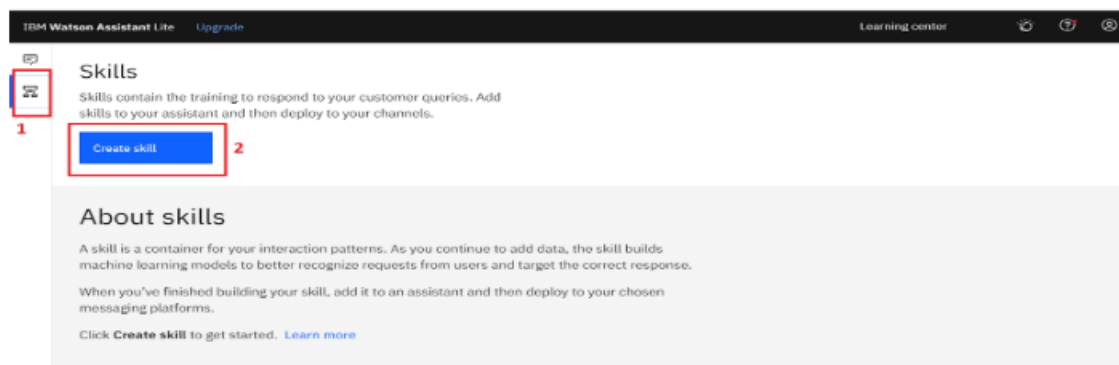
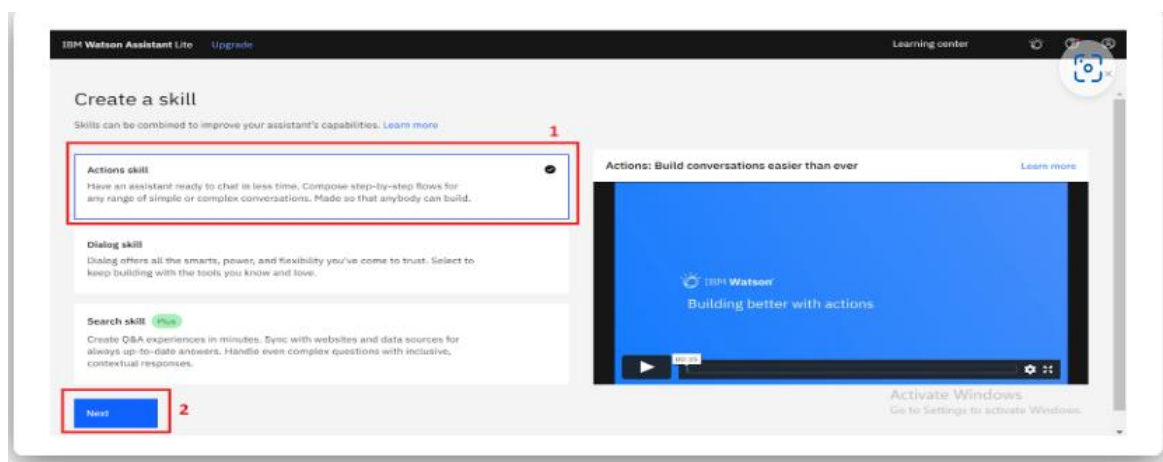


# Chatbot Skills Creation

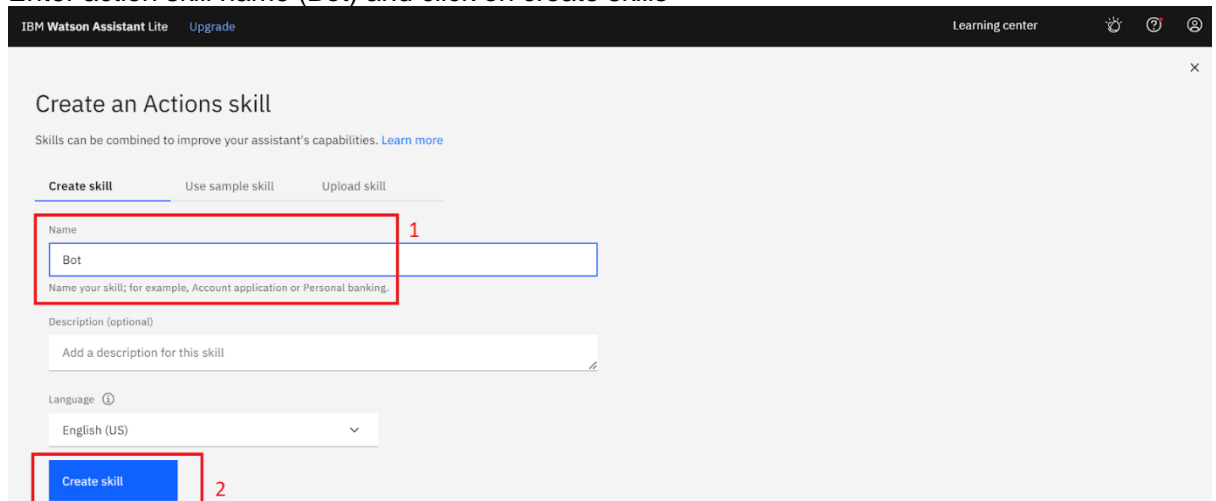
1. Click on the Skills tab and click on create skills.



