Define CS, fit into C

1. CUSTOMER SEGMENT(S)

CS

J&P

6. CUSTOMER CONSTRAINTS

CC

5. AVAILABLE SOLUTIONS

AS

The passengers travelling in the train

· Health Concern

· Safety and comfort

Water refilling is done in any of the intermediate stations

Location undation in station

Location updation in station

2. JOBS-TO-BE-DONE / PROBLEMS

• The train location tracking must be made more accurate

More automations can be brought in train

9. PROBLEM ROOT CAUSE

RC

7. BEHAVIOUR

BE

The investment in improving railway sectors is less and also research in this area is limited

Directly related: The comfort and health of people is maintainted. **Indirectly related**: Reduces the hesitancy of people in using restroom.

Reduces the travelling pressure by knowing the exact location.

us on J&P, tap into BE, understand R(

3. TRIGGERS Peoples are unaware of flusing after	TR	10. YOUR SOLUTION	SL	8. CHANNELS of BEHAVIOUR	СН	
using the restroom. Making people aware of the best of automation		 To track and update the live location of the trains. To increase smart facilities in train 	all	During their journey in the train		
4. EMOTIONS: BEFORE / AFTER	EM	To morease smart racinities in train				
Before: Frustration, Unsatisfied and unhy After: Happy, feeling free	giene					