# **Project Title: GLOBAL SALES DATA ANALYTICS**

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Define CS fit into CC

# 1.CUSTOMER SEGNMENT(S)

A business owner who would like to understand more about his business performance in Global scale

#### 6. CUSTOMER CONSTRAINTS

No online payments available buy directly from us Need to check input file structure before uploading

#### 5. AVAILABLE SOLUTIONS

The competition Perform analytics and display Dashboard with autogenerated insights.

Out product provided facility to add manual insights to the analytics Performed

Explore different

### 2. JOBS-TO-BE-DONE / PROBLEMS

- Determine input file structure
- What analysis to perform to be useful and how to perform them?

# 9. PROBLEM ROOT CAUSE

Customer satisfaction

- Product rating
- **Product prices**
- Availability

### 7. BEHAVIOUR

i.e. directly related: find the right solar panel installer, calculate

- Collecting sales data and using office software to analyze it.
- Un-intuitive of analyzing data and lot of manual labour.

#### 3.TRIGGERS

Have you ever felt that you are unware of how to business in performing?

#### 10. YOUR SOLUTION

- Creating an interactive dashboard
- Providing details about sales

RC

# 8. CHANNELS of BEHAVIOUR

### 8.1 ONLINE

 Using third party service with automated inside and subscription based service to analyze data

4. EMOTIONS: BEFORE / AFTER	Responsive design for every screen size	8.2 OFFLINE:
<ul> <li>BEFORE : Anxiety, Decision fatigue, lazyness</li> <li>AFTER : Clear mind, Peacefulness</li> </ul>	<ul> <li>Manual inside for each interaction one time payment</li> </ul>	Using office software to analyze complex data in Un-intuitive way