2. Select Action skills and click on next.



3. Enter action skill name (Bot) and click on create skills



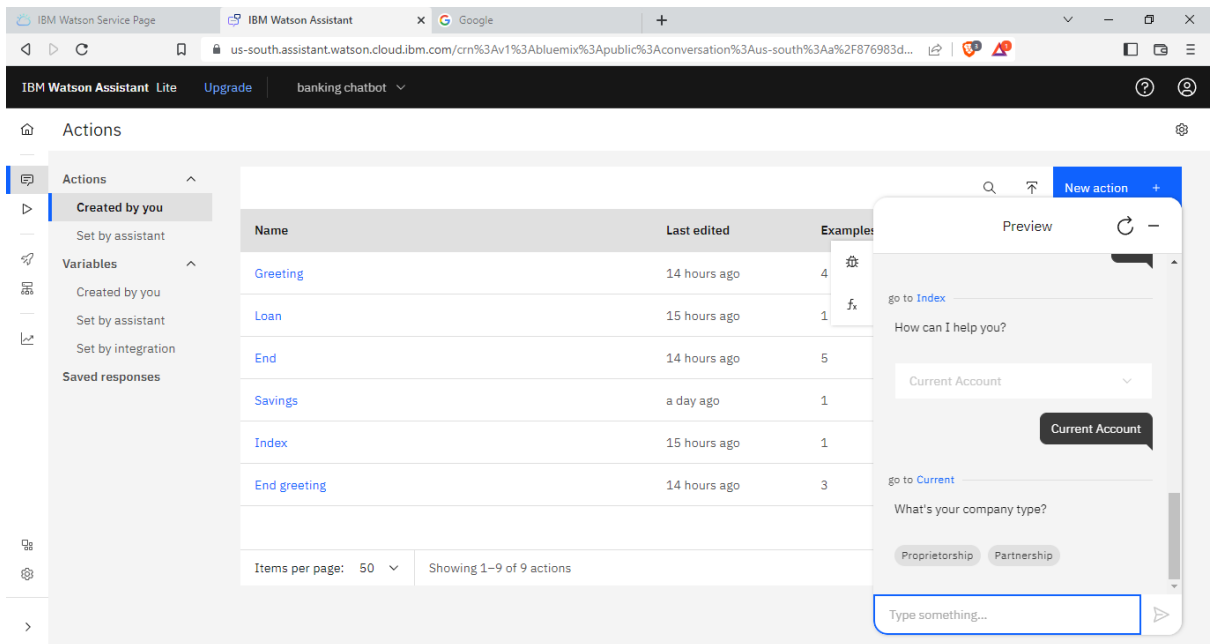
4. To create a new action click on Create a new action button

The screenshot shows the IBM Watson Assistant interface. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'Learning center', and user icons. The left sidebar shows 'Bot' and 'Actions' sections. The 'Actions' section is expanded, showing 'Created by you', 'Set by assistant', 'Variables', 'Created by you', 'Set by assistant', 'Set by integration', and 'Saved responses'. The main area displays 'Create your first action' with a subtext 'With actions, you can help your customers accomplish their goals.' and a red-bordered button labeled 'Create a new action +'. Below this, a table lists existing actions:

