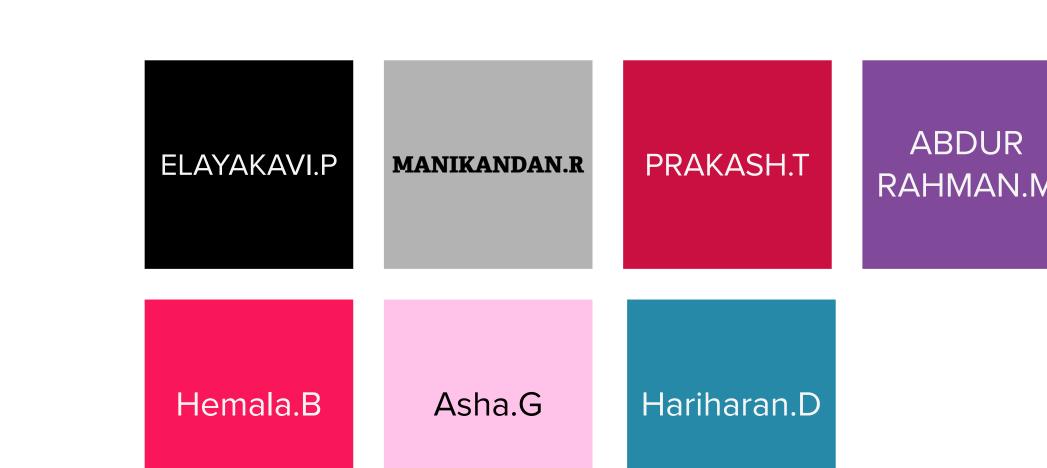
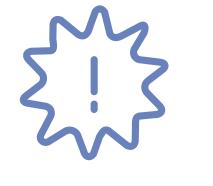
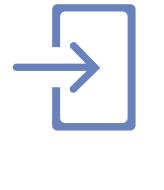
Guided city tours



attending, and rating a local city tour



How does someone initially become aware of this process?



The customer gets the entire details about the app

What do people experience as they begin the process?



Engage

In the core moments in the process, what



Fire control

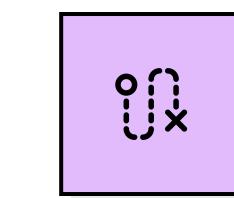
Exit

What do people typically experience as the process finishes?

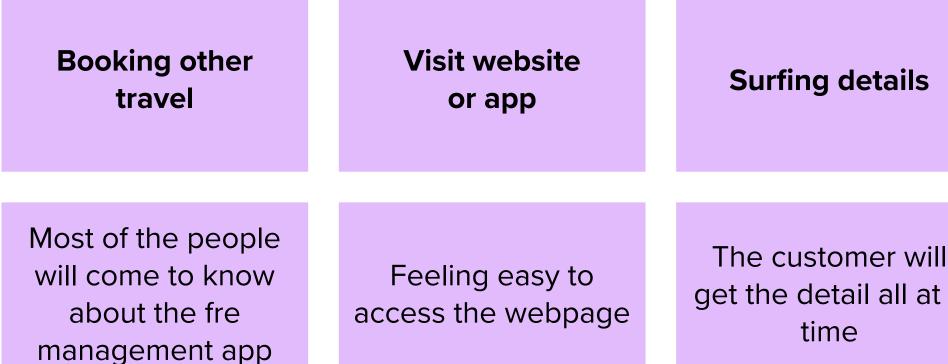


Extend

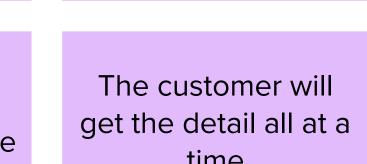
What happens after the experience is over?



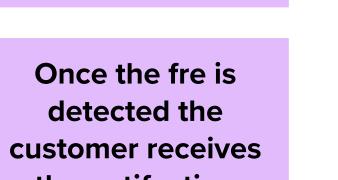
What does the person (or group) typically experience?



