Date	22 Oct 2022
Team ID	PNT2022TMID45145
Project Name	Predicting the energy output of wind turbine based on weather condition
Project Design Phase 1	

Define CUSTOMER SEGMENT(S)
Residential customers, 6. CUSTOMER CONSTRAINTS 5. AVAILABLE SOLUTIONS Explore AS, differen CS Which solutions are available to the customers when they face the problem What constraints prevent your customers from taking action or limit their choice of solutions? cs, Agricultural customers, Predicting Plans for every kind of unpredictability, it is a threat to farmlife, Problem that may arise and prevention it creates low-level noiseless. Governmental customers fit into during natural disaster. understanding of windmill, Less knowledge of technology. 0 J&P 9. PROBLEM ROOT CAUSE RC 7. BEHAVIOUR BE 2. JOBS-TO-BE-DONE / What does your customer do to address the problem and get the job done? What is the real reason that this problem **PROBLEMS** exists? What is the back story behind the debonding, joint failure, need to do this joh? splitting along fibers, gel coat Some customer find a way to solution. cracks, and erosion some seek help from office. converting the kinetic energy in some find solution through other who wind into clean, renewable faced the problem already. electricity

## 3. TRIGGERS

TR

EM

- · Optimisation of energy production;
- · Visual influence;
- Noise; and.
- Turbine loads.

## 4. EMOTIONS: BEFORE / AFTER

How do customers feel when they face a problem or a job and afterwards?

Panic, Angry, Restless, asking too much questions before correcting solutions. After they cooldown.

## 10. YOUR SOLUTION

A Solution to problems is to place a company engineer near the wind farm. If Engineer is provided proper technology he

could be able to instantly solve problems and avoid problems that could cost high if became late and increase job requirements

## 8. CHANNELS of BEHAVIOUR

8.1 ONLINE

Customer fill the form and wait for solutions 8.2 OFFLINE

Customer come to the branch office near them and tell their problems.

