IDEATION PHASE

EMPATHY MAP

What do they THINK AND FEEL?

what really counts

major preoccupations

worries & aspirations

- Child safety is the major concern in the environment today. It makes parents to worry about their children all day.
- It gives them an understanding of their childs development and learning
- To ensure child safety
- To track them whenever they go out of the desired area.
- Easy to use. User friendly.
- Fully automated.

What do they HEAR?

what friends say

what boss say

what influencers say

- On time notification and alert will be sent.
- Emergency button will be very helpful under critical situation.
- Monitoring will be accurate

What do they SEE?

environment

friends

what the market offers

- Children don't have freedom in the society because of the increase in kidnapping rate around them
- Limited man power is enough
- No need to watch children manually.

What do they SAY AND DO?

attitude in public

appearance

behavior towards others

- To add geofence to ensure their security
- To track the children and their activities
- To add video streaming of the children's surrounding
- Get the automatised child monitoring system that uses GPS along with other features to ensure children safety using parental guidance

PAIN

fears

frustrations

obstacles

- Cost of the final product may high.
- Parents can lose sight of their children and fear the possibly of kidnapping.
- Network connectivity problem may occur
- sometimes children are afraid of situations that adults don't find threatening

GAIN

"wants" / needs

measures of success

obstacles

- Video facilities
- Parents will be able to know when their child is out of school before the school ends.
- This system is comparatively easier to track of child's current location
- get the automatised child monitoring system that uses goradong will other school facilities to ensure children using parental guidance over indoors