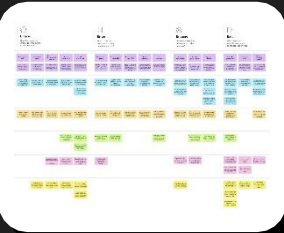


# Customer experience journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

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## CUSTOMER JOURNEY MAP












TEAM ID :PNT2022TMD43181

PROJECT TITLE : Visualizing and Predicting Heart Diseases with an Interactive



### Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

	<h3>Entice</h3> <p>How does someone initially become aware of this process?</p>		<h3>Enter</h3> <p>What do people experience as they begin the process?</p>		<h3>Engage</h3> <p>In the core moments in the process, what happens?</p>		<h3>Exit</h3> <p>What do people typically experience as the process finishes?</p>		<h3>Extend</h3> <p>What happens after the experience is over?</p>
 <h3>Steps</h3> <p>What does the person (or group) typically experience?</p>	<div><div></div><div></div><div></div><div>More peoples are using mobile phones in use browsers and apps to whatabout the news so to advertising the news</div><div>To advertising and notice to give in newspaper health checkup free for all in this revenue all peoples easily</div><div>In this world lot of companies are there to contact the health checkup for free in all employees</div></div>	<div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div></div>	<div><div></div><div></div><div></div><div>In app or websites are working properly so important time to very difficult for get data</div><div>In hospitals some clinics are not using systems in use only notebook and pen to write the data it is miss the checkup to give the data</div><div>In this idea for company not employee for leave in just health campus date to miss the checkup to give the data</div></div>	<div><div></div><div></div><div></div><div>In all process are finished the peoples are satisfied for our health condition good or bad in had go to hospital to get medicance</div><div>In hospitals checkup is very satisfied for peoples in check is 100% correct data only given by doctor</div><div>In this checkup report for very useful for all employees it use for our health condition to monitor the health</div></div>	<div><div></div><div></div><div></div><div>In this process for continuously in 3months one to checkup the health condition</div></div>			
 <h3>Interactions</h3> <p>What interactions do they have at each step along the way?</p> <ul style="list-style-type: none"><li>People: Who do they see or talk to?</li><li>Places: Where are they?</li><li>Things: What digital touchpoints or physical objects would they use?</li></ul>	<div><div>In this all peoples are connected with apps and websites</div><div>In meet with new faces and get awerness for the health checkup</div><div>In all kind of things are happen the facing the struggles in checkup is not easy</div><div>In this offices to for use in management for employee health condition</div></div>	<div><div>In all kind of things are to checkup the some general checkup for all peoples</div><div>In all steps in only one same location it is the health checkup for all peoples</div><div>In this heart disease symptoms are very difficult to checkup for all peoples</div><div>In the steps are very useful forget data for the heart disease to checkup all peoples</div></div>	<div><div>In all the data are updatade the system to seprate the person details</div><div>In all details to compile the same details person separately</div><div>In all kind of is use to get the date updatade the seprate symptoms and places</div><div>In this data for to get predict the heart disease to help full for research doctors</div><div>In this reports copies for get in safe place to updatade the data in the system in place rise and age</div><div>In this report separate in age and gender and places to get data seprately</div></div>	<div><div>In this all things are complete to give reports to peoples</div><div>In this all process for easy for get and predict the heart diseases</div><div>It is very use full so the next step is developed next level</div><div>so very easy in feature for health checkup in using mobile phones also</div><div>In this check up for move to next level for all checkups</div></div>					
 <h3>Goals &amp; motivations</h3> <p>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</p>	<div><div>It usage of the app and website to develop the more for use the peoples</div><div>To develope lot of clinic with latest technology systems</div><div>In upcoming year to contact lot of chekup campus in all over world companies</div></div>	<div><div>In this dates the same peoples are not interest to checkup to next all peoples are interest to get checkup</div><div>To care the people and respect the peoples</div><div>In this things to move next step to motivate</div></div>	<div><div>In this things are very help to predict the disease</div><div>my goal is no one death in the disease in the world</div></div>	<div><div>do develop the app and machines to in hospitals</div><div>In future to develop the next level in medical field</div></div>	<div><div>In tht all kind to develope the next level and no one affect the heart disease</div></div>				
 <h3>Positive moments</h3> <p>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</p>	<div><div>In no disease persons are more enjoyable</div><div>to move positive for health conditions are good are bad to</div><div>to checkup for people in enjoy to come checkup the health</div></div>	<div><div>In this all kinds of testing to test the</div><div>In this steps are easy way to checkup the peoples</div><div>This idea for geet data</div></div>	<div><div>In all data to upload in systems for</div><div>for the data for use for predicting heart disease for using all peoples data</div><div>By the data use for prediction and to</div></div>	<div><div>In finished checkup to give some</div><div>an dome extra happiness give for peoples in come in chekum and on the</div><div>the lot of companies are to only concentrate in employee happiness</div></div>	<div><div>my next idea for to go visit peoples in</div><div>And the data will to submit the researchcenter to predict the data</div></div>				
 <h3>Negative moments</h3> <p>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</p>	<div><div>some errors are available inthe app</div><div>some natural disater no one come to</div></div>	<div><div>some data are missing the updatade</div><div>lot problems and no one come to</div></div>	<div><div>In data will get to seprate the content</div><div>and some missing in the dataset to the updatade time this is major mistake</div></div>	<div><div>some type of peoples not give</div><div>In this reason the changes are append</div></div>	<div><div>some peoples are only checkup and give the data to leave this place</div><div>some missing data is finding is very difficult</div></div>				
 <h3>Areas of opportunity</h3> <p>How might we make each step better? What ideas do we have? What have others suggested?</p>	<div><div>In this use proper server and get proper data by peoples</div></div>	<div><div>to get proper data and verification to enter in the hospitals</div></div>	<div><div>In data is very important so the get correct age and name and place</div></div>	<div><div>In exiting time to check last time all details are correct and updatade data in front of the persons</div></div>	<div><div>In future it use the fully digital type is very intelligent all is use to predict the disease</div></div>				

