Project Design Phase-2

Customer Journey Map

Date	12 November 2022		
Team ID	PNT2022TMID50187		
Project Name	Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence		

Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":

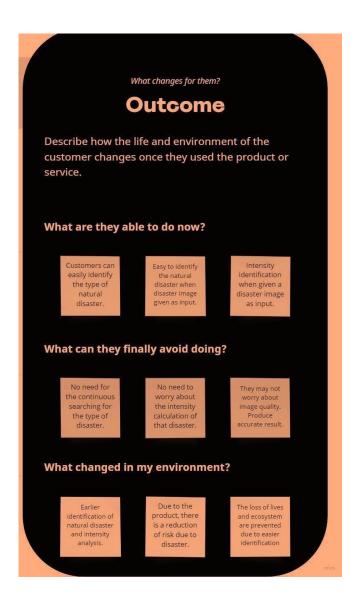
Step-1: Goals and needs



Step 2: Journey Steps

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer look for the name of the diseaser	Connect with the gase Emergency Take photo account	prepared stay in a safe practice stay no safe need stay only stay only and updated shelter stay only and updated	Creating sharing the passage of Colong street to passage o
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Unicaried Popup Adverturement Pressages	irrelevent Multiple verification Flygod informations steps information	Try no so be Always inco. Fish for materials materials and panic emergency alternate the field be associated conducted.	Sharing Sharing the sharing sh
Touchpoint What part of the service do they interact with?	Press/Media social media Advertisement Pypers Telemarketing	Email Advertisement google nooffication	always keep listen to local different discontinuous different executation this at let efficials kinds of disaster plan	sharing sharing alkeyeledjenest and being the people of diseases of diseases of diseases of diseases.
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	•	©	②	
Backstage				
Opportunities What could we improve or introduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as Input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After he website is created it will be in charge of MORF.	The NORF stam is in load of the website.	The NORF team it in lead of the website:	The NORF town as in fead of the website MICO

Step 3: Journey Outcomes



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