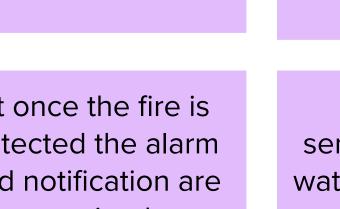


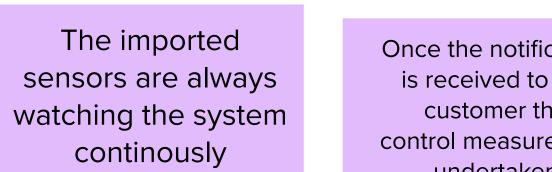


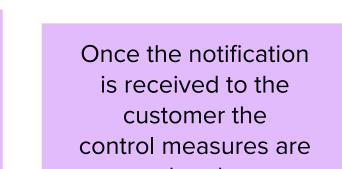




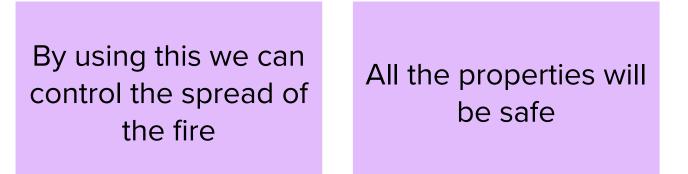
Notifcation



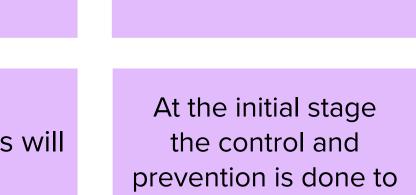






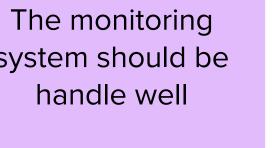


Safety



After the experience others will be suggested to use this app



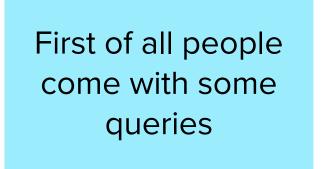




Interactions

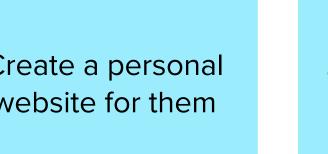
What interactions do they have at each step along the way?

- People: Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or physical objects would they use?

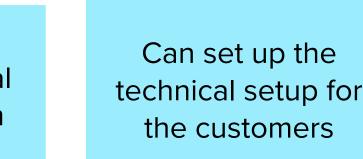


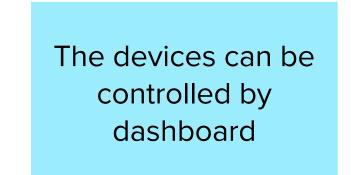
overcome the fire

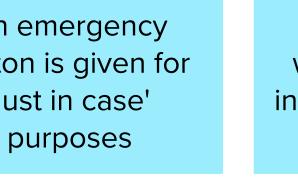
The we can suggest the customer to enroll the app

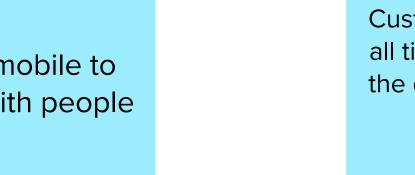


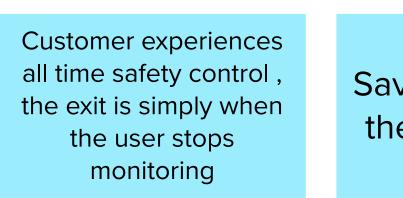
Accessing







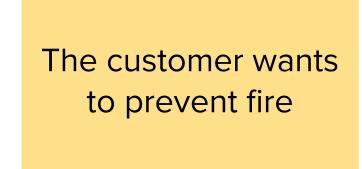






Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

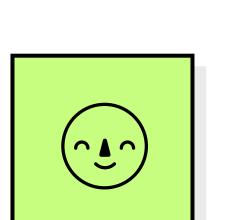




The customers monitor the

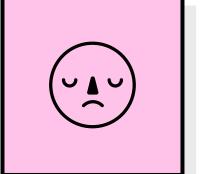
devices

The access is made through the



Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?



Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

issue

The customers are

The configuration of the devices can't be

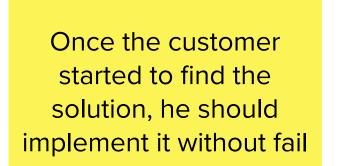
The customers every properties without fail

cloud services are given to control of the company



Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?



The customer should use the product without any

installation will be easier

When the sensors given the activation once then smart system can control the fire

Smart system finds the way and navigate the firemen to evacuate the

The customer should reveal the true factor of the product

made with the