CUSTOMER JOURNEY

Team ID	PNT2022TMID31072
Project Name	IOT Based Safety Gadget For Child Safety Monitoring And Notification
Date	02 November 2022
Team Members	Manimekalai . G Priyanka . S Dhivyabharathi . M Sharmila . V
Team Size	4

Scenario:

Monitoring child location

Entice	Enter	Engage	Exit	Extend
How child location is monitored?	How message is been notified to user?	In the core moments in the process, what happens?	What do people typically experience as the process finishes?	What happens after the experience is over?

Steps Create a web Parent createcan Check whetherchildgeofence is inside Updating locationchild of Location of childsent periodically applicationReview of parentsAlert application

geofence

terminated

Interaction when Interacting with child Guiding child gps Setting geofence is of Regular updates Parent needs are meet Connection

Regular monitoring Geofence need to be set

Goals and Monitori Prevent child Takingchild in care of Notifying whenchild crosses **Location** locationGeofence is **motivation** ng child missing absence geofence is sent set

Positive Happy care withoutChild taken **moments** parents

caretaker

| Child taken | User friendly | Regular updates | | Less expensive |

Negative Alert sound GPS location is not given **moments** is

not proper

| Message along with location not sent | | Regular updates not sent | | More features to be added |

Areas of Periodicof

| In absence of caretaker | Alert sound along with | Alternate options if message not sent | Where no one is able to take care of child | child locationupdates | Reviews may not asked frequently |

child locationupdates **opportunity** massage