Problem Statement

1.Navigating between various screens to make an online purchase. This one is the grumpy one. As a result, we are using chatbots.

2.Customers anticipate finding what they're seeking for quickly and simply when they visit an e-commerce website. The brands and actual things that people desire to buy are also unknown to them. As a result, we are using chatbots. It suggests products that are appropriate.

3.All users of our online shopping system must have an email address and password in order to log in and start shopping. Nobody will be able to quickly break the high security of the login information for an online purchasing system.

4.Typically, e-commerce features include searching for a user's favourite band or product, but in this case, chatbots are being introduced so that the user's wants can be fully met, much like a direct purchase.

5.This project seeks to create an online shopping experience for users in order to make it simple to shop for your favourite items from the vast array of online retailers that are accessible over the internet. You may purchase online from the comfort of your home using this. During holiday seasons, there is no compelling need to visit the crowded stores or shopping malls. To shop online, all you need is a computer or laptop and one key payment method.

6.The struggles of search the product and resulted as unmatched product can be solved by the chatbot system