

# Special Communication - Empathy Map

Deveoping algorithms to facilitate communication for specially abled people.

## *What do they* **HEAR?**

what friends say  
what boss say  
what influencers say

Pre-requisites

Solving arising problems

Help and guidance from mentor

## *What do they* **THINK AND FEEL?**

what really counts  
major preoccupations  
worries & aspirations

building basic prototype

For specially abled people using AI.

## *What do they* **SEE?**

environment  
friends  
what the market offers

Confronting challenging environments

Developing suitable algorithms

comparing datasets to improve efficiency

## *What do they* **SAY AND DO?**

attitude in public  
appearance  
behavior towards others

Utilizing available resources

Keen observation the results obtained

Searching alternatives to produce best solution

## **PAIN**

fears  
frustrations  
obstacles

Involves much dedication.

Proper incorporation of concepts.

Difficulty in optimizing solution

Better co-ordination, orientation required.

## **GAIN**

"wants" / needs  
measures of success  
obstacles

Practical Knowledge

Fun and Exciting way to learn

Being able to solve societal problem

**Share your feedback**