Says

What have we heard them say?
What can we magine them saying?

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

The app should be user friendly enough to give you what to need.

This feature will work very well for me.

I feel part of

the society.

If I install this application will it be useful or not?

Will the information be updated according to the current aspects?

I'd like to hear

Will it contain only local news or international news?

Do i need subscription to access the international news?

what others have experienced

NEWS TRACKER
APPLICATION
(USER)

Updates the application

Refreshes the pages several time.

Worried:how it will affect the battery performance?

Sometimes the server is getting down.

Looking for privacy agreement.

List pros/cons of the app.

curious:What other features came with the update?

satisfied with news.

Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?