Ideation Phase
Define the Problem Statements

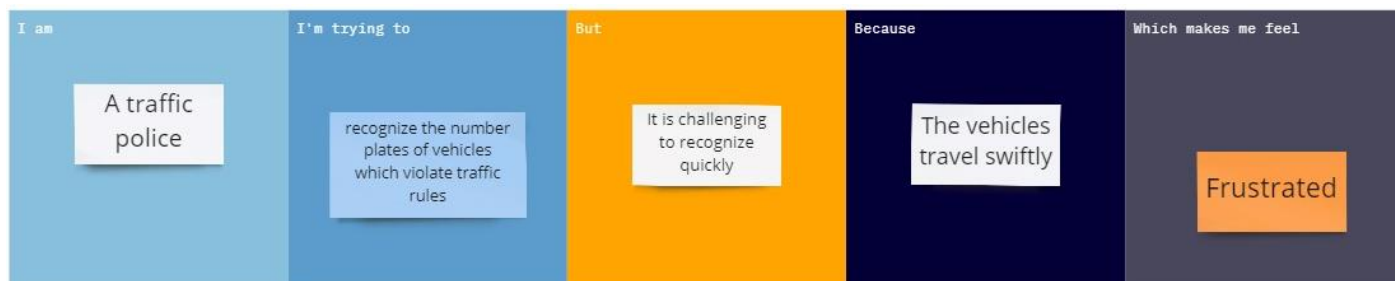| Date	19 September 2022
Team ID	PNT2022TMID18129
Project Name	Project - A Novel Method for Handwritten Digit Recognition System
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Reference: https://miro.com/templates/customer-problem-statement/

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A traffic police	Recognize the number plates of vehicles which violate traffic rules	It is challenging to recognize quickly	The vehicles travel swiftly	Frustrated
PS-2	A Bank employee	Accelerate the cheque approval procedure	It is hard to recognize digits	Everyone's handwriting is unique	Worried
PS-3	A post office employee	Categorize the posts based on the pin code	It is a time-consuming process	Each day, a massive number of postal cards are received.	Frustrated
PS-4	Office Staff	Speed up the data entry process while the fees are being paid	Sometimes the handwriting is too small	Each person has a unique style	Burdensome