

## Project Development Phase

### Delivery of Sprint-1

Date	17 November 2022
Team ID	PNT2022TMID49300
Project Name	AI Based Discourse for Banking Industry

### Create IBM Service

In this activity, you will be creating the necessary IBM service. The following service that you have to create.

- Watson Assistant(login)

The screenshot shows the IBM Watson Assistant interface. A modal dialog titled "Create a new assistant" is open. It contains the following fields and options:

- Assistant name:** A text input field containing "Banking bot". Below it, a note states: "Your assistant name will be kept internally and not visible to your customers".
- Description (optional):** A text area with a character count of "0/128". The placeholder text is "Add a description for this assistant".
- Assistant language:** A dropdown menu set to "English (US)". Below it, a note states: "This is the language your assistant will speak."

At the bottom of the dialog are two buttons: "Cancel" and "Create assistant". The background shows the main interface with a sidebar and a "Get started" section.

### Creating Skills & Assistant For Chatbot

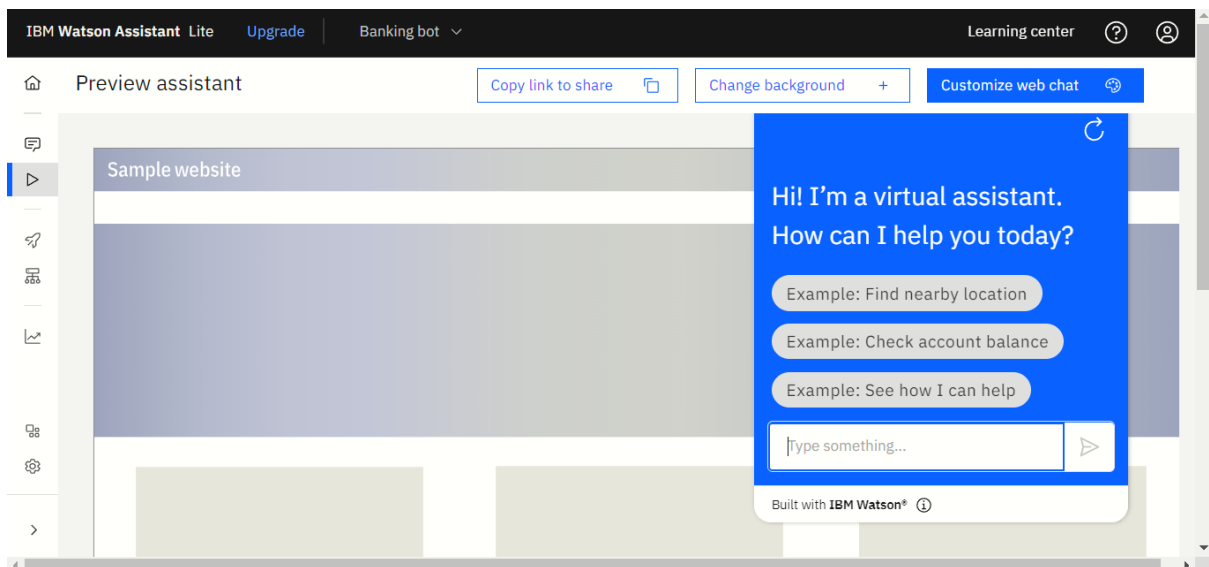
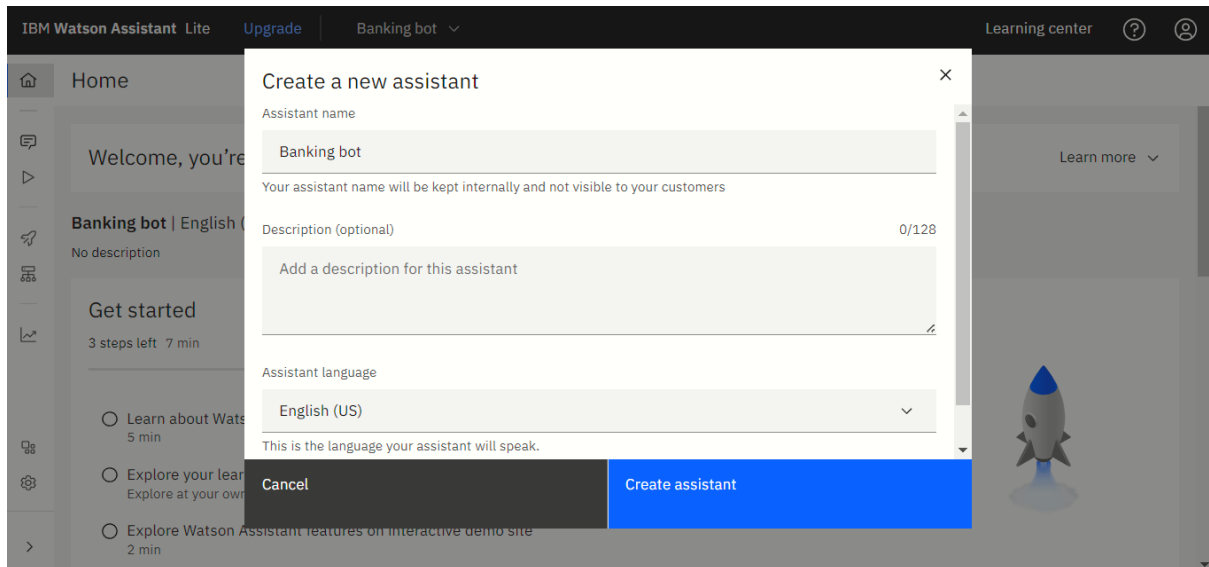
Skills are nothing but actions and steps. That the action where conversation are build and Assistant is used to integrate skill.

The screenshot shows the IBM Watson Assistant interface with a "New action" dialog open. The background shows a "Conversation steps" list with one step that has no content. The "New action" dialog contains the following:

- Title:** "Untitled action"
- Customer starts with:** A dropdown menu with the example "Example: I want to pay my credit card bill."
- What does your customer say to start this interaction?:** A text input field containing the word "Saving".

At the bottom of the dialog are two buttons: "Cancel" and "Save". The background interface shows the "Conversation steps" list and a "New step" button.

A default template chatbot is created. Need to add actions.



Note: No code for this project. So, I attached the screenshot and step to build.