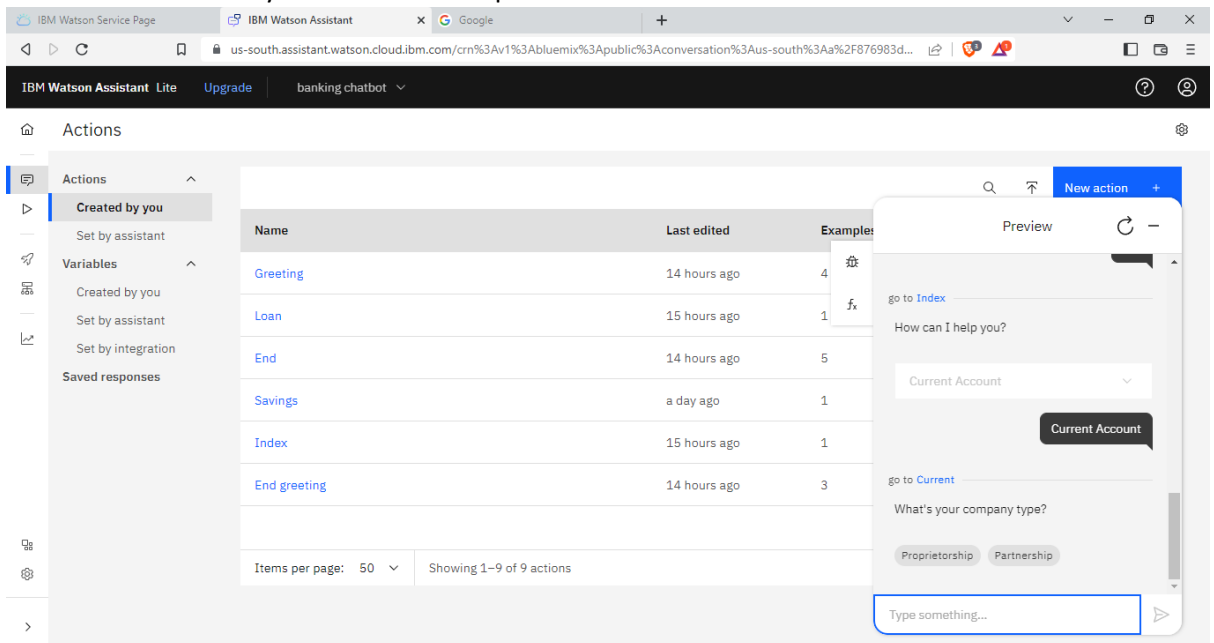
Name	Last edited	Examples
Greeting	14 hours ago	4
Loan	15 hours ago	1
End	14 hours ago	5
Savings	a day ago	1
Index	15 hours ago	1
End greeting	14 hours ago	3

At the bottom, there is a 'New action +' button and a 'Preview' window showing a chatbot interaction. The 'Preview' window includes a search bar, a 'New action +' button, and a chat log with messages like 'Greet customer [default]', 'Welcome, how can I assist you?', 'Greeting recognized', 'Good to see you', 'go to Index', and 'How can I help you?'. A 'Select an option' dropdown and a 'Type something...' input field are also visible.

5. Actions are created



## 6. When you press current account



## 7. Need to select your's company type

IBM Watson Assistant interface showing the Actions list and a Preview window.

**Actions List:**

Name	Last edited	Examples
Greeting	14 hours ago	4
Loan	15 hours ago	1
End	14 hours ago	5
Savings	a day ago	1
Index	15 hours ago	1
End greeting	14 hours ago	3

Items per page: 50 | Showing 1-9 of 9 actions

**Preview Window:**

go to **End**

Type something...

**Chat Preview:**

Proprietorship Partnership

Proprietorship

Please take the following Documents and approach the closest branch

- 1) Income Tax Returns of the proprietor for the last 3 years
- 2) Company Agreement
- 3) Pan Card

hi

IBM Watson Assistant interface showing the Actions list and a Preview window.

**Actions List:**

Name	Last edited	Examples
Greeting	14 hours ago	4
Loan	15 hours ago	1
End	14 hours ago	5
Savings	a day ago	1
Index	15 hours ago	1
End greeting	14 hours ago	3

Items per page: 50 | Showing 1-9 of 9 actions

**Preview Window:**

go to **Current**

What's your company type?

Proprietorship Partnership

Proprietorship

Please take the following Documents and approach the closest branch

- 1) Income Tax Returns of the proprietor for the last 3 years
- 2) Company Agreement
- 3) Pan Card

Use the up arrow for prior messages

8. Need to select savings account

IBM Watson Assistant Lite Upgrade banking chatbot

### Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples
Greeting	14 hours ago	4
Loan	15 hours ago	1
End	14 hours ago	5
Savings	a day ago	1
Index	15 hours ago	1
End greeting	14 hours ago	3

Items per page: 50 Showing 1-9 of 9 actions

Preview

How can I help you?

Savings Account

Savings Account

go to Savings

Which type of Savings Account you would like to create?

Regular Savings Account

Kids Savings Account

Zero Balance Account

Type something...

## 9. Choose regular savings account

IBM Watson Assistant Lite Upgrade banking chatbot

### Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples
Greeting	14 hours ago	4
Loan	15 hours ago	1
End	14 hours ago	5
Savings	a day ago	1
Index	15 hours ago	1
End greeting	14 hours ago	3

Items per page: 50 Showing 1-9 of 9 actions

Preview

Regular Savings Account

Great! Please take the following documents and head towards the nearest branch.

i) Aadhar Card

ii) Pan Card

iii) Passport size photos

that's enough

go to End

Do you want to know more about some other services?

yes no

Type something...