

## Ideation Phase

### Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID30205
Project Name	Project - Real-Time Communication System Powered by AI for Specially Abled
Maximum Marks	2 Marks

#### Customer Problem Statement :

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Visually Impaired User	Identify train time table	I can't read	I am visually impaired or partially blind	Dependent
PS-2	Hearing Impaired User	Understand what a person is talking about	I can't hear	I am hearing impaired or deaf	Dependent
PS-3	Visually Impaired User	Use the zebra crossing	I can't see if a vehicle is crossing	I am visually impaired or partially blind	Insecure
PS-4	Hearing Impaired User	Walk in the street	I can't hear vehicle honk	I am hearing impaired or deaf	Insecure
PS-5	Visually Impaired User	Identify a person's expression	I can't see the person	I am visually impaired or partially blind	Frustrating
PS-6	Hearing Impaired User	Watch a movie	I can't hear the movie dialogue	I am hearing impaired or deaf	Frustrating