Initially the sticky

notes and normal

phone alarm has

been used to take the medicine on time

Due to the lack of knowledge in Digital world, they dislike the new technology products. And due to illiteracy they could'nt utilize the modern

Initially the sticky

notes and normal

phone alarm has

been used to take

the medicin

Forgetting to take medicine on time. Friends and the elders to have the caretaker or consume their pills

Pill reminder or

most popular

reminder for taking

the medicine on

time

medicine reminder

Due to lack of vision and poor memory, elder one on concern time.

caretaker

people.

expenses.

take the medicine independently, without the help